

Frequently Called Agencies and City Departments

Issue	Agency	Contact
Odors, Dust, Air Pollution	South Coast Quality Management District (SCAQMD)	1-800-CUT-SMOG (1-800-288-7664) cut_smog@aqmd.gov www.aqmd.gov/home/air-quality/Complaints
Idling Vehicles (Trucks, Cars, etc.)	California Air Resources Board (CARB)	1-800-END-SMOG (1-800-363-7664) helpline@arb.ca.gov https://ww2.arb.ca.gov/complaints-idling-vehicles
Mold, Rodents, Food Borne Illness, Other Public Health Issues	Los Angeles County Department of Public Health	1-888-700-9995 https://ehservices.publichealth.lacounty.gov/servlet/guest?service=0&formId=4
Lead Paint	Lead Program, Los Angeles County Department of Public Health	1-800-LA-4-LEAD (1-800-524-5323) http://publichealth.lacounty.gov/eh/safety/lead.htm
Other Environmental Concerns, including Air, Water, Toxic Substances, Pesticides, and Solid Waste	California Environmental Protection Agency (CalEPA)	https://calepa.my.salesforce-sites.com/complaints/Complaint
Mosquitos	Local Vector Control District	www.socalmosquito.org
Noise	Los Angeles Police Department (LAPD)	Non-Emergencies: 1-877-ASK-LAPD (1-877-275-5273) Emergencies: Call 911 www.lapdonline.org
Code Violations/Enforcement	Department of Building and Safety (LADBS)	https://www.ladbs.org/services/core-services/code-enforcement
	For code violations regarding properties with two or more dwelling units (duplexes and apartment buildings): Los Angeles Housing Department (LAHD)	1-866-557-7368 https://housingapp.lacity.org/ReportViolation/Pages/ReportViolation

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Civil Rights Violations/ Discrimination (Private Sector)	Civil and Human Rights Department	https://cityoflaprod.service-now.com/DE
Other City Services/Information Includes: Illegal Dumping Pickup, Graffiti Removal, Other Code Violations in the Public Right of Way	MyLA311	311 or 213-473-3231 https://lacity.gov/myla311
Additional City of Los Angeles Departments		
Development Services	Los Angeles Department of City Planning	Metro: 213-482-7077 Valley: 818-374-5050 West LA: 310-231-2901 https://planning.lacity.gov/project-review/planning-services
Neighborhood Councils	Department of Neighborhood Empowerment (DONE)	213-978-1551 EmpowerLA@lacity.org www.empowerla.org
Services for renters, low- income households, persons living with disabilities and other access and functional needs, including elderly residents, homeless individuals and families, homebuyers and homeowners	Los Angeles Housing Department (LAHD)	1-866-557-7368 https://housingapp.lacity.org/ReportViolation/Pages/ReportViolation
All other City Departments		https://lacity.gov/directory
Zoning and Property Information		https://zimas.lacity.org/
Neighborhood Information		https://neighborhoodinfo.lacity.gov/
Office of the Mayor		213-978-0721 www.lamayor.org