

**CITY PLANNING COMMISSION
REGULAR MEETING AGENDA
THURSDAY, SEPTEMBER 11, 2025, AFTER 8:30 A.M.
LOS ANGELES CITY HALL
JOHN FERRARO COUNCIL CHAMBER, 3RD FLOOR, ROOM 340
200 NORTH SPRING STREET, LOS ANGELES, CA 90012**

Meeting presentations will be made available here (<https://tinyurl.com/CPC9-11-25>) by Monday, September 8, 2025. Compliant Day of Hearing Submissions will be added to this drive.

RACIAL EQUITY VALUE STATEMENT:

Equitable planning demands that race does not determine whether or not one thrives in Los Angeles. The Los Angeles City Planning Commission prioritizes a planning process that centers the needs of those most harmed by systemic racism. Our goal is the creation of affordable, prosperous, resilient and healthy communities where all Angelenos experience the feeling that they belong.

Monique Lawshe, President
Priscilla Chavez, Commissioner
Caroline Choe, Commissioner
Martina Diaz, Commissioner
Sarah Johnson, Commissioner
Phyllis Klein, Commissioner
Brian Rosenstein, Commissioner
Jacob Saitman, Commissioner
Elizabeth Zamora, Commissioner

Vincent P. Bertoni, AICP, Director
Kevin J. Keller, AICP, Executive Officer
Shana M. M. Bonstin, Deputy Director
Haydee Urita-Lopez, Deputy Director
Arthi L. Varma, AICP, Deputy Director
Lisa M. Webber, AICP, Deputy Director

Cecilia Lamas, Commission Executive Assistant II
cpc@lacity.org
(213) 978-1299

POLICY FOR DESIGNATED PUBLIC HEARING ITEMS:

Pursuant to the Commission's general operating procedures, the Commission at times must necessarily limit the speaking times of those presenting testimony on either side of an issue that is designated as a public hearing item. In all instances, however, equal time is allowed for presentation of pros and cons of matters to be acted upon. Every person wishing to address the commission in person must complete a speaker's request form and submit it to the Commission staff.

YOU CAN ACCESS THE MEETING VIA ZOOM AT: <https://planning-lacity-org.zoom.us/j/84067820423> OR BY CALLING (213) 338-8477 OR (669) 900-9128. USE MEETING ID 840 6782 0423 and PASSCODE 228493. For hybrid meeting participation information, please click [here](#). The ability to provide public comment remotely, an optional participation feature, cannot be guaranteed. If staff is unable to establish a strong remote connection the in-person meeting shall continue to be conducted. **Applicants, Appellants, and/or Representatives are required to attend the meeting in person.**

Written submissions, which are optional, may be submitted prior to, or at, the meeting. These submissions are governed by the City Planning Commission Rules and Operating Procedures posted online at <https://planning.lacity.org>. However, please see submission guidelines below which have been modified to accommodate the hybrid meeting format.

Initial Submissions, not limited as to volume, must be received by the Commission Executive Assistant no later than by 4:00 p.m. on the Monday prior to the week of the Commission meeting. Materials are to be emailed to cpc@lacity.org. **Secondary Submissions** in response to a Staff Recommendation Report or additional comments must be received electronically no later than 48 hours before the Commission meeting. Submissions shall not exceed ten (10) pages, including exhibits, and must be submitted electronically to cpc@lacity.org. Photographs do not count toward the page limitation. **Day of Hearing Submissions** within 48 hours of the meeting, up to and including the day of the meeting are limited to 2 pages plus accompanying photographs. Day of Hearing Submissions are to be submitted electronically to cpc@lacity.org and 15 hard copies must be submitted at the in-person meeting. Submissions that do not comply with these rules will be stamped "**File Copy. Non-Complying Submission.**" Non-complying submissions will be placed into the official case file, but they will not be delivered to or considered by the Commission, and will not be included in the official administrative record for the item at issue.

The Commission may RECONSIDER and alter its action taken on items listed herein at any time during this meeting or during the next regular meeting, in accordance with the Commission Rules and Operating Procedures and provided that the Commission retains jurisdiction over the case. If a Commission meeting is canceled or adjourned due to lack of quorum, all remaining agenda items shall be continued to the next regular meeting or beyond as long as the continuance is within the legal time limits of the case or cases.

