CITY PLANNING COMMISSION REGULAR MEETING AGENDA THURSDAY, SEPTEMBER 28, 2023 AFTER 8:30 A.M. VAN NUYS CITY HALL COUNCIL CHAMBER, 2ND FLOOR 14410 SYLVAN STREET VAN NUYS, CA 91401

Meeting presentations will be made available here (https://tinyurl.com/CPC09-28-23) by Monday, September 25, 2023 Compliant Day of Submissions will be added to this drive.

RACIAL EQUITY VALUE STATEMENT:

Equitable planning demands that race does not determine whether or not one thrives in Los Angeles. The Los Angeles City Planning Commission prioritizes a planning process that centers the needs of those most harmed by systemic racism. Our goal is the creation of affordable, prosperous, resilient and healthy communities where all Angelenos experience the feeling that they belong.

Samantha Millman, President Monique Lawshe, Vice President Maria Cabildo, Commissioner Caroline Choe, Commissioner Ilissa Gold, Commissioner Helen Leung, Commissioner Karen Mack, Commissioner Jacob Noonan, Commissioner Elizabeth Zamora, Commissioner Vincent P. Bertoni, AICP, Director Shana M. M. Bonstin, Deputy Director Arthi L. Varma, AICP, Deputy Director Lisa M. Webber, AICP, Deputy Director

Cecilia Lamas, Commission Executive Assistant II cpc@lacity.org

(213) 978-1299

POLICY FOR DESIGNATED PUBLIC HEARING ITEMS:

Pursuant to the Commission's general operating procedures, the Commission at times must necessarily limit the speaking times of those presenting testimony on either side of an issue that is <u>designated</u> as a public hearing item. In all instances, however, equal time is allowed for presentation of pros and cons of matters to be acted upon. Every person wishing to address the commission in person must complete a speaker's request form and submit it to the Commission staff.

CITY PLANNING COMMISSION MEETINGS CAN BE LISTENED TO BY DIALING (213) 621-2489 OR (818) 904-9450.

YOU CAN ALSO VIEW THE MEETING ONLINE VIA ZOOM AT: https://planning-lacity-org.zoom.us/i/81133692155 AND USE MEETING ID: 811 3369 2155 AND PASSCODE 265425. Members of the public who wish to participate in the meeting and offer verbal public comment remotely to the City Planning Commission can either access the link located above or call (213) 338-8477 or (669) 900-9128 and use Meeting ID No. 811 3369 2155 and then press #. Press # again when prompted for participant ID. Please use Meeting Passcode 265425. For virtual meeting participation information, please click here. The ability to provide public comment remotely, an optional participation feature, may be subject to technical issues. Should technical difficulties occur or persist, the in-person meeting shall continue to be conducted.

Written submissions, which are optional, may be submitted prior to, or at, the meeting. These submissions are governed by the City Planning Commission Rules and Operating Procedures posted online at https://planning.lacity.org. However, please see revised submission guidelines below which have been modified to accommodate the hybrid meeting format.

Initial Submissions, not limited as to volume, must be received by the Commission Executive Assistant no later than by 4:00 p.m. on the Monday prior to the week of the Commission meeting. Materials are to be emailed to cpc@lacity.org. Secondary Submissions in response to a Staff Recommendation Report or additional comments must be received electronically no later than 48-hours before the Commission meeting. Submissions shall not exceed ten (10) pages, including exhibits, and must be submitted electronically to cpc@lacity.org. Photographs do not count toward the page limitation. Day of Hearing Submissions within 48 hours of the meeting, up to and including the day of the meeting are limited to 2 pages plus accompanying photographs. Day of Hearing Submissions are to be submitted electronically to cpc@lacity.org and 15 hard copies must be submitted at the inperson meeting. Submissions that do not comply with these rules will be stamped "File Copy. Non-Complying Submission." Non-complying submissions will be placed into the official case file, but they will not be delivered to or considered by the Commission, and will not be included in the official administrative record for the item at issue.

The Commission may RECONSIDER and alter its action taken on items listed herein at any time during this meeting or during the next regular meeting, in accordance with the Commission Rules and Operating Procedures and provided that the Commission retains jurisdiction over the case. If a Commission meeting is canceled or adjourned due to lack of quorum, all remaining agenda items shall be continued to the next regular meeting or beyond as long as the continuance is within the legal time limits of the case or cases.

