

**CITY PLANNING COMMISSION
REGULAR MEETING AGENDA
THURSDAY, AUGUST 25, 2022 AFTER 8:30 A.M.
(via TELECONFERENCE)**

**Meeting presentation will be made available here (<https://tinyurl.com/CPC8-25-22>) by Monday, August 22, 2022
Compliant Day of Submissions will be added to this drive.**

Samantha Millman, President
Caroline Choe, Vice President
Helen Campbell, Commissioner
Jenna Hornstock, Commissioner
Helen Leung, Commissioner
Yvette López-Ledesma, Commissioner
Karen Mack, Commissioner
Dana Perlman, Commissioner
Renee Dake Wilson, Commissioner

Vincent P. Bertoni, AICP, Director
Shana M. M. Bonstin, Deputy Director
Arthi L. Varma, AICP, Deputy Director
Lisa M. Webber, AICP, Deputy Director

Cecilia Lamas, Commission Executive Assistant
cpc@lacity.org
(213)978-1299

POLICY FOR DESIGNATED PUBLIC HEARING ITEMS:

In accordance with Government Code Section 54953, subsections (e)(1) and (e)(3), and in light of the State of Emergency proclaimed by the Governor on March 4, 2020 relating to COVID-19 and ongoing concerns that meeting in person would present imminent risks to the health or safety of attendees and/or that the State of Emergency continues to directly impact the ability of members to meet safely in person, the City Planning Commission's August 25, 2022 meeting will be conducted via telephone and/or videoconferencing.

CITY PLANNING COMMISSION MEETINGS CAN BE LISTENED TO BY DIALING (213) 621-2489 OR (818) 904-9450.

**YOU CAN ALSO VIEW THE MEETING ONLINE VIA ZOOM AT: <https://planning-lacity-org.zoom.us/j/87894044880> AND
USE MEETING ID: 878 9404 4880 AND PASSCODE 960602.**

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission can either access the link located above or call (213) 338-8477 or (669) 900-9128 and use **Meeting ID No. 878 9404 4880** and then press #. Press # again when prompted for participant ID. Please use **Meeting Passcode 960602**. For virtual meeting participation information, please click [here](#).

Pursuant to the Commission's general operating procedures, the Commission at times must necessarily limit the speaking times of those presenting testimony on either side of an issue that is designated as a public hearing item. In all instances, however, equal time is allowed for presentation of pros and cons of matters to be acted upon.

Written submissions are governed by Rule 4.3 of the City Planning Commission Rules and Operating Procedures which are posted online at <https://planning.lacity.org>, by selecting "About," "Commissioners," "City Planning Commission," and "Operating Procedures." However, please see revised submission guidelines below which have been modified in order to accommodate the conduct of the meeting telephonically.

Initial Submissions, not limited as to volume, must be received by the Commission Executive Assistant no later than by 4:00 p.m. on the Monday prior to the week of the Commission meeting. Materials must be emailed to cpc@lacity.org. **Secondary Submissions** in response to a Staff Recommendation Report or additional comments must be received electronically no later than 48-hours before the Commission meeting. Submissions shall not exceed ten (10) pages, including exhibits, and must be submitted electronically to cpc@lacity.org. Photographs do not count toward the page limitation. **Day of Hearing Submissions** within 48 hours of the meeting, up to and including the day of the meeting are limited to 2 pages plus accompanying photographs and must be submitted electronically to cpc@lacity.org. Submissions that do not comply with these rules will be stamped "**File Copy. Non-Complying Submission.**" Non-complying submissions will be placed into the official case file, but they will not be delivered to or considered by the Commission, and will not be included in the official administrative record for the item at issue.

The Commission may RECONSIDER and alter its action taken on items listed herein at any time during this meeting or during the next regular meeting, in accordance with the Commission Rules and Operating Procedures and provided that the Commission retains jurisdiction over the case. If a Commission meeting is canceled or adjourned due to lack of quorum, all remaining agenda items shall be continued to the next regular meeting or beyond as long as the continuance is within the legal time limits of the case or cases.

Requests for reasonable modification or accommodation from individuals with disabilities, consistent with the Americans with Disabilities Act can be made by contacting the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org no later than three working days (72 hours) prior to the meeting. For Telecommunication Relay Services for the hearing impaired, please see the information located on the last page of this agenda.

If you challenge these agenda items in court, you may be limited to raising only those issues you or someone else raised at the public hearing agendized here, or in written correspondence on these matters delivered to this agency at or prior to the public hearing.

If you seek judicial review of any decision of the City pursuant to California Code of Civil Procedure Section 1094.5, the petition for writ of mandate pursuant to that section must be filed no later than the 90th day following the date on which the City's decision became final pursuant to California Code of Civil Procedure Section 1094.6. There may be other time limits which also affect your ability to seek judicial review.

Agendas and Adopted Minutes are available online at <http://planning.lacity.org>, by selecting "About," "Commissions, Boards & Hearings," filter by "City Planning Commission." For additional information regarding the format of this telephonic public meeting, please visit our website at <http://planning.lacity.org>.

If you would like to receive a determination letter for any item on today's agenda, please email your request to cpc@lacity.org. Please include your contact information (email or mailing address) and the case number associated with the item.

Información en español acerca de esta junta puede ser obtenida llamando al (213) 978-1300. Servicios de traducción al español están disponibles, de ser solicitados con un mínimo de 72 horas de anticipación, en todas las juntas de la comisión.

1. DETERMINATION TO CONTINUE HOLDING MEETINGS VIA TELECONFERENCE

Motion Required. Pursuant to Government Code Sections 54953(e)(1)(B)-(C), (e)(3)(A), and (e)(3)(B)(i), a determination that the COVID-19 State of Emergency continues to directly impact the ability of members to meet safely in person and possible Commission Action.

2. DIRECTOR'S REPORT AND COMMISSION BUSINESS

- Items of Interest
- Advance Calendar
- Commission Requests
- Approval of Meeting Minutes - July 14, 2022

3. NEIGHBORHOOD COUNCIL POSITION STATEMENTS ON AGENDA ITEMS

Presentations by Neighborhood Council representatives on any Neighborhood Council resolution, or community impact statement filed with the City Clerk, which relates to any agenda item listed or being considered on this agenda. The Neighborhood Council representative shall provide the Board or Commission with a copy of the Neighborhood Council's resolution or community impact statement by email to cpc@lacity.org. At the Chair's discretion, presentations of Neighborhood Councils on any matter listed on the agenda for this Commission meeting may be taken at the time the agenda is taken for consideration.

4. GENERAL PUBLIC COMMENT

The Commission shall provide an opportunity in open meetings for the public to address it **on non-agenda items**, for a cumulative total of up to thirty (30) minutes, on items of interest to the public that are within the subject matter jurisdiction of the Commission.

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission, can either access the link located at the top of this agenda or call **(213) 338-8477** or **(669) 900-9128** and use **Meeting ID No. 878 9404 4880** and then press #. Press # again when prompted for participant ID. Please use **Meeting Passcode 960602**.

5. RECONSIDERATIONS

a. MOTIONS TO RECONSIDER – The Commission may make a motion to reconsider a Commission Action on any agenda items from its previous meeting, consistently with the Commission Rule 9.3, provided the Commission retains jurisdiction over the matter.

b. MERITS OF ANY ITEM THE COMMISSION HAS VOTED TO RECONSIDER – If a majority of the Commission has approved a motion to reconsider a Commission Action, the Commission may address the merits of the original Commission Action.

6. CONSENT CALENDAR (6a and 6b)

Consent Calendar items are considered to be not controversial and will be treated as one agenda item. The Consent Calendar will be enacted by one motion. There will be no separate discussion of these items unless the item is removed from the Consent Calendar, in which event the item will be considered as time allows on the regular agenda.

