

**CITY PLANNING COMMISSION
REGULAR AGENDA MEETING
THURSDAY, OCTOBER 8, 2020 after 8:30 a.m.
(via TELECONFERENCE)**

**Meeting presentations will be made available here (<https://tinyurl.com/CPC10-08-20>) by October 5, 2020
Compliant Day of Submissions will be added to this drive as they are received**

Samantha Millman, President
Vahid Khorsand, Vice President
David H. Ambroz, Commissioner
Caroline Choe, Commissioner
Helen Leung, Commissioner
Karen Mack, Commissioner
Marc Mitchell, Commissioner
Dana Perlman, Commissioner
Vacant, Commissioner

Vincent P. Bertoni, AICP, Director
Kevin J. Keller, AICP, Executive Officer
Shana M. M. Bonstin, Deputy Director
Arthi L. Varma, AICP, Deputy Director
Lisa M. Webber, AICP, Deputy Director

Cecilia Lamas, Commission Executive Assistant
cpc@lacity.org
(213) 978-1299

POLICY FOR DESIGNATED PUBLIC HEARING ITEMS:

In conformity with the Governor's Executive Order N-29-20 (March 17, 2020) and due to concerns over COVID-19, the City Planning Commission meeting will be conducted using zoom webinar and telephonically.

CITY PLANNING COMMISSION MEETINGS CAN BE LISTENED TO BY DIALING (213) 621-2489 OR (818) 904-9450.

**YOU CAN ALSO VIEW THE MEETING ONLINE VIA ZOOM AT: (<https://planning-lacity-org.zoom.us/j/94967219043>)
AND USE **MEETING ID: 949 6721 9043** AND **MEETING PASSCODE: 196412****

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission, can either access the link located above or call **(213) 338 8477** or **(669) 900-9128** and use **Meeting ID No. 949 6721 9043** and then press #. Press # again when prompted for participant ID. You may use **meeting passcode: 196412**.

Pursuant to the Commission's general operating procedures, the Commission at times must necessarily limit the speaking times of those presenting testimony on either side of an issue that is designated as a public hearing item. In all instances, however, equal time is allowed for presentation of pros and cons of matters to be acted upon.

Written submissions are governed by Rule 4.3 of the City Planning Commission Rules and Operating Procedures which are posted online at <https://planning.lacity.org>, by selecting "About", "Commissioners", "City Planning Commission", and "Operating Procedures". However, please see revised submission guidelines below which have been modified in order to accommodate the conduct of the meeting telephonically.

Initial Submissions, not limited as to volume, must be received by the Commission Executive Assistant no later than by 4:00 p.m. on the Monday prior to the week of the Commission meeting. Materials must be emailed to cpc@lacity.org. **Secondary Submissions** in response to a Staff Recommendation Report or additional comments must be received electronically no later than 48-hours before the Commission meeting. Submissions shall not exceed ten (10) pages, including exhibits, and must be submitted electronically to cpc@lacity.org. Photographs do not count toward the page limitation. **Day of Hearing Submissions** within 48 hours of the meeting, up to and including the day of the meeting are limited to 2 pages plus accompanying photographs and must be submitted electronically to cpc@lacity.org. Submissions that do not comply with these rules will be stamped "**File Copy. Non-Complying Submission.**" Non-complying submissions will be placed into the official case file, but they will not be delivered to or considered by the Commission, and will not be included in the official administrative record for the item at issue.

The Commission may RECONSIDER and alter its action taken on items listed herein at any time during this meeting or during the next regular meeting, in accordance with the Commission Rules and Operating Procedures and provided that the Commission retains jurisdiction over the case. If a Commission meeting is canceled or adjourned due to lack of quorum, all remaining agenda items shall be continued to the next regular meeting or beyond as long as the continuance is within the legal time limits of the case or cases.

Requests for reasonable modification or accommodation from individuals with disabilities, consistent with the Americans with Disabilities Act can be made by contacting the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org no later than three working days (72 hours) prior to the meeting. For Telecommunication Relay Services for the hearing impaired, please see the information located on the last page of this agenda.