Requests for reasonable modification or accommodation from individuals with disabilities, consistent with the Americans with Disabilities Act can be made by contacting the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org no later than three working days (72 hours) prior to the meeting. For Telecommunication Relay Services for the hearing impaired, please see the information located on the last page of this agenda.

If you challenge these agenda items in court, you may be limited to raising only those issues you or someone else raised at the public hearing described in this notice, or in written correspondence on these matters delivered to this agency at or prior to the public hearing.

If you seek judicial review of any decision of the City pursuant to California Code of Civil Procedure Section 1094.5, the petition for writ of mandate pursuant to that section must be filed no later than the 90th day following the date on which the City's decision became final pursuant to California Code of Civil Procedure Section 1094.6. There may be other time limits which also affect your ability to seek judicial review.

Agendas and Adopted Minutes are available online at http://planning.lacity.org, by selecting "About," "Commissions, Boards & Hearings," filter by "City Planning Commission." For additional information regarding the format of this telephonic public meeting, please visit our website at http://planning.lacity.org.

If you would like to receive a determination letter for any item on today's agenda, please email your request to cpc@lacity.org. Please include your contact information (email or mailing address) and the case number associated with the item.

Información en español acerca de esta junta puede ser obtenida llamando al (213) 978-1300. Servicios de traducción al español están disponibles, de ser solicitados con un mínimo de 72 horas de anticipación, en todas las juntas de la comisión.

1. <u>DIRECTOR'S REPORT AND COMMISSION BUSINESS</u>

- Legal actions and issues update
 - Update on City Planning Commission Status Reports and Active Assignments
- Items of Interest
- Advance Calendar
- Commission Requests

2. <u>NEIGHBORHOOD COUNCIL POSITION STATEMENTS ON AGENDA ITEMS</u>

Presentations by Neighborhood Council representatives on any Neighborhood Council resolution, or community impact statement filed with the City Clerk, which relates to any agenda item listed or being considered on this agenda. The Neighborhood Council representative shall provide the Board or Commission with a copy of the Neighborhood Council's resolution or community impact statement by email to cpc@lacity.org. At the Chair's discretion, presentations of Neighborhood Councils on any matter listed on the agenda for this Commission meeting may be taken at the time the agenda item is taken for consideration.

3. GENERAL PUBLIC COMMENT

The Commission shall provide an opportunity in open meetings for the public to address it **on non-agenda items**, for a cumulative total of up to thirty (30) minutes, on items of interest to the public that are within the subject matter jurisdiction of the Commission.

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission, can either access the link located at the top of this agenda or call (213) 338-8477 or (669) 900-9128 and use **Meeting ID No. 811 3369 2155** and then press #. Press # again when prompted for participant ID. Please use **Meeting Passcode 265425.**

4. **RECONSIDERATIONS**

- **a. MOTIONS TO RECONSIDER –** The Commission may make a motion to reconsider a Commission Action on any agenda items from its previous meeting, consistently with the Commission Rule 9.3, provided the Commission retains jurisdiction over the matter.
- **b. MERITS OF ANY ITEM THE COMMISSION HAS VOTED TO RECONSIDER –** If a majority of the Commission has approved a motion to reconsider a Commission Action, the Commission may address the merits of the original Commission Action.

5. CONSENT CALENDAR (5a)

Consent Calendar items are considered to be not controversial and will be treated as one agenda item. The Consent Calendar will be enacted by one motion. There will be no separate discussion of these items unless the item is removed from the Consent Calendar, in which event the item will be considered as time allows on the regular agenda.

5a. CPC-2022-8053-DB-DRB-SPP-HCA

CEQA: ENV-2022-8054-CE

Plan Area: Westwood

PUBLIC HEARING – Completed April 19, 2023

PROJECT SITE: 1383 South Midvale Avenue

PROPOSED PROJECT:

Demolition of two multi-family dwellings with a total of eight units and the construction of a new, six-story, 79 foot – six inch multi-family dwelling over one basement level. The Project will provide 20 dwelling units, including five Very Low Income units and two Low Income units. The Project will be approximately 19,797 square feet with a Floor Area Ratio (FAR) of 4:1. The Project will provide 10 vehicular parking spaces and 20 long-term bicycle parking spaces in one above-ground level and one basement level, and will provide two short-term bicycle parking spaces at ground level.

