

**CITY PLANNING COMMISSION
REGULAR AGENDA MEETING
THURSDAY, AUGUST 27, 2020 after 8:30 a.m.
(via TELECONFERENCE)**

**Meeting presentations will be made available here (<https://tinyurl.com/CPCMeeting08-27-20>) by August 24, 2020
Compliant Day of Submissions will be added to this drive as they are received**

Samantha Millman, President
Vahid Khorsand, Vice President
David H. Ambroz, Commissioner
Caroline Choe, Commissioner
Helen Leung, Commissioner
Karen Mack, Commissioner
Marc Mitchell, Commissioner
Veronica Padilla-Campos, Commissioner
Dana Perlman, Commissioner

Vincent P. Bertoni, AICP, Director
Kevin J. Keller, AICP, Executive Officer
Shana M. M. Bonstin, Deputy Director
Arthi L. Varma, AICP, Deputy Director
Lisa M. Webber, AICP, Deputy Director

Cecilia Lamas, Commission Executive Assistant
cpc@lacity.org
(213) 978-1299

POLICY FOR DESIGNATED PUBLIC HEARING ITEMS:

In conformity with the Governor's Executive Order N-29-20 (March 17, 2020) and due to concerns over COVID-19, the City Planning Commission meeting will be conducted using zoom webinar and telephonically.

CITY PLANNING COMMISSION MEETINGS CAN BE LISTENED TO BY DIALING (213) 621-2489 OR (818) 904-9450.

**YOU CAN ALSO VIEW THE MEETING ONLINE VIA ZOOM AT: (<https://planning-lacity.org.zoom.us/j/95672718382>)
AND USE MEETING ID: 956 7271 8382.**

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission, can either access the link located above or call **1 (669) 900-9128** and use Meeting ID No. **956 7271 8382** and then press #. Press # again when prompted for participant ID.

Pursuant to the Commission's general operating procedures, the Commission at times must necessarily limit the speaking times of those presenting testimony on either side of an issue that is designated as a public hearing item. In all instances, however, equal time is allowed for presentation of pros and cons of matters to be acted upon.

Written submissions are governed by Rule 4.3 of the City Planning Commission Rules and Operating Procedures which are posted online at <https://planning.lacity.org>, by selecting "About", "Commissioners", "City Planning Commission", and "Operating Procedures". However, please see revised submission guidelines below which have been modified in order to accommodate the conduct of the meeting telephonically.

Initial Submissions, not limited as to volume, must be received by the Commission Executive Assistant no later than by 4:00 p.m. on the Monday prior to the week of the Commission meeting. Materials must be emailed to cpc@lacity.org. **Secondary Submissions** in response to a Staff Recommendation Report or additional comments must be received electronically no later than 48-hours before the Commission meeting. Submissions shall not exceed ten (10) pages, including exhibits, and must be submitted electronically to cpc@lacity.org. Photographs do not count toward the page limitation. **Day of Hearing Submissions** within 48 hours of the meeting, up to and including the day of the meeting are limited to 2 pages plus accompanying photographs and must be submitted electronically to cpc@lacity.org. Submissions that do not comply with these rules will be stamped "**File Copy. Non-Complying Submission.**" Non-complying submissions will be placed into the official case file, but they will not be delivered to or considered by the Commission, and will not be included in the official administrative record for the item at issue.

The Commission may RECONSIDER and alter its action taken on items listed herein at any time during this meeting or during the next regular meeting, in accordance with the Commission Rules and Operating Procedures and provided that the Commission retains jurisdiction over the case. If a Commission meeting is canceled or adjourned due to lack of quorum, all remaining agenda items shall be continued to the next regular meeting or beyond as long as the continuance is within the legal time limits of the case or cases.

Requests for reasonable modification or accommodation from individuals with disabilities, consistent with the Americans with Disabilities Act can be made by contacting the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org no later than three working days (72 hours) prior to the meeting. For Telecommunication Relay Services for the hearing impaired, please see the information located on the last page of this agenda.

If you challenge these agenda items in court, you may be limited to raising only those issues you or someone else raised at the public hearing agenzized here, or in written correspondence on these matters delivered to this agency at or prior to the public hearing.

If you seek judicial review of any decision of the City pursuant to California Code of Civil Procedure Section 1094.5, the petition for writ of mandate pursuant to that section must be filed no later than the 90th day following the date on which the City's decision became final pursuant to California Code of Civil Procedure Section 1094.6. There may be other time limits which also affect your ability to seek judicial review.

Agendas and Adopted Minutes are available on line at <http://planning.lacity.org>, by selecting "About", "Commissions, Boards & Hearings", filter by "City Planning Commission". For additional information regarding the format of this telephonic public meeting, please visit our website at <http://planning.lacity.org>.

Información en español acerca de esta junta puede ser obtenida llamando al (213) 978-1300. Servicios de traducción al español están disponibles, de ser solicitados con un mínimo de 72 horas de anticipación, en todas las juntas de la comisión.

1. **DIRECTOR'S REPORT AND COMMISSION BUSINESS**

- Update on City Planning Commission Status Reports and Active Assignments
- Legal actions and issues update
- Other Items of Interest
- Advance Calendar
- Commission Requests
- Meeting Minutes – August 13, 2020

2. **NEIGHBORHOOD COUNCIL PRESENTATION**

Presentation by Neighborhood Council representatives on any Neighborhood Council resolution, or community impact statement filed with the City Clerk, which relates to any agenda item listed or being considered on this agenda. The Neighborhood Council representative shall provide the Board or Commission with a copy of the Neighborhood Council's resolution or community impact statement by email to cpc@lacity.org. THESE PRESENTATIONS WILL BE TAKEN AT THE TIME THE AGENDA ITEM IS CALLED FOR CONSIDERATION.

3. **GENERAL PUBLIC COMMENT**

The Commission shall provide an opportunity in open meetings for the public to address it **on non-agenda items**, for a cumulative total of up to thirty (30) minutes, on items of interest to the public that are within the subject matter jurisdiction of the Commission.

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4. **RECONSIDERATIONS**

- a. **MOTIONS TO RECONSIDER** - The Commission may make a motion to reconsider a Commission Action on any agenda items from its previous meeting, consistently with the Commission Rule 8.3, provided the Commission retains jurisdiction over the matter.
- b. **MERITS OF ANY ITEM THE COMMISSION HAS VOTED TO RECONSIDER** – If a majority of the Commission has approved a motion to reconsider a Commission Action, the Commission may address the merits of the original Commission Action.

5. **CONSENT CALENDAR** (No Items)

Consent Calendar items are considered to be not controversial and will be treated as one agenda item. The Consent Calendar will be enacted by one motion. There will be no separate discussion of these items unless the item is removed from the Consent Calendar, in which event the item will be considered as time allows on the regular agenda.

6. [CPC-2017-3251-TDR-MCUP-SPR](#)

CEQA: ENV-2016-4630-EIR; SCH. No. 2017121047

Plan Area: Central City

Related: VTT-74531-CN and ZA-2017-4845-ZAI

Council District: 14 – Huizar

Last Day to Act: 08-27-20

Continued from: 03-12-20

05-14-20

06-25-20

PUBLIC HEARING – Completed January 15, 2020

PROJECT SITE: 1033 – 1057 South Olive Street

PROPOSED PROJECT:

Construction and operation of a 70-story mixed-use high-rise development, with up to 751,777 square feet of floor area on a 38,097 square foot site. The Project would include up to 794 residential units, 12,504 square feet of ground-floor commercial (restaurant/retail) uses, a ground-floor public plaza, and residential open space amenities. The Project would have a maximum height of 810 feet, with a 61-story tower above a nine-level podium. Eight podium levels would be automobile parking and would be partially wrapped with residential units. The Project would also have six subterranean levels of parking (depth of 64 feet) and would require the excavation and export of approximately 80,520 cubic yards of soil. Five existing single-story commercial buildings containing 35,651 square feet of floor area would be removed from the Project Site. The Project is a certified Environmental Leadership Development Project (ELDP).