If you challenge these agenda items in court, you may be limited to raising only those issues you or someone else raised at the public hearing agenzized here, or in written correspondence on these matters delivered to this agency at or prior to the public hearing.

If you seek judicial review of any decision of the City pursuant to California Code of Civil Procedure Section 1094.5, the petition for writ of mandate pursuant to that section must be filed no later than the 90th day following the date on which the City's decision became final pursuant to California Code of Civil Procedure Section 1094.6. There may be other time limits which also affect your ability to seek judicial review.

Agendas and Adopted Minutes are available on line at <http://planning.lacity.org>, by selecting "About", "Commissions, Boards & Hearings", filter by "City Planning Commission". For additional information regarding the format of this telephonic public meeting, please visit our website at <http://planning.lacity.org>.

Información en español acerca de esta junta puede ser obtenida llamando al (213) 978-1300. Servicios de traducción al español están disponibles, de ser solicitados con un mínimo de 72 horas de anticipación, en todas las juntas de la comisión.

1. **DIRECTOR'S REPORT AND COMMISSION BUSINESS**

- Update on City Planning Commission Status Reports and Active Assignments
- Legal actions and issues update
- Other Items of Interest
- Advance Calendar
- Commission Requests
- Meeting Minutes – September 17, 2020; September 24, 2020

2. **NEIGHBORHOOD COUNCIL PRESENTATION**

Presentation by Neighborhood Council representatives on any Neighborhood Council resolution, or community impact statement filed with the City Clerk, which relates to any agenda item listed or being considered on this agenda. The Neighborhood Council representative shall provide the Board or Commission with a copy of the Neighborhood Council's resolution or community impact statement by email to cpc@lacity.org. THESE PRESENTATIONS WILL BE TAKEN AT THE TIME THE AGENDA ITEM IS CALLED FOR CONSIDERATION.

3. **GENERAL PUBLIC COMMENT**

The Commission shall provide an opportunity in open meetings for the public to address it **on non-agenda items**, for a cumulative total of up to thirty (30) minutes, on items of interest to the public that are within the subject matter jurisdiction of the Commission.

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission, can either access the link located at the top of this agenda or call **(213) 338 8477 or (669) 900-9128** and use **Meeting ID No. 949 6721 9043** and then press #. Press # again when prompted for participant ID. You may use **Meeting Passcode: 196412**

4. **RECONSIDERATIONS**

- a. **MOTIONS TO RECONSIDER** - The Commission may make a motion to reconsider a Commission Action on any agenda items from its previous meeting, consistently with the Commission Rule 8.3, provided the Commission retains jurisdiction over the matter.
- b. **MERITS OF ANY ITEM THE COMMISSION HAS VOTED TO RECONSIDER** – If a majority of the Commission has approved a motion to reconsider a Commission Action, the Commission may address the merits of the original Commission Action.

5. **CONSENT CALENDAR** (5a and 5b)

Consent Calendar items are considered to be not controversial and will be treated as one agenda item. The Consent Calendar will be enacted by one motion. There will be no separate discussion of these items unless the item is removed from the Consent Calendar, in which event the item will be considered as time allows on the regular agenda.

5a. **CPC-2019-6138-CU**

CEQA: ENV-2019-6139-CE

Plan Area: Westlake

Council District: 13 – O' Farrell

Last Day to Act: 10-08-20

Continued from: 09-10-20

PUBLIC HEARING – Completed June 24, 2020

PROJECT SITE: 2515 West Beverly Boulevard; 110 North Coronado Street;
114-128 North Coronado Street

PROPOSED PROJECT:

Construction, use, and maintenance of a new 2,500 square-foot classroom and approximately 5,700 square-foot outdoor play space serving an existing public charter school located in the C2-1 and RD5-1 Zones.

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines, Section 15314, Class 14, an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies; and
2. Pursuant to Section 12.24 U.24 of the Los Angeles Municipal Code, a Conditional Use to allow the construction of a new 2,500 square-foot classroom and outdoor play area in conjunction with the expansion of an existing charter elementary school in the RD5-1 and C2-1 Zones.

Applicant: Katrina Conley, Citizens of the World Charter School
Representative: Shawn Keltner, Keltner Company

Staff: Jordann Turner, City Planner
jordann.turner@lacity.org
(213) 978-1365

5b. **CPC-2017-5092-DB-SPR**

CEQA: ENV-2017-5093-CE

Plan Area: Silver Lake – Echo Park – Elysian Valley

Council District: 13-O'Farrell

Last Day to Act: 10-08-20

PUBLIC HEARING – Completed July 22, 2020

PROJECT SITE: 418 N. Alvarado Street

PROPOSED PROJECT:

Construction of a new 73-unit, approximately 52,000 square foot mixed-use development including 500 square feet of ground floor commercial space on approximately 19,197 square feet of land (21,517 square feet including alleys), located at 418 – 430 North Alvarado Street. The proposed Project includes a five-story building with two parking levels (including one subterranean level) that provide a total of 81 parking spaces. The Project will include six Very Low-Income units.

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines Section 15061, an Exemption from CEQA, Class 32, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;

2. Pursuant to Section 12.22 A.25(g)(2) of the Los Angeles Municipal Code (LAMC), a 35 percent Density Bonus for a project reserving eleven percent of the base dwelling units or six units for Very-Low Income Households, in conjunction with Parking Option 1 and the following two Off-Menu Incentives:
 - a. A 2.85:1 Floor Area Ratio (FAR) in lieu of the otherwise permitted 1.5:1 FAR for the C2-1VL Zone; and
 - b. An increase in height and number of stories permitted, to allow a 69-foot, five-story building in lieu of a maximum 45-foot, three-story building for a mixed-use building in the C2-1VL Zone; and
3. Pursuant to LAMC Section 16.05, a Site Plan Review for a project that creates or results in an increase of 50 or more net new dwelling units and/or guest rooms.

Applicant: Victor Svilik, Caladan Investments LLC
Representative, Jonathan Riker, Esq., Ervin Cohen & Jessup LLP

Staff: Kevin Golden, City Planner
kevin.golden@lacity.org
(213) 978-1396

6. [DIR-2019-6048-TOC-SPR-WDI-1A](#)
CEQA: ENV-2016-273-MND-REC1
Plan Area: Northeast Los Angeles

Council District: 1 – Cedillo
Last Day to Act: 10-08-20
Continued from: 08-13-20
08-27-20

PUBLIC HEARING REQUIRED

PROJECT SITE: 135 – 153 West Avenue 34; 3401 – 3437 North Pasadena Avenue

PROPOSED PROJECT:

Construction, use, and maintenance of a new, five-story, 514,756 square-foot mixed use building with 468 dwelling units, including 66 dwelling units set aside for Very Low Income Households (or 14 percent of the proposed density) and 16,395 square feet of commercial space. The development will be constructed within two phases, and is designed as one building which includes two levels of subterranean parking across the entire site with three structures above that include residential and commercial uses. The structures will be four and five stories tall with a total of 311 automobile parking spaces, 35 short-term and 264 long-term bicycle parking spaces, and a total of 49,152 square feet of open space for residents.

APPEAL:

An appeal of the June 12, 2020, Planning Director's Determination which:

1. Based on the independent judgment of the decision-maker, after consideration of the whole of the administrative record, the Project was assessed in Mitigated Negative Declaration, No. ENV-2016-273-MND adopted on August 22, 2017; and pursuant to CEQA Guidelines 15162 and 15164, as supported by the addendum dated December 2019, no major revisions are required to the Mitigated Declaration; and no subsequent EIR or negative declaration is required for approval of the Project;
2. Approved, pursuant to Section 12.22 A.31 of the Los Angeles Municipal Code (LAMC), a 70 percent increase in density bonus consistent with the provisions of the Transit Oriented Communities Affordable Housing Incentive Program for a Tier 3 project with a total of 468 dwelling units, including 66 dwelling units reserved for Very Low Income (VLI) Households occupancy for a period of 55 years, along with the following two Additional Incentives:
 - a. Setback. To permit the use of any or all the yard requirements for the RAS3 Zone in lieu of the [T][Q]CM-2D Zone; and
 - b. Transitional Height. To utilize the Transit Oriented Communities transitional height requirements in lieu of those found in LAMC Section 12.21.1 A.10;
3. Approved, pursuant to LAMC Section 12.37 I, a Waiver of Dedication and Improvement for a five-foot dedication and three-foot widening along Avenue 34 and a 15 feet by 15 feet chamfer

or a 20 foot radius corner cut along northwest intersection of Avenue 34 and Pasadena Avenue, in order to maintain the existing condition along Avenue 34 and the corner of Avenue 34 and Pasadena Avenue;