Requests for reasonable modification or accommodation from individuals with disabilities, consistent with the Americans with Disabilities Act can be made by contacting the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org no

later than three working days (72 hours) prior to the meeting. For Telecommunication Relay Services for the hearing impaired, please see the information located on the last page of this agenda.

Translation Services may be available if requested 72 hours in advance of this meeting. Please call **(213) 978-1300** or email cpc@lacity.org to make a request for in person translation services.

Información en español acerca de esta junta puede ser obtenida llamando al **(213) 978-1300**. Servicios de traducción al español están disponibles, de ser solicitados con un mínimo de 72 horas de anticipación, en todas las juntas de la comisión.

If you challenge these agenda items in court, you may be limited to raising only those issues you or someone else raised at the public hearing described in this notice, or in written correspondence on these matters delivered to this agency at or prior to the public hearing.

If you seek judicial review of any decision of the City pursuant to California Code of Civil Procedure Section 1094.5, the petition for writ of mandate pursuant to that section must be filed no later than the 90th day following the date on which the City's decision became final pursuant to California Code of Civil Procedure Section 1094.6. There may be other time limits which also affect your ability to seek judicial review.

Agendas and Adopted Minutes are available online at <http://planning.lacity.org>, by selecting "About," "Commissions, Boards & Hearings," filter by "City Planning Commission." For additional information regarding the format of this telephonic public meeting, please visit our website at <http://planning.lacity.org>.

If you would like to receive a determination letter for any item on today's agenda, please email your request to cpc@lacity.org. Please include your contact information (email or mailing address) and the case number associated with the item.

Per City Planning Commission Rules and Operating Procedures 8.6 "If a Commission meeting is canceled or adjourned due to lack of quorum, all remaining agenda items shall be continued to the next regular meeting or beyond as long as the continuance is within the legal time limits of the case or cases." All cases previously agenzized for the canceled August 28, 2025 CPC meeting have been carried over to this agenda as legal time limits allow.

1. DIRECTOR'S REPORT AND COMMISSION BUSINESS

- Election of Officers
- Legal actions and issues update
- Items of Interest
 - Climate Vulnerability Assessment (CVA)
 - [CVA Report](#)
 - [CVA StoryMap](#)
- Advance Calendar
- Commission Requests

2. NEIGHBORHOOD COUNCIL POSITION STATEMENTS ON AGENDA ITEMS

Presentations by Neighborhood Council representatives on any Neighborhood Council resolution, or community impact statement filed with the City Clerk, which relates to any agenda item listed or being considered on this agenda. The Neighborhood Council representative shall provide the Board or Commission with a copy of the Neighborhood Council's resolution or community impact statement by email to cpc@lacity.org. At the Chair's discretion, presentations of Neighborhood Councils on any matter listed on the agenda for this Commission meeting may be taken at the time the agenda item is taken for consideration.

3. GENERAL PUBLIC COMMENT

The Commission shall provide an opportunity in open meetings for the public to address it **on non-agenda items**, for a cumulative total of up to thirty (30) minutes, on items of interest to the public that are within the subject matter jurisdiction of the Commission.

4. **RECONSIDERATIONS**

- a. **MOTIONS TO RECONSIDER** – The Commission may make a motion to reconsider a Commission Action on any agenda items from its previous meeting, consistently with the Commission Rule 9.3, provided the Commission retains jurisdiction over the matter.
- b. **MERITS OF ANY ITEM THE COMMISSION HAS VOTED TO RECONSIDER** – If a majority of the Commission has approved a motion to reconsider a Commission Action, the Commission may address the merits of the original Commission Action.

5. **CONSENT CALENDAR (5a)**

Consent Calendar items are considered to be not controversial and will be treated as one agenda item. The Consent Calendar will be enacted by one motion. There will be no separate discussion of these items unless the item is removed from the Consent Calendar, in which event the item will be considered as time allows on the regular agenda.