Note: Since the January 15, 2020 public hearing, the Project’s excavation depth has increased to 70 feet and the amount of soil export has increased to approximately 89,713 cubic yards of soil. Details of the excavation amount and hauling activities is described in the Project Analysis of the Errata to the Final EIR dated February 2020.

The Applicant requests that the matter be continued to a date certain of November 19, 2020.

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines Sections 15162 and 15164, in consideration of the whole of the administrative record, that the Project was assessed in the previously certified 1045 Olive Project Environmental Impact Report No. ENV-2016-4630-EIR (SCH No. 2017121047), certified on February 7, 2020, and no subsequent EIR, negative declaration, or addendum is required for approval of the Project;
2. Pursuant to Section 14.5.6 of the Los Angeles Municipal Code (LAMC), a Transfer of Floor Area Rights for the transfer of greater than 50,000 square feet of floor area, to allow for the transfer of up to 523,195 square feet of floor area for a Transit Area Mixed Use Project, from the City of Los Angeles Convention Center (Donor Site), located at 1201 South Figueroa Street, to the Project Site (Receiver Site), thereby permitting a maximum 13:1 FAR in lieu of the otherwise permitted 6:1 FAR;
3. Pursuant to LAMC Section 12.24 W.1, a Master Conditional Use Permit to allow for the sale and dispensing of a full line of alcoholic beverages for on-site consumption at up to ten establishments;
4. Pursuant to LAMC Section 16.05, a Site Plan Review to allow construction of a proposed development project which will create an increase of more than 50 dwelling units.

Applicant: 1045 Olive, LLC

Representative: Cindy Starrett, Latham and Watkins

Staff: Jason McCrea, Planning Assistant
jason.mccrea@lacity.org
(213) 847-3672

7. **DIR-2019-6048-TOC-SPR-WDI-1A**
CEQA: ENV-2016-273-MND-REC1
Plan Area: Northeast Los Angeles

Council District: 1 – Cedillo
Last Day to Act: 08-27-20
Continued from: 08-13-20

PUBLIC HEARING REQUIRED

PROJECT SITE: 135 – 153 West Avenue 34; 3401 – 3437 North Pasadena Avenue

PROPOSED PROJECT:

Construction, use, and maintenance of a new, five-story, 514,756 square-foot mixed use building with 468 dwelling units, including 66 dwelling units set aside for Very Low Income Households (or 14 percent of the proposed density) and 16,395 square feet of commercial space. The development will be constructed within two phases, and is designed as one building which includes two levels of subterranean parking across the entire site with three structures above that include residential and commercial uses. The structures will be four and five stories tall with a total of 311 automobile parking spaces, 35 short-term and 264 long-term bicycle parking spaces, and a total of 49,152 square feet of open space for residents.

The Applicant requests that the matter be continued to a date certain of October 8, 2020.

APPEAL:

An appeal of the June 12, 2020, Planning Director's Determination which:

1. Based on the independent judgment of the decision-maker, after consideration of the whole of the administrative record, the Project was assessed in Mitigated Negative Declaration, No. ENV-2016-273-MND adopted on August 22, 2017; and pursuant to CEQA Guidelines 15162 and 15164, as supported by the addendum dated December 2019, no major revisions are required to the Mitigated Declaration; and no subsequent EIR or negative declaration is required for approval of the Project;
2. Approved, pursuant to Section 12.22 A.31 of the Los Angeles Municipal Code (LAMC), a 70 percent increase in density bonus consistent with the provisions of the Transit Oriented Communities Affordable Housing Incentive Program for a Tier 3 project with a total of 468 dwelling units, including 66 dwelling units reserved for Very Low Income (VLI) Households occupancy for a period of 55 years, along with the following two Additional Incentives:
 - a. Setback. To permit the use of any or all the yard requirements for the RAS3 Zone in lieu of the [T][Q]CM-2D Zone; and
 - b. Transitional Height. To utilize the Transit Oriented Communities transitional height requirements in lieu of those found in LAMC Section 12.21.1 A.10;
3. Approved, pursuant to LAMC Section 12.37 I, a Waiver of Dedication and Improvement for a five-foot dedication and three-foot widening along Avenue 34 and a 15 feet by 15 feet chamfer or a 20 foot radius corner cut along northwest intersection of Avenue 34 and Pasadena Avenue, in order to maintain the existing condition along Avenue 34 and the corner of Avenue 34 and Pasadena Avenue;
4. Conditionally Approved, pursuant to LAMC Section 16.05, a Site Plan Review for the construction, use and maintenance of a new, five-story, mixed-use building with 468 dwelling units, and 16,395 square feet of commercial space in the [T][Q]CM-2D Zone; and
5. Adopted the Conditions of Approval and Findings.