4. Conditionally Approved, pursuant to LAMC Section 16.05, a Site Plan Review for the construction, use and maintenance of a new, five-story, mixed-use building with 468 dwelling units, and 16,395 square feet of commercial space in the [T][Q]CM-2D Zone; and
5. Adopted the Conditions of Approval and Findings.

Applicant: Jay Stark, R Cap Avenue 34, LLC
Representative: Andrew Brady, DLA Piper, LLP

Appellant: Patricia Camacho

Staff: Michelle Carter, City Planning Associate
michelle.carter@lacity.org
(213) 978-1262

7. [CPC-2019-6169-CU](#)
CEQA: ENV-2019-6170-CE
Plan Area: Granada Hills – Knollwood

Council District: 12 – Lee
Last Day to Act: 10-13-20

PUBLIC HEARING – Completed August 7, 2020

PROJECT SITE: 17227 West Simonds Street

PROPOSED PROJECT:

Conversion, maintenance, and use of an existing 2,582 square-foot, six-bed Congregate Living Health Facility into a 12-bed facility, and a request to allow parking of vehicles in the required front yard setback in the RS-1 Zone. Proposed construction would consist of minor interior improvements only.

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines, Section 15301, Class 1 (Existing Facilities), an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
2. Pursuant to Section 12.24 U.12 of the Los Angeles Municipal Code (LAMC), a conditional use permit to allow a 12-bed sanitarium/congregate living health living facility (increase from six to 12 beds) in the RS-1 Zone; and
3. Pursuant to LAMC Section 12.24 F, approval to park vehicles in the front yard setback otherwise prohibited by LAMC Section 12.21.C.1(g).

Applicant: Armen Musakhanyan
Representative: Matt Goulet, Urbanomics Planning

Staff: Andrew Jorgensen, City Planner
andrew.jorgensen@lacity.org
(818) 374-9904

CEQA: ENV-2016-4786-MND

Last Day to Act: 10-08-20

Plan Area: Canoga Park – Winnetka -
Woodland Hills – West Hills**PUBLIC HEARING** – Completed August 7, 2020**PROJECT SITE:** 20401 West Ventura Boulevard**PROPOSED PROJECT:**

Demolition and removal of the existing restaurant foundation and parking areas at the project site and development of the site with a 149-room, four-story hotel (83,294 square feet of Floor Area) that includes three levels of subterranean parking, while providing 213 vehicle parking spaces and 52 bicycle parking spaces, on a 53,529 square-foot lot. With the provision of bicycle parking stalls on-site, the project would replace eight automobile parking spaces with bicycle parking stalls. The hotel would be designed with gathering spaces, a hotel-serving restaurant and lounge located on the ground floor, with an outdoor deck area, and proposes a porte-cochère entry leading to the guest check-in lobby. Amenities, such as the pool deck and fitness room are located on the second floor. The height of the hotel would be 66 feet as measured from the ground floor to the top of the parapet and 73 feet to the top of the elevator. The Project would include the removal and replacement of 22 non-protected trees and would require approximately 61,500 cubic yards of export during the construction phase.