5a. **CPC-2023-1263-ZC-ZAA-HCA**

CEQA: ENV-2023-1264-HES
Plan Area: Chatsworth – Porter Ranch

Council District: 12 – Lee
Last Day to Act: 10-14-25
Continued from: 08-28-25

PUBLIC HEARING – Completed July 29, 2025

PROJECT SITE: 10777 North Winnetka Avenue

PROPOSED PROJECT:

A Zone Change from A1-1 to A2-1 for the subdivision of one 11.38-acre parcel into five lots ranging in size from 2.0 to 3.25 acres each. The Project retains the existing home and all existing accessory structures on proposed Parcel 2. The Project also includes a Zoning Administrator’s Adjustment to allow an existing accessory structure to remain in place, 42.8 feet from the new front lot line of proposed Parcel 2 in lieu of 55 feet from the front lot line (LAMC 12.21 C.5(b)). No new construction is proposed.

REQUESTED ACTIONS:

1. Determine based on the whole of the administrative record and the independent judgment of the decision maker the Proposed Project is within the scope of the program approved with the 2021-2029 Housing Element for which the 2021-2029 Housing Element Environmental Impact Report No. ENV-2020-672-EIR; SCH No. 2021010130 (EIR), certified on November 24, 2021, and Addendum No. ENV-2020-6762-EIR-ADD1 adopted on June 14, 2022 and ENV-2020-6762-EIR-ADD2 adopted on January 13, 2025 (Addendum), and the impacts of the Proposed Project are within the scope of the EIR and the Addendum; and ADOPT the Mitigation Monitoring Program (MMP) for the Proposed Project;
2. Pursuant to Section 12.32 F of the Los Angeles Municipal Code (LAMC), a Zone Change from A1-1 to (T) A2-1 across the entire subject site; and
3. Pursuant to LAMC Section 12.28, a Zoning Administrator’s Adjustment to allow the existing accessory building on the proposed Parcel 2 to be located within 42.8 feet of the front lot line in lieu of 55 feet pursuant to LAMC Section 12.21 C.5(b).

Applicant: Stephanie Vitacco and Chuck Stevens
Representative: Chris Nassiri, Iacobellis & Associates, Inc.

Staff: Correy Kitchens, City Planning Associate
correy.kitchens@lacity.org
(818) 374-5034

6. [CPC-2024-574-CU3-ZV-PR-F-WDI](#)
CEQA: ENV-2024-575-MND
Plan Area: Reseda – West Van Nuys

Council District: 6 – Padilla
Last Day to Act: 09-11-25
Continued from: 08-28-25

PUBLIC HEARING REQUIRED

PROJECT SITE: 16600 – 16002 West Vanowen Street; 16601 West Archwood Street

PROPOSED PROJECT:

Construction, use and maintenance of a new two-story, 33 feet in height, 56,366 square foot public charter school with a maximum enrollment of 564 students (Grades 6-12) on two vacant, adjoining lots totaling approximately 108,938 square feet (2.5 acres). As proposed, the project includes 27 classrooms, administrative office space, a 1,753 square foot Multipurpose Room (MPR), 16,738 square foot gymnasium, and a 14,363 square foot play yard area. The Applicant is proposing to provide 91 automobile parking spaces, 111 bicycle parking spaces (108 short-term and three long-term), 400 square feet of loading space, 25,253 square feet of landscaping, and 47,473 square feet of hardscape. The Project proposes to retain an eight-foot concrete wall along the south and west property lines, install an eight-foot wrought iron fence along the north and east property lines (except for two eight foot vehicle gates at the ingress/egress points), and construct an eight foot pedestrian gate at the northwestern portion of the property. One 16-foot-high net is proposed along the northeastern property line to shield any oncoming traffic from play area activity. The proposed project would include the removal of 20 mature, significant trees and no grading. The Project proposes a total of 39 replacement trees (including 23 parking lot shade trees).

REQUESTED ACTIONS:

1. Pursuant to California Environmental Quality Act (CEQA) Guidelines Section 15074(b), consideration of the whole of the administrative record, including the Mitigated Negative Declaration, No. ENV-2024-575-MND (“Mitigated Negative Declaration”), and all comments received, the imposition of mitigation measures and the Mitigation Monitoring Program prepared for the Mitigated Negative Declaration;
2. Pursuant to Chapter 1 Section 12.24 U.24 of the Los Angeles Municipal Code (LAMC), and pursuant to Chapter 1A, Section 13B.2.3, a Class 3 Conditional Use Permit (CUP) to allow the construction, use, and maintenance of a new public charter school (Grades 6-12) with a maximum enrollment of 564 students in the R1-1-RIO zone with a deviation pursuant to LAMC Chapter 1A Section 13B.2.3.D to allow a maximum building height of 33 feet in lieu of 28 feet otherwise allowed pursuant to LAMC 12.21.1;
3. Pursuant to LAMC Chapter 1 Section 12.24 X.7 and LAMC Chapter 1A, Section 13B.2.1, a Class 1 Conditional Use Permit (CUP) to allow the construction, use and maintenance of an eight-foot-high fence within the front, side, and rear yard setbacks in lieu of the otherwise permitted six feet;
4. Pursuant to LAMC Chapter 1 Section 12.28, and LAMC Chapter 1A Section 13B.5.2, an Adjustment for relief from LAMC Chapter 1 Section 12.21 C.1(g) which requires that every required front, side and rear yard shall be open and unobstructed from the ground to the sky to allow a sports net with a maximum height of 16 feet within the required front and side yard setback;
5. Pursuant to LAMC Chapter 1 Section 12.27, and LAMC Chapter 1A Section 13B.5.3, a Variance to allow 28 feet in height, 63 square foot double face pole sign, a 30.7 square foot identification sign, and a 941 square foot mural for a total of 1,034.7 square feet of signage in lieu of the otherwise allowed maximum of 20 square feet pursuant to LAMC Section 12.21 A.7;
6. Pursuant to LAMC Chapter 1 Section 12.27, and LAMC Chapter 1A Section 13B.5.3, a Variance to allow a Floor Area Ratio (FAR) of 51 percent, calculated as Residential Floor Area, instead of 45 percent otherwise permitted. This calculation considered that any structure with a ceiling height of 14 feet or higher will have its floor area counted twice;
7. Pursuant to LAMC Chapter 1 Section 16.05, and LAMC Chapter 1A Section 13B.2.4, a Project Review for a development project which creates or results in an increase of 50,000 gross square feet or more of non-residential floor area; and
8. Pursuant to LAMC Chapter 1 Section 12.37.I, a Waiver of Dedication to deviate from a three-foot dedication along De Celis Place to allow a 30-foot-wide half right-of-way in lieu of the otherwise required 33 feet.

Applicant: Alfredo Rubalcava
Representative: Veronica Becerra

Staff: Courtney Yellen, Planning Assistant
courtney.yellen@lacity.org
(818) 374-5059

7. **CPC-2024-8031-DB-CU3-HCA**
CEQA: ENV-2024-8032-CE
Plan Area: Palms – Mar Vista – Del Rey

Council District: 11 – Park
Last Day to Act: 09-11-25
Continued from: 08-28-25

PUBLIC HEARING REQUIRED

PROJECT SITE: 12759 and 12761 West Caswell Avenue

PROPOSED PROJECT:

Demolition of two single-family houses and an accessory structure for the construction, use, and maintenance of a new six-story residential building. The Project proposes 16 dwelling units, of which two units will be reserved for Very Low Income Households. The Project will encompass a floor area of 19,130 square feet and a building height of 67 feet. The Project will also provide 20 vehicular parking spaces and 18 bicycle spaces.

REQUESTED ACTIONS:

1. Pursuant to California Environmental Quality Act (CEQA) Guidelines, an Exemption from CEQA pursuant to CEQA Guidelines, Article 19, Section 15332, Class 32, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
2. Pursuant to Section 12.22 A.25 of the Los Angeles Municipal Code (LAMC), a Density Bonus Compliance Review to permit a housing development project consisting of 16 dwelling units, of which two units will be set aside for Very Low Income Households; and pursuant to LAMC Sections 12.22 A.25(g)(2) and 12.22 A.25(g)(3), the following On-Menu Incentives and Waiver of Development Standards:
 - a. On-Menu Incentive to permit up to a 35 percent increase in Floor Area Ratio (FAR) to permit a FAR of up to 4.05:1 in lieu of 3:1 pursuant to 12.21.1 A;
 - b. On-Menu Incentive to permit a 20 percent reduction in the required westerly side yard to allow a seven-foot, three-inch side yard in lieu of a 10-foot side yard pursuant to LAMC Section 12.10 C.3;
 - c. On-Menu Incentive to permit a 20 percent reduction in the required easterly side yard to allow a seven-foot, three-inch side yard in lieu of a 10-foot side yard pursuant to LAMC Section 12.10 C.3;
 - d. On-Menu Incentive to permit a 20 percent reduction in the open space requirement to permit 1,900 square feet of open space in lieu of 2,375 square feet pursuant to LAMC Section 12.21 G; and
 - e. Waiver of Development Standards to permit a 22-foot increase in maximum building height to permit a building height of 67 feet in lieu of 45 feet pursuant to LAMC Section 12.21.1; and
3. Pursuant to LAMC Section 12.24 U.26, a Conditional Use Permit to allow a 57.5 percent Density Bonus for a housing development project in which the density increase is greater than otherwise permitted by LAMC Section 12.22 A.25.

Applicant: Richard Dreyfus, Caswell MF, LLC
Representative: Matthew Hayden, Hayden Planning

Staff: David Woon, Planning Assistant
david.woon@lacity.org
(213) 978-1368

8. [CPC-2024-2365-DB-WDI-VHCA](#)

Council District: 5 – Yaroslavsky

CEQA: ENV-2024-2366-HES;

Last Day to Act: 10-08-25

ENV-2020-6762-EIR; SCH No. 2021010130

Plan Area: Hollywood

PUBLIC HEARING – Completed June 24, 2025

PROJECT SITE: 6727 West Melrose Avenue (6721 – 6727 West Melrose Avenue)

PROPOSED PROJECT:

Demolition of the existing commercial building and the construction, use, and maintenance of a new, six story, mixed-use development consisting of 32 dwelling units (including four affordable units set aside for Very Low-Income households), 605 square feet of commercial space, and one level of subterranean parking providing 23 parking spaces. The building will have a total height of approximately 72 feet and two inches, a total floor area of approximately 28,717 square feet, and a Floor Area Ratio of 4.06:1. The Project includes a 3,280 square-foot roof deck with open space and amenities. 37 bicycle spaces will be provided, consisting of 32 long-term bicycle spaces and five short-term bicycle spaces. The Project is expected to export approximately 3,128 cubic yards of soil for excavation. There are two parkway trees and four non-protected trees on site. The Project proposes the retention and protection of both parkway trees and the removal of the four non-protected trees on site. The Project proposes a total of 10 trees.

The Project was filed before January 22, 2024 as a Vesting Housing Crisis Act Project, and is vested to the local planning and zoning rules that were in place at the time the complete application was submitted. Therefore, the Project is not subject to the new Hollywood Community Plan and its Community Plan Implementation Overlay and the Chapter 1A Processes and Procedures Ordinance of the Los Angeles Municipal Code. The applicable zoning for the site is C4-1XL and the applicable General Plan Land Use designation is Neighborhood Office Commercial.

REQUESTED ACTIONS:

1. Determine in the independent judgment of the decisionmaker, pursuant to CEQA Guidelines Section 15168(c), based on the whole of the administrative record, including the Housing Element Checklist, and all its appendices, prepared for this Proposed Housing Project, the Proposed Housing Project is within the scope of the program approved with the 2021-2029 Housing Element for which the 2021-2029 Housing Element Environmental Impact Report No. ENV-2020-6762-EIR; SCH No. 2021010130 (EIR), was certified on November 24, 2021, and Addendum No. ENV-2020-6762-EIR-ADD1 was adopted on June 14, 2022 and the Addendum No. ENV-2020-6762-EIR-ADD2 was adopted on December 10, 2024, the Proposed Housing Development project was adequately described in the EIR, and the impacts of the Proposed Housing Project are within the scope of the EIR and the Addendum; and ADOPT the Mitigation Monitoring Program (MMP) for the Proposed Housing Project;
2. Pursuant to Sections 12.22 A.25(g)(2) and 12.22 A.25(g)(3) of the Los Angeles Municipal Code (LAMC), a Density Bonus Compliance Review to permit a housing development consisting of a total of 32 dwelling units including four units set aside for Very Low-Income Households requesting the following Off-Menu Incentives and Waivers or Modification of Development Standards:
 - a. An Off-Menu Incentive to permit a Floor Area Ratio (FAR) of 4.06:1 in lieu of the 1.5:1 FAR otherwise permitted in the C4-1XL Zone;
 - b. An Off-Menu Incentive to permit a maximum height of 72 feet and two inches and six stories, in lieu of the 30 feet and two-story maximum height otherwise permitted in the C4-1XL Zone;
 - c. An Off-Menu Incentive to waive the commercial corner requirement to provide five-foot landscaped setbacks along all street frontages and on the perimeters of all parking areas of the lot or lots which abut a Residential zone or use pursuant to LAMC 12.22 A.23 (a)(10)(i);
 - d. An Off-Menu Incentive for relief from the loading zone requirements of LAMC Section 12.21 C.6;
 - e. A Waiver of Development Standards to permit an eastern side yard setback of zero feet in lieu of the nine feet otherwise required in the C4-1XL Zone;
 - f. A Waiver of Development Standards to permit a rear yard setback of 10 feet in lieu of the 18 feet otherwise required in the C4-1XL Zone;

- g. A Waiver of Development Standards to permit a western side yard setback of zero feet in lieu of the nine feet otherwise required in the C4-1XL Zone; and
 - h. A Waiver of Development Standards for relief from the transitional height requirements of LAMC Section 12.21.1. A10;
3. Pursuant to LAMC Section 12.37 I, a Waiver of Dedication and/or Improvements to waive the following dedications and improvements:
- a. A Waiver of Dedication along Mansfield Avenue, to waive the required two-foot dedication and maintain a half right-of-way of 25 feet, in lieu of the 27-foot half right-of-way as required;
 - b. A Waiver of Dedication to request relief from the requirement to provide a 20-foot radius property line return or 15-foot by 15-foot corner cut at the intersection of Mansfield Avenue and Melrose Avenue;
 - c. A Waiver of Improvements along Melrose Avenue, to waive the requirement to provide a new integral concrete curb, gutter, and 12-foot-wide concrete sidewalk with tree wells or minimum five-foot wide sidewalk with landscaping of the parkway; and
 - d. A Waiver of Improvements along Mansfield Avenue, to waive the requirement to provide a new integral concrete curb, two-foot gutter, and 12-foot-wide concrete sidewalk with tree wells or minimum five-foot wide concrete sidewalk with landscaping of the parkway; and a waiver to not provide curb ramps at the intersection per BOE standard and Special Order 04-0222.

Applicant: 6727 MDD, LLC, Ian Fishburn and Eric Fishburn
 Representative: Rand Paster Nelson, LLP, Lainie Herrera

Staff: Valentina Knox-Jones, City Planner
valentina.knox.jones@lacity.org
 (213) 978-1741

The next regular meeting of the City Planning Commission
 will be held on **Thursday, September 25, 2025 after 8:30 a.m.**

Van Nuys City Hall
 Council Chamber, 2nd Floor
 14410 Sylvan Street
 Van Nuys, CA 91401

Notice to Paid Representatives:

If you are compensated to monitor, attend, or speak at this meeting, City law may require you to register as a lobbyist and report your activity. See Los Angeles Municipal Code Section 48.01 et seq. More information is available at ethics.lacity.org/lobbying. For assistance, please contact the Ethics Commission at (213) 978-1960 or ethics.commission@lacity.org.

Reasonable Accommodations Consistent with Federal and State Law

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or other services must be requested **72 hours prior to the meeting** by calling the Commission Executive Assistant at (213) 978-1299 or by email at cpc@lacity.org.

Telecommunication Relay Services

Telephone communication is one of the most important forms of communication in society today. Due to advancements in technology, telephone devices have evolved with new services and capabilities. Individuals who are deaf and hard of hearing, and individuals with a speech disability are following these trends and are rapidly migrating to more advanced telecommunications methods, both for peer-to-peer and third-party telecommunications relay service (TRS) communications.

Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TTY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detailed descriptions, <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

Don't hang up! Some people hang up on TRS calls because they think the Communications Assistant (CA) is a telemarketer. If you hear, "Hello. This is the relay service ... "when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.