Applicant: Jay Stark, R Cap Avenue 34, LLC
Representative: Andrew Brady, DLA Piper, LLP

Appellant: Patricia Camacho

Staff: Michelle Carter, City Planning Associate
michelle.carter@lacity.org
(213) 978-1262

8. [CPC-2019-6203-CA](#)
CEQA: ENV-2019-6204-SE
Plan Area: Citywide

Council District: ALL
Last Day to Act: 12-31-20
Continued From: 02-13-20

PUBLIC HEARING – Completed November 13, 2019

PROJECT SITE: Citywide

PROPOSED ORDINANCE:

A proposed ordinance (Exhibit AA) amending Sections 105.01, 105.02, and 105.03 of the Los Angeles Municipal Code to modify definitions, location restrictions, and sensitive site dating provisions relating to commercial cannabis activity and provisions governing the continuing operation of existing medical marijuana dispensaries.

REQUESTED ACTIONS:

1. Recommend that the City Council determine that based on the whole of the administrative record, the project is exempt from CEQA pursuant to California Business and Professions Code Section 26055(h) on the basis that the project will adopt ordinances, rules and/or regulations, that will require discretionary review under CEQA to approve licenses to engage in commercial cannabis activity in the City (ENV-2019-6204-SE; Exhibit C);
2. Recommend that the City Council adopt the proposed ordinance (Exhibit AA);
3. Adopt the staff report as the Commission's report on the subject; and
4. Adopt the attached Findings (Exhibit B).

Applicant: City of Los Angeles

Staff: Niall Huffman, City Planning Associate
niall.huffman@lacity.org
(213) 978-3405

9. [CPC-2018-504-DB-DRB-SPP-CDP-MEL](#)
CEQA: ENV-2018-505-MND
Plan Area: Brentwood – Pacific Palisades

Council District: 11 – Bonin
Last Day to Act: 08-27-20

PUBLIC HEARING – Completed July 6, 2020

PROJECT SITE: 17346 West Sunset Boulevard

PROPOSED PROJECT:

Demolition of an existing vacant commercial structure (fast food restaurant) and the construction of a five-story, 60-foot and nine-inch tall, 32,225 square foot, mixed-use building comprised of 39 dwelling units (four units restricted to Very Low Income Households) and 2,900 square feet of ground floor commercial uses. The Project will include 49 parking spaces located in one subterranean level, at grade, and in one above-grade parking level. The Project includes the construction of one new retaining wall, 11,500 cubic yards of grading, and a haul route for the export of 10,700 cubic yards of earth.

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines Section 15074(b), consideration and adoption of the whole of the administrative record, including the Mitigated Negative Declaration, No. ENV-2018-505-MND (“Mitigated Negative Declaration”), and all comments received, the imposition of mitigation measures and the Mitigation Monitoring Program prepared for the Mitigated Negative Declaration;
2. Pursuant to Section 12.22 A.25(g)(3) of the Los Angeles Municipal Code (LAMC), a Density Bonus/Affordable Housing Incentive Program Review for a housing development project comprised of 39 dwelling units, of which four units will be set aside for Very Low Income Households, requesting the following Incentives:
 - a. An Off-Menu Incentive to permit a building height of 60 feet nine inches and five-stories in lieu of 30 feet and two stories as otherwise permitted in the Pacific Palisades Commercial Village and Neighborhoods Specific Plan; and
 - b. An Off-Menu Incentive to permit a floor area ratio (FAR) of 2.15:1 in lieu of an FAR of 1:1 as otherwise permitted in Pacific Palisades Commercial Village and Neighborhoods Specific Plan;
3. Pursuant to LAMC Section 16.50 E, a Design Review Determination for a Project located within Neighborhood Area B the Pacific Palisades Commercial Village and Neighborhoods Specific Plan;
4. Pursuant to LAMC Section 11.5.7, a Project Permit Compliance Review for a Project within Neighborhood Area B of the Pacific Palisades Commercial Village and Neighborhoods Specific Plan;
5. Pursuant to the Section 12.20.2, a Coastal Development Permit for Development located within the single permit jurisdiction of the Coastal Zone; and
6. Pursuant to Sections 65590 and 65590.1 of the California Government Code and the City of Los Angeles Interim Mello Act Compliance Administrative Procedures (IAP), a Mello Act Compliance Review for the construction of 39 new Residential Units in the Coastal Zone.