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines Section 15074(b), consideration of the whole of the administrative record, including the Mitigated Negative Declaration, No. ENV-2016-4786-MND ("Mitigated Negative Declaration"), and all comments received;
2. Pursuant to Section 11.5.7 G of the Los Angeles Municipal Code (LAMC), a Specific Plan Amendment request to modify the Ventura-Cahuenga Boulevard Corridor Specific Plan regulations to:
 - a. Increase the FAR to 1.559:1 in lieu of the permitted 1:1 FAR; by amending Section 6.B, to add subsection 6.B.5, establishing "a Floor Area Ratio of 1.559:1, for hotel projects within the Neighborhood and General Commercial Plan Designation for the area east of the intersection of De Soto Avenue and Ventura Boulevard, and west of the intersection of Winnetka Avenue and Ventura Boulevard, on the north side of Ventura Boulevard, with an existing lot size no greater than 55,000 square feet.";
 - b. Allow for pedestrians to cross a driveway or parking area to enter the building by amending Section 7.A, to state: "An entrance to the business shall provide direct access from the sidewalk without crossing a parking lot or driveway. However, hotel projects within the Neighborhood and General Commercial Plan Designation for the area east of the intersection of De Soto Avenue and Ventura Boulevard, and west of the intersection of Winnetka Avenue and Ventura Boulevard, on the north side of Ventura Boulevard, with an existing lot size no greater than 55,000 square feet shall be exempt from this requirement.";
 - c. Allow for a driveway to be located in front of the building, by amending Section 7.A.3.a. to state: "No parking area or driveway shall be placed directly in front of the building, except where a driveway is located to provide direct access through the building to a parking area located in the building or to the rear of the building. Hotel projects within the Neighborhood and General Commercial Plan Designation for the area east of the intersection of De Soto Avenue and Ventura Boulevard, and west of the intersection of Winnetka Avenue and Ventura Boulevard, on the north side of Ventura Boulevard, with an existing lot size no greater than 55,000 square feet shall be permitted to have a driveway placed directly in front of the building.";
 - d. Increase in the allowable side yard to 43 feet in lieu of the allowable 39 feet at ground floor by amending Section 7.A.3.b, to state: "For hotel projects within the Neighborhood and General Commercial Plan Designation for the area east of the intersection of De Soto Avenue and Ventura Boulevard, and west of the intersection of Winnetka Avenue and Ventura Boulevard, on the north side of Ventura Boulevard, with an existing lot size no

- greater than 55,000 square feet, a maximum driveway width of 25 feet, allowing a maximum side yard accessway of 43 feet, shall be permitted.”; and
- e. Increase the height to 73 feet in lieu of permitted 30 feet, by amending Section 7.E.1.e.2, to state: “For hotel projects within the Neighborhood and General Commercial Plan Designation for the area east of the intersection of De Soto Avenue and Ventura Boulevard, and west of the intersection of Winnetka Avenue and Ventura Boulevard, on the north side of Ventura Boulevard, with an existing lot size no greater than 55,000 square feet, a building height of up to 75 feet, pursuant to LAMC Section 12.21.1 B.3 shall be permitted.”;
 3. Pursuant to LAMC Section 12.32 Q, a Vesting Zone Change and Height District change from P-1LD, C2-1LD, and C4-1LD to (T)(Q)C2-2D;
 4. Pursuant to LAMC Section 12.24 T.3, a Conditional Use to allow a hotel use within 500 feet of an “R” (Residential) Zone;
 5. Pursuant to LAMC Section 12.24 W.1, a Conditional Use to allow for the sale and dispensing of alcoholic beverages incidental or accessory to the operation of a hotel or banquet room;
 6. Pursuant to LAMC Section 11.5.7 C, Specific Plan Project Permit Compliance for a new building within the Ventura/Cahuenga Boulevard Corridor Specific Plan; and
 7. Pursuant to LAMC Section 16.05, a Site Plan Review for a project that results in an increase of 50 or more guest rooms.

Applicant: Kamyar Marouni, 20401 Ventura LLC
 Representative: Heather Waldstein and Brad Rosenheim,
 Rosenheim & Associates, Inc.

Staff: Courtney Schoenwald, City Planner
courtney.schoenwald@lacity.org
 (818) 374-9916

9. [DIR-2020-2956-DB-PSH-SIP-PHP-1A](#)
 CEQA: N/A
 Plan Area: Palms – Mar Vista – Del Rey

Council District: 11 – Bonin
 Last Day to Act: 10-26-20

PUBLIC HEARING REQUIRED

PROJECT SITE: 2444 – 2456 South Barry Avenue

PROPOSED PROJECT:

Demolition of three structures with a total of eight dwelling units that are subject to the Rent Stabilization Ordinance; and the construction, use, and maintenance of a new six-story residential building containing 61 dwelling units, of which sixty will be set aside for Very Low Income Supportive Housing and Low Income Housing.