6a. CPC-2020-1946-GPA-ZC-HD-CU-SPR-RDP

CEQA: ENV-2020-1947-MND

Plan Area: North Hollywood – Valley Village

Council District: 2 – Krekorian

**Last Day to Act: 08-25-22

Continued from: 07-28-22
08-11-22

PUBLIC HEARING – Completed February 15, 2022

PROJECT SITE: 5256 – 5272 North Vineland Avenue

PROPOSED PROJECT:

Demolition of an existing, one-story, approximately 14,300-square-foot commercial manufacturing building and construct a five-story, 62 feet in height, 98,413 square-foot mixed-use building. The Project would include 94,785 square feet of household storage space, 740 square feet of associated management office space, and 2,888 square feet of artist incubator/support/studio space ("artist space"). The Project includes 28 vehicular parking spaces and 36 bicycle parking spaces in an at-grade parking level shielded from the street frontage by the ground level artist/incubator/studio space. The Project would be built on an approximately 30,000-square-foot lot resulting in a Floor area Ratio (FAR) of approximately 3.28:1

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines Section 15074(b), consideration of the whole of the administrative record, including the Mitigated Negative Declaration, No. ENV-2020-1947-MND ("Mitigated Negative Declaration"), and all comments received, the imposition of mitigation measures and the Mitigation Monitoring Program prepared for the Mitigated Negative Declaration;
2. Pursuant to Section 11.5.6 of the Los Angeles Municipal Code (LAMC), a General Plan Amendment to exclude the Project Site from the North Hollywood-Valley Village Community Plan General Plan Land Use Map Footnote Number 4, which limits height to three stories or 45 feet within the Industrial land use designations;
3. Pursuant to LAMC Section 12.32, a Zone and Height District Change from CM-1VL to (T)(Q)CM-2D to allow a new building of 62 feet and five stories in lieu of 45 feet and three stories and a Floor Area Ratio of approximately 3.6 to 1 in lieu of 1.5 to 1;
4. Pursuant to LAMC 12.32 P, a minor change to parking requirements incidental to legislative actions to allow up to a 20 percent reduction in the required parking;
5. Pursuant to LAMC Section 12.24 W.50, a Conditional Use Permit to allow a building for storage of household goods within 500 feet of a residential use;
6. Pursuant to LAMC Section 12.24 S, as part of any conditional use approval, changes to the parking requirements not to exceed 20 percent of the requirements otherwise required by the LAMC;
7. Pursuant to LAMC Section 16.05, a Site Plan Review findings for a building with new floor area in excess of 50,000 square feet; and
8. Pursuant to LAMC Section 11.5.14, a Project Compliance Review for the North Hollywood Redevelopment Plan pursuant to Section 603 of the Redevelopment Plan.

Applicant: Jake Walker, LG Vineland Storage, LLC.
Representative: Alix Wisner, Armbruster Goldsmith & Delvac, LLP

Staff: Kevin Golden, City Planner
kevin.golden@lacity.org
(213) 978-1396

6b. [CPC-2021-9534-CU](#)

CEQA: ENV-2021-9535-CE
Plan Area: Northridge

Council District: 12 – Lee
**Last Day to Act: 09-01-22

PUBLIC HEARING – Completed June 29, 2022

PROJECT SITE: 18355 Roscoe Boulevard; 18351 West Community Street;
8358 West Darby Street

PROPOSED PROJECT:

Expansion of an existing public charter school (Magnolia Science Academy 7) serving Transitional Kindergarten through Grade Five. The school shares a site with a church. The existing school has 11 classrooms, 16,600 square feet of floor area, and enrollment is currently capped at 279 students. The applicant is requesting a conditional use to increase maximum enrollment to 500 students and allow the addition of nine prefabricated modular buildings (seven classrooms, one library and one restroom unit) totaling 7,517 square feet. School hours of operation will be from 7:00 a.m. to 6:30 p.m., Monday through Friday, with a total of 97 vehicle and 52 bicycle parking spaces.

REQUESTED ACTIONS:

1. Pursuant to California Environmental Quality Act (CEQA) Guidelines, Section 15314, Class 14, an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
2. Pursuant to Section 12.24 U.24 of the Los Angeles Municipal Code (LAMC), a Conditional Use to allow the expansion and continued use and maintenance of a public charter school for Grades Transitional Kindergarten through Grade Five in the RA-1 Zone, with a maximum enrollment of 500 students; and
3. Pursuant LAMC Section 12.24 S, a determination in conjunction with a Conditional Use to allow a reduction in the parking requirements not to exceed 20 percent of the requirements otherwise required by the Code.

Applicant: Alfredo Rubalcava, Magnolia Public Schools
Representative: Veronica Becerra, Rabuild Commercial Services

Staff: Jaime Espinoza, City Planner
jaime.espinoza@lacity.org
(213) 978-1357

7. [CPC-2021-8640-DB-CU-SPR-PHP-VHCA](#)

CEQA: ENV-2021-8641-CE
Plan Area: South Los Angeles

Council District: 8 – Harris-Dawson
**Last Day to Act: 09-30-22

PUBLIC HEARING REQUIRED

PROJECT SITE: 1218 – 1238 West Manchester Avenue

PROPOSED PROJECT:

Construction of a five-story, 56-foot tall mixed-use residential building comprising 132 dwelling units (including 18 Very Low-Income units) and 5,444 square feet of ground-floor commercial space. The Project will be approximately 85,793 square feet in floor area with a Floor Area Ratio (FAR) of 2.6:1. The Project will provide 97 residential and 16 commercial parking spaces in a subterranean and partial at-grade parking level. The site is currently improved with three single-family dwellings with warehouse/commercial uses, and two non-protected on-site trees, all of which will be demolished. An existing wireless telecommunications facility (cell tower) is proposed to remain. Three non-protected street trees may be removed from the public right-of-way. The Project assumes a worst-case scenario of removing all street trees, in the event of changes to the right-of-way improvement plans after approval of the environmental clearance. However, this environmental analysis does not authorize the removal of any street trees without prior approval of Urban Forestry, in compliance with Los Angeles Municipal Code (LAMC) Sections 62.169 and 62.170 and their applicable findings. The Project will also involve the grading of approximately 12,000 cubic yards of soil.

REQUESTED ACTIONS:

1. Pursuant to California Environmental Quality Act (CEQA) Guidelines, Article 19, Section 15332, Class 32, an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
2. Pursuant to Section 12.22 A.25(g)(2) and 12.22 A.25(g)(3) of the Los Angeles Municipal Code (LAMC), a Density Bonus/Affordable Housing Incentive Program Compliance Review to permit the construction of a Housing Development Project totaling 132 units, reserving 18 units for Very Low-Income Household occupancy for a period of 55 years, with the following requested On- and Off-Menu Incentives and one Waiver of Development Standard:
 - a. An On-Menu Incentive for a six-foot six-inch westerly side yard setback in lieu of the eight feet otherwise required by the C2-1L-CPIO Zone;
 - b. An On-Menu Incentive for a six-foot six-inch easterly side yard setback in lieu of the eight feet otherwise required by the C2-1L-CPIO Zone;
 - c. An Off-Menu Incentive for a Floor Area Ratio (FAR) of 2.6:1 in lieu of 1.5:1 as otherwise permitted in the C2-1L-CPIO Zone; and
 - d. A Waiver of Development Standard for a 20 percent reduction in the required open space, to allow 11,875 square feet in lieu of the 14,725 square feet otherwise required by LAMC Section 12.21 G;
4. Pursuant to LAMC Section 12.24 U.26, a Conditional Use Permit for a 60 percent increase in density over the Project site, in lieu of the otherwise permitted 35 percent increase in density allowable under LAMC Section 12.22 A.25; and
5. Pursuant to LAMC Section 16.05, a Site Plan Review for a development project resulting in an increase in 50 or more dwelling units.

Applicant: 1218 West Manchester Associates, LLC
Representative: Heather Lee, Ketter & Associates

Staff: Connie Chauv, City Planner
connie.chauv@lacity.org
(213) 978-0016

8. [**CPC-2020-5420-CU-DB-RDP-HCA-PHP**](#)
CEQA: ENV-2020-5421-CE
Plan Area: Southeast Los Angeles

Council District: 9 – Price, Jr.
**Last Day to Act: 08-25-22

PUBLIC HEARING REQUIRED

PROJECT SITE: 736 – 738 East Vernon Avenue

PROPOSED PROJECT:

Development of a four-story, 45-foot tall residential building composed of 48 dwelling units (including 13 units for Very Low Income Household occupancy). The Project will provide 54 vehicular parking spaces at

grade level, and will also include 40 long-term and four short-term bicycle parking spaces. The Project will have 45,848 square feet of floor area and a Floor Area Ratio (FAR) of 2.12:1. The site is currently improved with a single-family dwelling, and two non-protected significant trees on the subject site, all of which will be removed to clear the lot. The Project involves grading of less than 500 cubic yards of soil.