REQUESTED ACTIONS:

- 1. Pursuant to California Environmental Quality Act (CEQA) Guidelines, Article 19, Section 15332 Class 32, an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
- 2. Pursuant to Section 12.22 A.25 of the Los Angeles Municipal Code (LAMC), a Density Bonus/Affordable Housing Incentive Program Compliance Review to permit the construction of a Housing Development Project totaling 20 units, reserving five units for Very Low Income Household Occupancy and two units for Low Income Household Occupancy for a period of 55 years, with the following On- and Off-Menu Incentives and Waivers of Development Standards:
 - a. An On-Menu Incentive to permit an FAR of 4:1 in lieu of 3:1 as otherwise permitted in the [Q]R4-1L Zone:
 - b. An On-Menu Incentive to permit a building height of 79 feet 6 inches, in lieu of the 75 feet otherwise permitted by the [Q]R4-1L zone;
 - c. An Off-Menu Incentive to permit an open space area of 540 square feet in lieu of 2,000 square feet of open space otherwise required by Section 6.A.1 of the Westwood Community Multi-Family Specific Plan;

Council District: 5 – Yaroslavsky

- d. A Waiver of Development Standards to permit two parking levels above the natural existing grade with a total height of 23.5 feet in lieu of one (1) parking level above the natural existing grade otherwise permitted by Section 6.D of the Westwood Community Multi-Family Specific Plan;
- e. A Waiver of Development Standards to permit a six-foot 3^{5/8}-inch northerly side yard setback in lieu of the nine-foot side yard setback otherwise required by LAMC Section 12.11 C.2;
- f. A Waiver of Development Standards to permit a 6-foot 3 ^{5/8}-inch southerly side yard setback in lieu of the nine-foot side yard setback otherwise required by LAMC Section 12.11 C.2;
- g. A Waiver of Development Standards to permit 18 percent landscaping of the northerly side yard setback in lieu of the 50 percent otherwise required by Section 6.E.1 of the Westwood Community Multi-Family Specific Plan;
- h. A Waiver of Development Standards to permit nine percent landscaping of the southerly side yard setback in lieu of the 50 percent otherwise required by Section 6.E.1 of the Westwood Community Multi-Family Specific Plan; and
- A Waiver of Development Standards to permit 40 percent landscaping of the front yard setback in lieu of the 50 percent otherwise required by Section 6.E.1 of the Westwood Community Multi-Family Specific Plan;
- 3. Pursuant to LAMC Section 16.50, a Design Review for compliance with the requirements of the Westwood Community Design Review Board; and
- 4. Pursuant to LAMC Section 11.5.7 C, a Project Permit Compliance Review for a Project within the Westwood Community Multi-Family Specific Plan.

Applicant: Ali Sharifi & Larry Lum

Representative: Sina Khajavi, SK Architects

Staff: Kevin Fulton, City Planning Associate

kevin.fulton@lacity.org

(213) 978-1210

DIR-2020-2067-TOC-1A 6.

Council District: 10 – Hutt CEQA: ENV-2020-2068-CE Last Day to Act: N/A Plan Area: Wilshire Continued from: 08-24-23

PUBLIC HEARING: N/A

PROJECT SITE: 1447 South Hi Point Street

REQUESTED ACTIONS:

Action consistent with the terms of a court issued Writ in Hi Point Neighbor's Association v. City of Los Angeles, Los Angeles Superior Court Case No. 21STCP02223. The Revised Peremptory Writ of Mandamus, issued May 25, 2023, orders the City of Los Angeles to set aside its Tier 3 Transit Oriented Communities Affordable Housing Incentive Program approval in Planning Case No. DIR-2020-2067-TOC, relative to a 20 unit multi-family residential building; and nothing in the Writ limits or controls the discretion vested in the City.

Determine the Project is exempt pursuant to the City's September 15, 2021 Determination in Planning Case No. ENV-2020-2068-CE, and Council File No. 21-0481, and as upheld by the Superior Court in its judgement in Hi Point Neighbor's Association v. City of Los Angeles, Los Angeles Superior Court Case No. 21STCP02223, that pursuant to CEQA Guidelines, Article 19, Section 15332 (Class 32), there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies.

Receive new evidence, re-hear, and re-decide, an appeal of the December 30, 2020, Planning Director's Determination for Tier 3 incentives in Planning Case No. DIR-2020-2067-TOC which:

- Determined based on the whole of the administrative record, that the Project is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines, Article 19, Section 15332, Class 32, and there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies:
- Approved with Conditions a 70 percent increase in density, consistent with the provisions of the Transit Oriented Communities (TOC) Affordable Housing Incentive Program along with the following three incentives for a qualifying Tier 3 project totaling 20 dwelling units, reserving two units for Extremely Low Income (ELI) Household occupancy for a period of 55 years:
 - Yards/Setbacks. A 30 percent reduction in the required width of the two side yards to provide a minimum setback of five feet eight inches in lieu of the minimum eight feet otherwise required;
 - b. Height. A maximum increase of 22 feet in building height to permit a maximum building height of 57 feet in lieu of the maximum 35 feet otherwise permitted; and
 - Open Space. A maximum reduction of 25 percent in the required amount of open space; and
- Adopted the Conditions of Approval and Findings.

Applicant: Hi Point M, LLC

Representative: Matthew Hayden, Hayden Planning; Ernest J. Guadiana, Elkins Kalt, et

Katelyn Foley; Annette Wong and Brandon Araujo; John Kim; and Sarah Reed **Appellants:**

Elaine Johnson, LA GLO Inc.

Representative: Jamie T. Hall, Channel Law Group, LLP

Petitioner: Hi Point Neighbor's Association

Representative: Jamie T. Hall, Channel Law Group, LLP

Staff: Esther Ahn, City Planner

esther.ahn@lacity.org

(213) 978-1486

DIR-2022-6485-TOC-SPR-VHCA-1A 7.

CEQA: ENV-2022-6486-CE

Last Day to Act: 09-28-23 Plan Area: North Hollywood - Valley Village Continued from: 08-24-23

PUBLIC HEARING REQUIRED

PROJECT SITE: 5240 North Lankershim Boulevard

PROPOSED PROJECT:

Construction, use and maintenance of a new seven-story (92-foot tall), 128-unit, mixed-use building with 13 dwelling units set aside as affordable for Extremely Low Income Households, and up to 5,000 square feet of ground floor commercial uses. The Project will provide 71 automobile parking spaces and 101 bicycle parking spaces.

APPEAL:

Appeal of the April 28, 2023, Director of Planning's determination which:

Determined, based on the whole of the administrative record, the Project is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines, Article 19, Section 15332, Class 32, and there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;

Council District: 2 - Krekorian

2. Approved with Conditions, pursuant to Section 12.22 A.31 of the Los Angeles Municipal Code (LAMC), a Transit Oriented Communities (TOC) Housing Development project with a total of 128 dwelling units, including 13 units reserved for Extremely Low Income (ELI) Household occupancy for a period of 55 years, along with the following Tier 3 Base and Additional Incentives:

Base Incentives:

- a. Density. A 70 percent increase in density; and
- b. Parking. Provide 0.5 space per unit, and up to a 30 percent reduction in the required nonresidential parking;

Additional Incentives:

- c. Yards. Utilization of the RAS3 Zone setbacks; and
- d. Open Space. Up to a 25 percent decrease in required open space;
- 3. Approved with Conditions, pursuant to LAMC Section 16.05, a Site Plan Review for a development project creating 50 or more residential dwelling units; and
- 4. Adopted the Conditions of Approval and Findings.

