

# Housing Goals, Policies, