

**CITY PLANNING COMMISSION
REGULAR MEETING AGENDA
THURSDAY, JUNE 27, 2024 AFTER 8:30 A.M.
VAN NUYS CITY HALL
COUNCIL CHAMBER, 2ND FLOOR
14410 SYLVAN STREET
VAN NUYS, CA 91401**

Meeting presentations will be made available here (<https://tinyurl.com/CPC6-27-24>) by Monday, June 24, 2024.
Compliant Day of Submissions will be added to this drive.

RACIAL EQUITY VALUE STATEMENT:

Equitable planning demands that race does not determine whether or not one thrives in Los Angeles. The Los Angeles City Planning Commission prioritizes a planning process that centers the needs of those most harmed by systemic racism. Our goal is the creation of affordable, prosperous, resilient and healthy communities where all Angelenos experience the feeling that they belong.

Monique Lawshe, President
Elizabeth Zamora, Vice President
Maria Cabildo, Commissioner
Caroline Choe, Commissioner
Martina Diaz, Commissioner
Karen Mack, Commissioner
Michael Newhouse, Commissioner
Vacant, Commissioner
Vacant, Commissioner

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Shana M. M. Bonstin, Deputy Director
Haydee Urita-Lopez, Deputy Director
Arthi L. Varma, AICP, Deputy Director
Lisa M. Webber, AICP, Deputy Director

Cecilia Lamas, Commission Executive Assistant II
cpc@lacity.org
(213) 978-1299

POLICY FOR DESIGNATED PUBLIC HEARING ITEMS:

Pursuant to the Commission's general operating procedures, the Commission at times must necessarily limit the speaking times of those presenting testimony on either side of an issue that is designated as a public hearing item. In all instances, however, equal time is allowed for presentation of pros and cons of matters to be acted upon. Every person wishing to address the commission in person must complete a speaker's request form and submit it to the Commission staff.

CITY PLANNING COMMISSION MEETINGS CAN BE LISTENED TO BY DIALING (213) 621-2489 OR (818) 904-9450.

YOU CAN ALSO VIEW THE MEETING ONLINE VIA ZOOM AT: <https://planning-lacity-org.zoom.us/j/84789950292> AND USE MEETING ID: 847 8995 0292 AND PASSCODE 000318. Members of the public who wish to participate in the meeting and offer verbal public comment remotely to the City Planning Commission can either access the link located above or call **(213) 338-8477** or **(669) 900-9128** and use **Meeting ID No. 847 8995 0292** and then press #. Press # again when prompted for participant ID. Please use **Meeting Passcode 000318**. For hybrid meeting participation information, please click [here](#). The ability to provide public comment remotely, an optional participation feature, may be subject to technical issues. Should technical difficulties occur or persist, the in-person meeting shall continue to be conducted. **Remote participation is available only for those wishing to provide public comment; Applicants, Appellants, and/or Representatives are required to attend the meeting in person.**

Written submissions, which are optional, may be submitted prior to, or at, the meeting. These submissions are governed by the City Planning Commission Rules and Operating Procedures posted online at <https://planning.lacity.org>. However, please see revised submission guidelines below which have been modified to accommodate the hybrid meeting format.

Initial Submissions, not limited as to volume, must be received by the Commission Executive Assistant no later than by 4:00 p.m. on the Monday prior to the week of the Commission meeting. Materials are to be emailed to cpc@lacity.org. **Secondary Submissions** in response to a Staff Recommendation Report or additional comments must be received electronically no later than 48-hours before the Commission meeting. Submissions shall not exceed ten (10) pages, including exhibits, and must be submitted electronically to cpc@lacity.org. Photographs do not count toward the page limitation. **Day of Hearing Submissions** within 48 hours of the meeting, up to and including the day of the meeting are limited to 2 pages plus accompanying photographs. Day of Hearing Submissions are to be submitted electronically to cpc@lacity.org and 15 hard copies must be submitted at the in-person meeting. Submissions that do not comply with these rules will be stamped **"File Copy. Non-Complying Submission."** Non-complying submissions will be placed into the official case file, but they will not be delivered to or considered by the Commission, and will not be included in the official administrative record for the item at issue.

The Commission may RECONSIDER and alter its action taken on items listed herein at any time during this meeting or during the next regular meeting, in accordance with the Commission Rules and Operating Procedures and provided that the Commission retains jurisdiction over the case. If a Commission meeting is canceled or adjourned due to lack of quorum, all remaining agenda items shall be continued to the next regular meeting or beyond as long as the continuance is within the legal time limits of the case or cases.

Requests for reasonable modification or accommodation from individuals with disabilities, consistent with the Americans with Disabilities Act can be made by contacting the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org no later than three working days (72 hours) prior to the meeting. For Telecommunication Relay Services for the hearing impaired, please see the information located on the last page of this agenda.

If you challenge these agenda items in court, you may be limited to raising only those issues you or someone else raised at the public hearing described in this notice, or in written correspondence on these matters delivered to this agency at or prior to the public hearing.

If you seek judicial review of any decision of the City pursuant to California Code of Civil Procedure Section 1094.5, the petition for writ of mandate pursuant to that section must be filed no later than the 90th day following the date on which the City's decision became final pursuant to California Code of Civil Procedure Section 1094.6. There may be other time limits which also affect your ability to seek judicial review.

Agendas and Adopted Minutes are available online at <http://planning.lacity.org>, by selecting "About," "Commissions, Boards & Hearings," filter by "City Planning Commission." For additional information regarding the format of this telephonic public meeting, please visit our website at <http://planning.lacity.org>.

If you would like to receive a determination letter for any item on today's agenda, please email your request to cpc@lacity.org. Please include your contact information (email or mailing address) and the case number associated with the item.

Información en español acerca de esta junta puede ser obtenida llamando al (213) 978-1300. Servicios de traducción al español están disponibles, de ser solicitados con un mínimo de 72 horas de anticipación, en todas las juntas de la comisión.

1. DIRECTOR'S REPORT AND COMMISSION BUSINESS

- Legal actions and issues update
- Items of Interest
- Advance Calendar
- Commission Requests

2. NEIGHBORHOOD COUNCIL POSITION STATEMENTS ON AGENDA ITEMS

Presentations by Neighborhood Council representatives on any Neighborhood Council resolution, or community impact statement filed with the City Clerk, which relates to any agenda item listed or being considered on this agenda. The Neighborhood Council representative shall provide the Board or Commission with a copy of the Neighborhood Council's resolution or community impact statement by email to cpc@lacity.org. At the Chair's discretion, presentations of Neighborhood Councils on any matter listed on the agenda for this Commission meeting may be taken at the time the agenda item is taken for consideration.

3. GENERAL PUBLIC COMMENT

The Commission shall provide an opportunity in open meetings for the public to address it **on non-agenda items**, for a cumulative total of up to thirty (30) minutes, on items of interest to the public that are within the subject matter jurisdiction of the Commission.

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission, can either access the link located at the top of this agenda or call **(213) 338-8477** or **(669) 900-9128** and use **Meeting ID No. 847 8995 0292** and then press #. Press # again when prompted for participant ID. Please use **Meeting Passcode 000318**.

4. RECONSIDERATIONS

- a. MOTIONS TO RECONSIDER** – The Commission may make a motion to reconsider a Commission Action on any agenda items from its previous meeting, consistently with the Commission Rule 9.3, provided the Commission retains jurisdiction over the matter.
- b. MERITS OF ANY ITEM THE COMMISSION HAS VOTED TO RECONSIDER** – If a majority of the Commission has approved a motion to reconsider a Commission Action, the Commission may address the merits of the original Commission Action.

5. CONSENT CALENDAR (5a and 5b)

Consent Calendar items are considered to be not controversial and will be treated as one agenda item. The Consent Calendar will be enacted by one motion. There will be no separate discussion of these items unless the item is removed from the Consent Calendar, in which event the item will be considered as time allows on the regular agenda.

5a. CPC-2022-6052-DB-HCA

CEQA: ENV-2022-6053-MND

Plan Area: Van Nuys – North Sherman Oaks

Council District: 2 – Krekorian

Last Day to Act: 06-27-24

PUBLIC HEARING – Completed July 25, 2023

PROJECT SITE: 7222 North Tyrone Avenue

PROPOSED PROJECT:

Demolition of an existing single-family home and the construction, use, and maintenance of a new four-story, 11-unit apartment building with a recreation room and a gym with an on-grade parking garage with 11 vehicle parking spaces. The Project will include one Very Low Income dwelling unit pursuant to SB 8, Housing Crisis Act of 2019.

REQUESTED ACTIONS:

1. Pursuant to Sections 21082.1(c)(3) and 21081.6 of the California Public Resources Code, adopt the Mitigated Negative Declaration (Case No. ENV-2022-6053-MND) and Mitigation Monitoring Program for the above-referenced Project;
2. Pursuant to Section 12.22 A.25 of the Los Angeles Municipal Code (LAMC), a Density Bonus for a Housing Development with a total of 11 units, including one unit reserved for Very Low Income households, along with the following On-Menu Incentives and Waivers of Development Standards:
 - a. An On-Menu Incentive to allow an 18 percent reduction in the required amount of open space;
 - b. An On-Menu Incentive to allow a 19 percent reduction in the required Side Yard (southern) setback to provide a minimum 5'-8" setback in lieu of 7';
 - c. A Waiver of Development Standards to allow a 28-foot increase in height for a maximum building height of 42'-7";
 - d. A Waiver of Development Standards to allow for a 15-foot front yard setback in lieu of the 20-foot setback otherwise required pursuant to LAMC Section 12.08 C.1;
 - e. A Waiver of Development Standards to allow relief from the R1 Zone Residential Floor Area Ratio (RFAR) and massing requirements pursuant to LAMC Section 12.08 C.5(a);
 - f. A Waiver of Development Standards to allow relief from the required sidewall plane break pursuant to LAMC Section 12.08 C.2; and

- g. A Waiver of Development Standards to allow relief from the Prevailing Setback requirements pursuant to LAMC Section 12.08 C.1.

Applicant: Tyrone Development LLC
Representative: Sevana Mailian-Medzoyan, Mailian & Associates

Staff: Esther Ahn, City Planner
esther.ahn@lacity.org
(213) 978-1486

5b. CPC-2023-5307-CU-SPP

CEQA: ENV-2023-5308-CE

Plan Area: Sun Valley – La Tuna Canyon

Council District: 7 – Rodriguez

Last Day to Act: 06-29-24

PUBLIC HEARING – Completed February 27, 2024

PROJECT SITE: 8930 North Village Avenue; 10301 and 10335 Vinedale Street;
10158, 10210, 10332 Penrose Street

PROPOSED PROJECT:

Site expansion of an existing private school ((Village Christian School.) The proposed Project improvements include the construction, use, and maintenance of a new 40,745 square foot softball field, a new synthetic turf multipurpose sports field overlain the softball field, four new batting cages, and light poles for nighttime sports activities on the proposed fields. Additional improvements include a new four-foot fence enclosure that is 766 feet in length, a new retaining wall that varies from 1.62 to 3.33 feet in height and is 415 feet in length, as well as new trees and landscaping along the northern perimeter of the newly constructed sports field. The Project will maintain the existing 359 parking stalls.

REQUESTED ACTIONS:

1. Pursuant to California Environmental Quality Act (CEQA) Guidelines Section 15303 (Class 3), Section 15305 (Class 5), and Section 15314 (Class 14) an exemption from CEQA and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines Section 15300.2 applies;
2. Pursuant to Section 12.24 U.24 of the Los Angeles Municipal Code (LAMC), a Conditional Use to permit the expansion of an existing private school in the A2-1-K and RA-1-K Zones;
3. Pursuant to LAMC Section 12.24 F, a Conditional Use to permit a maximum height of 70 feet for the field light poles in the RA-1-K Zone; and
4. Pursuant to LAMC Section 11.5.7, a Project Permit Compliance to permit the site expansion of an existing private school in the A2-1-K and RA-1-K Zones, within the San Gabriel/Verdugo Mountains Scenic Preservation Specific Plan.

Applicant: Tom Konjoyan, Village Christian Schools
Representative: Chloe Parker, Pacific Crest Consultants

Staff: Louis Ortega Jr., Planning Assistant
louis.ortega@lacity.org
(310) 231-2909

6. [CPC-2022-3935-DB-SPR-WDI-HCA](#)

CEQA: ENV-2022-3868-SCEA

Plan Area: Hollywood

Related Case: CPC-2022-3867-DB-MCUP-SPR-WDI-HCA

Council District: 13 – Soto-Martinez

Last Day to Act: 06-27-24

Continued from: 06-13-24

PUBLIC HEARING – Completed March 6, 2024

PROJECT SITE: 1610 – 1638 North Las Palmas Avenue;
6626 – 6636 West Hollywood Boulevard;
1623 – 1645 and 1638 – 1644 North Cherokee Avenue

THE APPLICANT IS REQUESTING THAT THE MATTER BE CONTINUED TO A DATE CERTAIN OF JULY 25, 2024.

PROPOSED PROJECT:

Demolition of two existing structures and associated surface parking lot and the construction, use, and maintenance of a new fifteen-story, 374,494-square-foot mixed-use building with 393 dwelling units, including 44 units (11 percent of the base density) set aside for Very Low-Income households with a maximum building height of 183 feet over three subterranean levels of parking with 336 vehicular parking spaces provided on-site and a total of 232 bicycle parking spaces (194 long-term spaces and 38 short-term spaces). The project will maintain 11,333 square feet of existing commercial space. The project provides 40,775 square feet of open space, including courtyards on the second and third levels, community and recreation rooms, roof deck areas, and private balconies.

REQUESTED ACTIONS:

1. Pursuant to Public Resources Code Section (PRC) 21155.2(b), in consideration of the whole of the administrative record, the Sustainable Communities Environmental Assessment No. ENV-2022-3868-SCEA (SCEA), Findings pursuant to PRC 21155.2, and the Mitigation Monitoring Program;
2. Pursuant to Section 12.22 A.25 of the Los Angeles Municipal Code (LAMC), a Density Bonus Compliance Review to permit a housing development project consisting of a total of 393 residential units, of which a minimum of 44 will be set aside for Very Low Income households, and with the following Off-Menu Incentives and Waivers of Development Standards:
 - a. An Off-Menu Incentive to permit an increase in Floor Area Ratio (FAR) to allow a 4.76:1 FAR across the entire site;
 - b. An Off-Menu Incentive to permit commercial uses within the P Zone;
 - c. A Waiver or modification of a development standard to permit a reduction in Building 2 to Building 1 building separation to allow 26 feet and nine inches in lieu of the otherwise required 42 feet;
 - d. A Waiver or modification of a development standard to permit a reduction in Building 2 to Building 3 building separation to allow 20 feet in lieu of the otherwise required 42 feet;
 - e. A Waiver or modification of a development standard to permit a reduction in the side yard to allow a 10-foot two-inches side yard in lieu of the otherwise required 16 feet in Building 1's northerly side yard;
 - f. A Waiver or modification of a development standard to permit a reduction in the side yard to allow a five-foot five-inches side yard in lieu of the otherwise required 16 feet in Building 1's westerly side yard;
 - g. A Waiver or modification of a development standard to permit a reduction in the side yard to allow a five-foot three-inches side yard in lieu of the otherwise required 16 feet in Building 2's southerly side yard;
 - h. A Waiver or modification of a development standard to permit a reduction in the side yard to allow an 11-foot side yard in lieu of the otherwise required 16 feet in Building 3's easterly side yard;
 - i. A Waiver or modification of a development standard to permit a reduction in the side yard to allow a 10-foot one-inch side yard in lieu of the otherwise required 16 feet in Building 3's southerly side yard;

3. Pursuant to LAMC Section 16.05, a Site Plan Review for a project resulting in a net increase of more than 50 residential units; and
4. Pursuant to LAMC Section 12.37, a Waiver of Dedications and Improvements to waive the project's dedication requirements along Las Palmas Avenue and Cherokee Avenue.

Applicant: J & J Hollywood, LLC
Representative: Michael Gonzales, Gonzales Law Group APC

Staff: Michelle Carter, City Planner
michelle.carter@lacity.org
(213) 978-1262

7. [CPC-2022-3867-DB-MCUP-SPR-WDI-HCA](#)

CEQA: ENV-2022-3868-SCEA

Plan Area: Hollywood

Related Case: CPC-2022-3935-DB-SPR-WDI-HCA

Council District: 13 – Soto-Martinez

Last Day to Act: 06-27-24

Continued from: 06-13-24

PUBLIC HEARING – Completed March 6, 2024

PROJECT SITE: 1610 – 1638 North Las Palmas Avenue;
6626 – 6636 West Hollywood Boulevard;
1623 – 1645 and 1638 – 1644 North Cherokee Avenue

THE APPLICANT IS REQUESTING THAT THE MATTER BE CONTINUED TO A DATE CERTAIN OF JULY 25, 2024.

PROPOSED PROJECT:

Demolition of two existing structures and a portion of the rear of two existing structures and associated surface parking lot and the construction, use, and maintenance of a new thirteen-story, 201,880-square-foot mixed-use building with 240 dwelling units, including 27 units (10.5 percent of the base density) set aside for Very Low-Income households with a maximum building height of 155 feet over two subterranean levels of parking with 108 vehicular parking spaces provided on-site and a total of 166 bicycle parking spaces (144 long-term spaces and 22 short-term spaces). The Project will maintain 27,881 square feet of existing commercial space. The Project provides 25,500 square feet of open space, including a courtyard on the third level, a community room on the 13th floor, roof deck area, and private balconies.

REQUESTED ACTIONS:

1. Pursuant to Public Resources Code Section (PRC) 21155.2(b), in consideration of the whole of the administrative record, the Sustainable Communities Environmental Assessment No. ENV-2022-3868-SCEA (SCEA), Findings pursuant to PRC 21155.2, and the Mitigation Monitoring Program;
2. Pursuant to Section 12.22 A.25 of the Los Angeles Municipal Code (LAMC), a Density Bonus Compliance Review to permit a housing development project consisting of a total of 240 residential units, of which a minimum of 27 will be set aside for Very Low Income households, and with the following Off-Menu Incentives and Waivers of Development Standards:
 - a. An Off-Menu Incentive to permit a 4.5:1 FAR in lieu of the otherwise permitted FAR in the C4-2D Zone;
 - b. An Off-Menu Incentive to permit an increase in height to allow a building height of 155 feet in lieu of the otherwise required 45 feet;
 - c. A Waiver or modification of a development standard to permit a reduction in the side yard to allow a 10-foot six-inches side yard in lieu of the otherwise required 16 feet in Building 6's easterly side yard; and

- d. A Waiver or modification of a development standard to permit a reduction in the side yard to allow a 10-foot five-inches side yard in lieu of the otherwise required 16 feet in Building 6's southerly side yard;
3. Pursuant to LAMC Section 12.24 W.1, a Main Conditional Use Permit to allow the sale and dispensing of a full line of alcoholic beverages in conjunction with a maximum of five restaurant spaces totaling approximately 27,000 square feet of indoor space with a maximum of 690 indoor seats and approximately 3,000 square feet of outdoor patio space with a maximum of 210 outdoor seats;
4. Pursuant to LAMC Section 16.05, a Site Plan Review for a project resulting in a net increase of more than 50 residential units; and
5. Pursuant to LAMC Section 12.37, a Waiver of Dedications and Improvements to waive the required dedication requirements along Cherokee Avenue.