Applicant: Lankershim Los Angeles Apartments, LLC

Representative: Jessica Pakdaman, Rosenheim & Associates

Appellant: Supporters Alliance for Environmental Responsibility (SAFER)

Representative: Amalia Bowley Fuentes, Lozeau Drury LLP

Staff: More Song, City Planner

more.song@lacity.org

(213) 978-1319

8. CPC-2021-9909-DB-SP-SPP-HCA

CEQA: ENV-2021-9910-CE

Plan Area: Sunland – Tujunga – Lake View Terrace Shadow Hills – East La Tuna Canyon

PUBLIC HEARING – Completed April 25, 2023

PROJECT SITE: 7577 West Foothill Boulevard

PROPOSED PROJECT:

Construction, use, and maintenance of a new three-story residential building with 46 residential units, including seven units reserved for Very Low Income households. The Project proposes to provide 89 vehicle parking spaces.

REQUESTED ACTIONS:

- 1. Pursuant to California Environmental Quality Act (CEQA) Guidelines, Article 19, Section 15332 Class 32, an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
- Pursuant to Section 12.22 A.25 of the Los Angeles Municipal Code (LAMC), a Density Bonus Compliance Review to permit a housing development project with a total of 46 residential units, of which seven units are proposed to be set aside for Very Low Income Households, and with the following On- and Off-Menu Incentives and Waivers of Development Standards:
 - a. An On-Menu Incentive to permit averaging of floor area, density, parking, open space, and vehicular access throughout the Project site;
 - b. An Off-Menu Incentive to permit a maximum building height of 42 feet in lieu of the otherwise permitted 33 feet as prescribed by Section 7.B.3 of the Foothill Boulevard Corridor Specific Plan;
 - c. An Off-Menu Incentive to permit a front yard setback of three feet along Plainview Avenue in lieu of the otherwise required setback;

Council District: 7 – Rodriguez

- d. A Waiver of Development Standards to permit a front yard setback of 10 feet along Foothill Boulevard in lieu of the otherwise required setback;
- e. A Waiver of Development Standards to permit a front yard setback of 10 feet along Day Street and Wilsey Avenue in lieu of the otherwise required setback; and
- f. A Waiver of Development Standards to permit a building separation distance of 13 feet in lieu of the otherwise required 54 feet as prescribed by Section 7.B.5 of the Foothill Boulevard Corridor Specific Plan; and
- 3. Pursuant to LAMC Section 11.5.7 C, a Project Permit Compliance Review for a project located within the Foothill Boulevard Corridor Specific Plan.

Applicant: 7577 Foothill LLC

Representative: Edgar Khalatian, Mayer Brown LLP

Staff: More Song, City Planner

more.song@lacity.org

(213) 978-1319

9. CPC-2019-7239-GPAJ-VZCJ-HD-SP-SN-BL

CEQA: ENV-2019-7241-EIR; SCH No. 2020060573

Plan Area: North Hollywood – Valley Village

Related Case: CPC-2019-7240-DA

PUBLIC HEARING - Completed July 26, 2023

PROJECT SITE: 11163 – 11347 and 11264 – 11280 West Chandler Boulevard;

11204 – 11270 West Cumpston Street: 5300 – 5320 North Bakman Avenue:

5311 - 5373 and 5356 - 5430 North Lankershim Boulevard.

Note: The District NoHo Project EIR also includes sites at 11041-11046 and 11440

West Chandler Boulevard.

PROPOSED PROJECT:

The District NoHo Project (Project) proposes a multi-phased, mixed-use development, to include up to: 1,527 residential units (including 1,216 market-rate units and 311 affordable units), 105,125 square feet of retail/restaurant uses, and 580,374 square feet of office space, on a 16-acre site. The proposed uses would be located within several buildings ranging in height from one to 28 stories, with up to four subterranean parking levels. Approximately two acres of publicly accessible open space in three plazas would be provided. Overall, the Project would remove 49,111 square feet of industrial/warehouse uses and construct 2,209,027 square feet of new floor area, resulting in a Floor Area Ratio (FAR) of 3.16:1. A Sign District would be implemented to allow for a comprehensive signage program, and would include digital displays, supergraphics, and off-site advertising.