REQUESTED ACTIONS:

1. Pursuant to California Environmental Quality Act (CEQA) Guidelines, Article 19, Section 15332, Class 32, an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
2. Pursuant to Section 12.22 A.25(g)(3) of the Los Angeles Municipal Code (LAMC), a Density Bonus Affordable Housing Incentive Program Compliance review to permit the construction of a housing development project totaling 48 units, reserving 13 units for Very Low-Income Household occupancy for a period of 55 years, with the following requested Off-Menu Incentive:
 - a. A front yard reduction to allow 10 feet in lieu of the required 15 feet as required by the RD2-1 Zone per LAMC Section 12.09.1 B.1;
3. Pursuant to LAMC Section 12.24 U.26, a Conditional Use Permit for a 237.5 percent increase in density over the project site, in lieu of the otherwise permitted 35 percent increase in density allowed under LAMC Section 12.22 A.25; and
4. Pursuant to LAMC Section 11.5.14 D.5, a Redevelopment Plan Project Compliance Review to permit the proposed 48-dwelling building in the open space designated area of the Council District 9 Corridors Redevelopment Plan.

Applicant: CLS Vernon, LLC
Representative: Albert Sawano, Synchronis

Staff: Norali Martinez, City Planning Associate
norali.martinez@lacity.org
(213) 978-1346

9. CPC-2020-1086-SPE-DRB-SPP-MSP-ZAD-SPR

Council District: 4 – Raman
**Last Day to Act: 08-25-22

CEQA: ENV-2017-3972-MND

Plan Area: Encino – Tarzana

Related Case: CPC-1989-763-CU-PA2

PUBLIC HEARING – Completed April 6, 2022

PROJECT SITE: 15871 West Mulholland Drive (15800, 15801, 15850 Mulholland Drive)

PROPOSED PROJECT:

Modification to an existing educational facility, including the removal of approximately 23,010 square feet of existing buildings and the addition of approximately 82,940 square feet of new school facilities, including the expansion of existing structures, and new structures for a net increase of 59,930 square feet. Maximum building heights would range from 16 feet up to 40 feet. Upon buildout of the Project, the Project Site would consist of 130,053 square feet of school facilities. The Project would not increase Curtis School's 675 student enrollment cap. The Project would include a pedestrian bridge connecting the athletic buildings to the athletic fields. A minimum of 135 marked parking spaces would be provided. Project buildout would be phased over time and could start as early as 2022 and end as late as 2035. The Project would also include the grading of approximately 70,000 cubic yards of soil and the export of approximately 30,000 cubic yards of soil. The Project is within both the Inner and Outer Corridors of the specific plan.

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines Section 15074(b), consideration of the whole of the administrative record, including the Mitigated Negative Declaration, No. ENV-2017-3972-MND ("Mitigated