Applicant: J & J Hollywood, LLC
Representative: Michael Gonzales, Gonzales Law Group APC

Staff: Michelle Carter, City Planner
michelle.carter@lacity.org
(213) 978-1262

8. **DIR-2022-5107-TOC-SPR-VHCA-1A**
CEQA: ENV-2022-5108-SCEA
Plan Area: Van Nuys – North Sherman Oaks

Council District: 6 – Padilla
Last Day to Act: 06-27-24

PUBLIC HEARING REQUIRED

PROJECT SITE: 6728 North Sepulveda Boulevard; 6715 North Columbus Avenue

PROPOSED PROJECT:

Construction, use, and maintenance of a new six-story residential building, 66 feet in height, containing a total of 405 dwelling units with 41 units reserved for Extremely Low Income Households. The proposed development will contain approximately 268,770 square feet of floor area, equating to a total floor area ratio (FAR) of approximately 3.18:1. The proposed building's residential units will consist of 94 studio units, 195 one-bedroom units, 115 two-bedroom units, and one three-bedroom unit. The Project will provide a total of 32,866 square feet of open space consisting of private balconies, a fitness center, a recreation room, lounges, pool deck, roof terraces, and roof decks. The Project will have three subterranean levels that will contain a total of 556 vehicle parking stalls and will provide a total of 194 bicycle parking stalls including, 176 long-term, and 18 short-term parking stalls.

APPEAL:

An appeal of the March 8, 2024, Director of Planning's determination which:

1. Found, based on the whole of the record and in independent judgment, the Project was analyzed in the Sustainable Communities Environmental Assessment No. ENV-2022-5108-SCEA ("SCEA") adopted by the City Council on February 28, 2024, and adopted the mitigation measures and Mitigation Monitoring Program for the Project;
2. Approved with Conditions, pursuant to Section 12.22 A.31 of the Los Angeles Municipal Code (LAMC), a 70 percent increase in density consistent with the provisions of the Transit Oriented Communities (TOC) Affordable Housing Incentive Program along with the following two incentives for a Tier 3 Project totaling 405 dwelling units, reserving 41 units for Extremely Low Income (ELI) Households for a period of 55 years;
 - a. Height. An increase in building height by two additional stories up to 22 additional feet; and
 - b. Open Space. A maximum reduction of 25 percent in the required amount of open space;
3. Approved with Conditions, pursuant to LAMC Section 16.05, a Site Plan Review for the construction of a new residential development resulting in a net increase of 50 or more dwelling units; and

4. Adopted the Conditions of Approval and Findings.

Applicant: Leon Benrimon, Uncommon Developers
Representative: Olivia Joncich, Rand Paster & Nelson LLP

Appellant: Supporters Alliance for Environmental Responsibility (SAFER)
Representative: Victoria Yundt, Lozeau Drury LLP

Staff: Trevor, Martin, City Planner
trevor.martin@lacity.org
(213) 978-1341

The next regular meeting of the City Planning Commission
will be held on **Thursday, July 11, 2024 at 8:30 a.m.**

Los Angeles City Hall
Board of Public Works
Edward R. Roybal Session Room, Room 350
200 North Spring Street
Los Angeles, CA 90012

Notice to Paid Representatives:

If you are compensated to monitor, attend, or speak at this meeting, City law may require you to register as a lobbyist and report your activity. See Los Angeles Municipal Code Section 48.01 et seq. More information is available at ethics.lacity.org/lobbying. For assistance, please contact the Ethics Commission at (213) 978-1960 or ethics.commission@lacity.org.

Reasonable Accommodations Consistent with Federal and State Law

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or other services must be requested **72 hours prior to the meeting** by calling the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org.

Telecommunication Relay Services

Telephone communication is one of the most important forms of communication in society today. Due to advancements in technology, telephone devices have evolved with new services and capabilities. Individuals who are deaf and hard of hearing, and individuals with a speech disability are following these trends and are rapidly migrating to more advanced telecommunications methods, both for peer-to-peer and third-party telecommunications relay service (TRS) communications.

Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TIY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detailed descriptions, <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

Don't hang up! Some people hang up on TRS calls because they think the Communications Assistant (CA) is a telemarketer. If you hear, "Hello. This is the relay service ..." when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.