APPEAL:

A partial appeal of the August 13, 2020, Planning Director’s Determination which:

1. Determined, pursuant to California Government Code Section 65651 and Public Resources Code Section 21080(b)(1) and 21080.27(b)(1), based on the whole of the record, that the Supportive Housing Project is Statutorily Exempt from the California Environmental Quality Act (CEQA) as a ministerial project;
2. Determined, pursuant to California Government Code Section 65650 through 65654, that the Project is a Supportive Housing Project that satisfies all of the requirements and objective planning standards of Government Code Section 65651(a) and (b), and is therefore subject to the streamlined, ministerial approval process provided by Government Code Section 65653;
3. Determined, pursuant to Public Resources Code Section 21080.27, that the Project is a Supportive Housing Project that meets all of the requirements of PRC Section 21080.27(a)(3);
4. Approved with Conditions, pursuant to Section 12.22 A.25(g)(2)(i)b of the Los Angeles Municipal Code (LAMC), a ministerial review of a Density Bonus Compliance Review, the following incentives requested by the applicant for a project totaling 61 dwelling units, reserving

- thirty-two units for Very Low Income Supportive Housing occupancy for a period of 55 years and twenty-eight units for Low Income Housing occupancy for a period of 55 years:
- a. Floor Area Ratio. A 35 percent increase to the allowable Floor Area Ratio (FAR) to allow an FAR of 4.05:1 in lieu of the otherwise allowed 3:1 FAR;
 - b. Yard/Setback. A 20 percent decrease in the required rear yard setback to allow 12 feet in lieu of the otherwise required 15 feet; and
 - c. Open Space. A 20 percent decrease from the open space requirement to allow 5,240 square feet in lieu of the otherwise required 6,550 square feet;
5. Approved with Conditions, pursuant to California Government Code Section 65915, a ministerial review of a Density Bonus Compliance Review, for a supportive housing development project totaling 61 dwelling units, 100 percent affordable, exclusive of one market-rate manager's unit, for a period of 55 years, located within one-half mile of a Major Transit Stop, with the following:
- a. Density. A 455 percent increase in density to 61 dwelling units in lieu of 11 dwelling units otherwise permitted by the RD1.5-1 Zone; and
 - b. Height. A height increase of 33 feet, or up to three additional stories, to allow a building height of 78 feet in lieu of the 45 feet otherwise permitted by the RD1.5-1 Zone.
6. Adopted the Conditions of Approval and Findings.

Applicant: Barry Family Housing, LP. Affirmed Housing Group
Representative: Tim Moran, Irvine & Associates, Inc.

Appellant: David Maman
Representative: Guillermo Ramos

Staff: Eric Claros, City Planner
eric.claros@lacity.org
(213) 202-5448

The next meeting of the City Planning Commission
will be held at **8:30 a.m. on Thursday, October 15, 2020**

Notice to paid Representatives:

If you are compensated to monitor, attend, or speak at this meeting, City law may require you to register as a lobbyist and report your activity. See Los Angeles Municipal Code §§ 48.01 et seq. More information is available at ethics.lacity.org/lobbying. For assistance, please contact the Ethics Commission at (213) 978-1960 or ethics.commission@lacity.org.

Reasonable Accommodations Consistent with Federal and State Law and California Governor's Executive Order N-29-20

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, your request should be received no later than three working days (72 hours) in advance of the need. For more information please call the Commission Executive Assistant at (213) 978-1299 or by e-mail at cpc@lacity.org.

Telecommunication Relay Services

Telephone communication is one of the most important forms of communication in society today. Due to advancements in technology, telephone devices have evolved with new services and capabilities. Individuals who are deaf and hard of hearing, and individuals with a speech disability are following these trends and are rapidly migrating to more advanced telecommunications methods, both for peer-to-peer and third-party telecommunications relay service (TRS) communications.

Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the

U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TIY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detail descriptions, <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

Don't hang up! Some people hang up on TRS calls because they think the CA is a telemarketer. If you hear, "Hello. This is the relay service..." when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.