Applicant: Michael Aminpour, California Food Managers, LLC and Heavenly Tiger, LLC
Representatives: Michael Gonzales, Gonzales Law Group, APC

Staff: Nick Vasuthasawat, Planning Assistant
nick.vasuthasawat@lacity.org
(213) 978-1250

10. [CPC-2018-7165-CU](#) Council District: 2 – Krekorian
CEQA: ENV-2018-7166-CE Last Day to Act: 07-31-20
Plan Area: Van Nuys – North Sherman Oaks

PUBLIC HEARING – Completed March 9, 2020

PROJECT SITE: 6254 North Ranchito Avenue

PROPOSED PROJECT:

Conversion of an existing 4,594 square foot single-family dwelling into an 18-bed Congregate Living Health Facility (CLHF), on an approximate 29,957 square-foot lot, in the [T]RE9-1 Zone.

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines, Article 19, Section 15303, Class 3, an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies; and
2. Pursuant to Section 12.24 U.12 of the Los Angeles Municipal Code, a Conditional Use to permit an 18-bed Congregate Living Health Facility (sanitarium) in lieu of a six-bed facility permitted by-right in the RE9 Zone.

Applicant: Besiyata Deshamaya LLC
Representative: Gary F. Harcourt, gfh Architecture Planning & Graphics

Staff: Sarah Hounsell, City Planner
sarah.hounsell@lacity.org
(818) 374-9917

11. [DIR-2020-575-TOC-SPR-HCA-1A](#)
CEQA: ENV-2020-576-CE
Plan Area: Palms – Mar Vista – Del Rey

Council District: 5 – Koretz
Last Day to Act: 09-12-20

PUBLIC HEARING REQUIRED

PROJECT SITE: 10375 West Washington Boulevard

PROPOSED PROJECT:

Demolition of a single-story automobile care center and related surface parking lot, and the construction of a new, seven-story, mixed-use structure above one level of subterranean parking. The Project will contain 139 multi-family dwelling units and 1,969 square feet of ground floor commercial space. Of the 139 units proposed, 14 will be set aside for Extremely Low Income Households. The proposed building will encompass approximately 135,178 square feet in total building area. The Project proposes to provide 140 automobile parking spaces and 111 bicycle parking spaces.

APPEAL:

An appeal of the June 12, 2020, Planning Director’s Determination which:

1. Determined based on the whole of the administrative record, that the Project is exempt from CEQA pursuant to CEQA Guidelines, Article 19, Section 15332, Class 32, and there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
2. Approved with Conditions, pursuant to Section 12.22 A.31 of the Los Angeles Municipal Code (LAMC), a 52.7 percent increase in density, consistent with the provisions of the Transit Oriented Communities (TOC) Affordable Housing Incentive Program along with the following two incentives for a qualifying Tier 3 project totaling 139 dwelling units, reserving 14 units for Extremely Low Income (ELI) Household occupancy for a period of 55 years:
 - a. Yards/Setbacks. Utilization of the easterly side and rear yard setback requirements of the RAS3 Zone for a project in a commercial zone; and
 - b. Open Space. A maximum reduction of 25 percent in the required amount of open space;
3. Approved with Conditions, pursuant to LAMC Section 16.05, a Site Plan Review for the construction, use, and maintenance of a seven-story mixed-use development that will include a total of 139 dwelling units (including 14 affordable units) and 1,969 square feet of commercial space in the C2-1 Zone; and
4. Adopted the Conditions of Approval and Findings.

Applicant: Frankie Murphy, Washington Motor LP
Representative: Gary Benjamin, Alchemy Planning + Land Use

Appellants: Amy Standing

Lee Wallman, Wallman PR

Staff: Courtney Shum, City Planner
courtney.shum@lacity.org
(213) 978-1916

PUBLIC HEARING REQUIRED

PROJECT SITE: 10804 West Blix Street and 10806 West Blix Street

PROPOSED PROJECT:

Demolition of an existing single-family dwelling, originally constructed in 1939 and currently vacant, and a detached garage. The Project proposes the subsequent construction, use, and maintenance of a four-story, 21-unit, residential building totaling 54.5 feet in height. The Project proposes 21 units with two units set aside for Extremely Low Income Households. One unit will be set aside as a market-rate manager’s unit. The 18,080 square foot building will be constructed having a Floor Area Ratio (FAR) of 1.7:1. The building will be constructed with four levels above grade, comprised of the first floor with lobby and at-grade parking (containing 17 vehicle parking spaces), and three stories of residential units above.

APPEAL:

An appeal of the June 24, 2020, Planning Director’s Determination which:

1. Determined based on the whole of the administrative record, that the Project is exempt from the CEQA pursuant to CEQA Guidelines, Section 15332, Class 32, and there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
2. Approved, pursuant to LAMC Section 12.22 A.25(g) and 12.22 A.31, approving a Transit Oriented Communities Incentive Program (TOC) project, allowing a 50 percent increase in density consistent with the provisions of the Transit Oriented Communities Affordable Housing Incentive Program along with the following three incentives for a qualifying Tier 1 project totaling 21 dwelling units, reserving two units, or nine percent of the total units, for Extremely Low Income Household occupancy:
 - a. Setbacks (Sides). A one-foot, nine-inch reduction to permit side yard setbacks of five feet, three inches in lieu of the minimum seven feet required in the R3-1 Zone;
 - b. Height. A nine-foot, six-inch increase in allowable height to permit a maximum height of 54 feet, six inches in lieu of the 45 feet required in the R3-1 Zone;
 - c. Open Space. A 480 square-foot reduction to permit a minimum of 1,920 square feet of open space in lieu of the minimum 2,400 square feet required in the R3-1 Zone; and
3. Adopted the Conditions of Approval and Findings.

Applicant: Itay Mevorkah, 10806 Blix LLC
Representative: Bijan Azadi, Bijan Azadi Architects

Appellant: Joe Monteleone

Staff: Andrew Jorgensen, City Planner
andrew.jorgensen@lacity.org
(818) 374-9904

The next meeting of the City Planning Commission
will be held at **8:30 a.m. on Thursday, September 10, 2020**

Notice to paid Representatives:

If you are compensated to monitor, attend, or speak at this meeting, City law may require you to register as a lobbyist and report your activity. See Los Angeles Municipal Code §§ 48.01 et seq. More information is available at ethics.lacity.org/lobbying. For assistance, please contact the Ethics Commission at (213) 978-1960 or ethics.commission@lacity.org.

Reasonable Accommodations Consistent with Federal and State Law and California Governor's Executive Order N-29-20

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, your request should be received no later than three working days (72 hours) in advance of the need. For more information please call the Commission Executive Assistant at (213) 978-1299 or by e-mail at cpc@lacity.org.

Telecommunication Relay Services

Telephone communication is one of the most important forms of communication in society today. Due to advancements in technology, telephone devices have evolved with new services and capabilities. Individuals who are deaf and hard of hearing, and individuals with a speech disability are following these trends and are rapidly migrating to more advanced telecommunications methods, both for peer-to-peer and third-party telecommunications relay service (TRS) communications.

Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TIY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detail descriptions, <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

Don't hang up! Some people hang up on TRS calls because they think the CA is a telemarketer. If you hear, "Hello. This is the relay service..." when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.