REQUESTED ACTIONS:

- Pursuant to CEQA Guidelines Sections 15162 and 15164, in consideration of the whole of the administrative record, that the Project was assessed in the previously certified Environmental Impact Report No. ENV-2019-7241-EIR, certified on August 22, 2023, and no subsequent EIR, negative declaration, or addendum is required for approval of the Project;
- 2. Pursuant to Charter Sections 555, 556, and 558, and Section 11.5.6 of the Los Angeles Municipal Code (LAMC), a General Plan Amendment to the North Hollywood-Valley Village Community Plan to add a Regional Center land use designation and change the land use designation for the Project Site to Regional Center; and to include the District NoHo Specific Plan (DNSP) Zone as a corresponding zone of the Regional Center land use designation;

Council District: 2 – Krekorian

- 3. Pursuant to LAMC Section 12.32 F and Q, a Vesting Zone Change and Height District Change from C2-2D-CA, CM-1VL, C4-2D, C4-2D-CA and PF-1VL to the District NoHo Specific Plan (DNSP) Zone; and pursuant to LAMC Section 12.32 E, a corresponding Code Amendment to add the DNSP Zone to Section 12.04 and a new Section 12.16.10 of the LAMC:
- 4. Pursuant to LAMC Section 12.32, establishment of a Specific Plan to regulate development within the Project Site;
- 5. Pursuant to LAMC Section 13.11 B, establishment of a Signage Supplemental Use District to regulate signage within the Project Site; and
- 6. Pursuant to LAMC Section 12.32 R, a Building Line Removal along Tujunga Avenue.

Applicant: Greg Ames, NoHo Development Associates

Representative: Matt Dzurec, Armbruster, Goldsmith &, Delvac LLP

Staff: Jason McCrea, City Planner

jason.mccrea@lacity.org

(213) 847-3672

10. CPC-2019-7240-DA

CEQA: ENV-2019-7241-EIR; SCH No. 2020060573

Plan Area: North Hollywood – Valley Village

Related Case: CPC-2019-7239-GPAJ-VZCJ-HD-SP-SN-BL

PUBLIC HEARING – Completed July 26, 2023

PROJECT SITE: 11163 – 11347 and 11264 – 11280 West Chandler Boulevard;

11204 – 11270 West Cumpston Street: 5300 – 5320 North Bakman Avenue:

5311 - 5373 and 5356 - 5430 North Lankershim Boulevard.

Note: The District NoHo Project EIR also includes sites at 11041-11046 and 11440

West Chandler Boulevard.

REQUESTED ACTIONS:

- Pursuant to CEQA Guidelines Sections 15162 and 15164, in consideration of the whole of the administrative record, that the Project was assessed in the previously certified Environmental Impact Report No. ENV-2019-7241-EIR, certified on August 22, 2023, and no subsequent EIR, negative declaration, or addendum is required for approval of the Project;
- 2. Pursuant to California Government Code Sections 65864-65869.5, a Development Agreement between the Applicant and the City of Los Angeles.

Applicant: Greg Ames, NoHo Development Associates

Representative: Matt Dzurec, Armbruster, Goldsmith &, Delvac LLP

Staff: Jason McCrea, City Planner

jason.mccrea@lacity.org

(213) 847-3672

The next regular meeting of the City Planning Commission will be held on **Thursday**, **October 12**, **2023 at 8:30 a.m.**

Los Angeles City Hall Council Chamber, Room 340 200 North Spring Street Los Angeles, CA 90012 Council District: 2 – Krekorian

Notice to Paid Representatives:

If you are compensated to monitor, attend, or speak at this meeting, City law may require you to register as a lobbyist and report your activity. See Los Angeles Municipal Code Section 48.01 et seq. More information is available at ethics.lacity.org/lobbying. For assistance, please contact the Ethics Commission at (213) 978-1960 or ethics.commission@lacity.org.

Reasonable Accommodations Consistent with Federal and State Law

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or other services must be requested **72 hours prior to the meeting** by calling the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org.

Telecommunication Relay Services

Telephone communication is one of the most important forms of communication in society today. Due to advancements in technology, telephone devices have evolved with new services and capabilities. Individuals who are deaf and hard of hearing, and individuals with a speech disability are following these trends and are rapidly migrating to more advanced telecommunications methods, both for peer-to-peer and third-party telecommunications relay service (TRS) communications.

Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TIY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detailed descriptions, https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs.

Don't hang up! Some people hang up on TRS calls because they think the Communications Assistant (CA) is a telemarketer. If you hear, "Hello. This is the relay service ... "when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.