- Negative Declaration”), all comments received, the imposition of mitigation measures and the Mitigation Monitoring Program prepared for the Mitigated Negative Declaration;
2. Pursuant to Section 12.24 M of the Los Angeles Municipal Code (LAMC), a Plan Approval for modifications to the Project's existing conditional use permit and master plan;
 3. Pursuant to LAMC Section 11.5.7 C, a Specific Plan Project Permit Compliance Review for a Project within the Mulholland Scenic Parkway Specific Plan;
 4. Pursuant to LAMC Section 11.5.7 F, a Specific Plan Exception from Mulholland Scenic Parkway Specific Plan Section 5.B.1.a to allow grading of a prominent ridge (nearest Mulholland Drive) in excess of 1,000 cubic yards;
 5. Pursuant to LAMC Section 11.5.7 F, a Specific Plan Exception from Section 5.D.2.b of the Mulholland Scenic Parkway Specific Plan to permit a height of approximately 32 feet for the proposed gymnasium building located partly within the Inner Corridor in lieu of the maximum permitted height of 30 feet;
 6. Pursuant to LAMC Section 11.5.7 F, a Specific Plan Exception from Mulholland Scenic Parkway Specific Plan Section 6.A.3 to permit educational uses within the Outer Corridor;
 7. Pursuant to LAMC Section 12.24.X 26, a Zoning Administrator Determination for development to exceed the number of retaining walls permitted under the Baseline Hillside Ordinance, LAMC Section 12.21 C.8;
 8. Pursuant to LAMC Section 12.24.X 28(a), a Zoning Administrator Determination for grading of up to 115,229 cubic yards, in excess of the by-right limit of 3,200 cubic feet permitted under the Baseline Hillside Ordinance, LAMC Section 12.21 C.10(f);
 9. Pursuant to LAMC Section 16.05, a Site Plan Review for development of a Project that results in an increase of 50,000 gross square feet or more of non-residential floor area; and
 10. Pursuant to LAMC Section 16.50, a Design Review for compliance with the requirements of Section 11 of the Mulholland Scenic Parkway Specific Plan for the proposed Master Plan layout of approximately 130,053 square feet of floor area and facilities located in both the Inner and Outer Corridors.

Applicant: The Curtis School Foundation
Representative: Alexander M. DeGood; Cox, Castle & Nicholson

Staff: Tim Fargo, City Planner
tim.fargo@lacity.org
(818) 374-9911

10. CPC-1989-763-CU-PA2

CEQA: ENV-2017-3972-MND

Plan Area: Encino – Tarzana

Related Case: CPC-2020-1086-SPE-DRB-SPP-MSP-ZAD-SPR

Council District: 4 – Raman

**Last Day to Act: 08-25-22

PUBLIC HEARING – Completed April 6, 2022

PROJECT SITE: 15871 West Mulholland Drive (15800, 15801, 15850 Mulholland Drive)

PROPOSED PROJECT:

As stated in Item No. 9 under Case No. CPC-2020-1086-SPE-DRB-SPP-MSP-ZAD-SPR

REQUESTED ACTIONS:

1. Pursuant to CEQA Guidelines Section 15074(b), consideration of the whole of the administrative record, including the Mitigated Negative Declaration, No. ENV-2017-3972-MND (“Mitigated Negative Declaration”), all comments received, the imposition of mitigation measures and the Mitigation Monitoring Program prepared for the Mitigated Negative Declaration; and
2. Pursuant to Section 12.24 M of the Los Angeles Municipal Code, a Plan Approval for modifications to the Project's existing conditional use permit and master plan.

Applicant: The Curtis School Foundation
Representative: Alexander M. DeGood; Cox, Castle & Nicholson

Staff: Tim Fargo, City Planner
tim.fargo@lacity.org
(818) 374-9911

The next regular meeting of the City Planning Commission
will be held on **Thursday, September 8, 2022 at 8:30 a.m.**

****Pursuant to Mayor Garcetti's Emergency Order issued on March 21, 2020, which was subsequently extended on April 17, 2020, the time to act on this item has been tolled for the duration of the local emergency period. Please note that other State law provisions may also apply.**

Notice to Paid Representatives:

If you are compensated to monitor, attend, or speak at this meeting, City law may require you to register as a lobbyist and report your activity. See Los Angeles Municipal Code Section 48.01 et seq. More information is available at ethics.lacity.org/lobbying. For assistance, please contact the Ethics Commission at (213) 978-1960 or ethics.commission@lacity.org.

Reasonable Accommodations Consistent with Federal and State Law

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or other services must be requested **72 hours prior to the meeting** by calling the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org.

Telecommunication Relay Services

Telephone communication is one of the most important forms of communication in society today. Due to advancements in technology, telephone devices have evolved with new services and capabilities. Individuals who are deaf and hard of hearing, and individuals with a speech disability are following these trends and are rapidly migrating to more advanced telecommunications methods, both for peer-to-peer and third-party telecommunications relay service (TRS) communications.

Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TIY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detailed descriptions, <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

Don't hang up! Some people hang up on TRS calls because they think the Communications Assistant (CA) is a telemarketer. If you hear, "Hello. This is the relay service ..." when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.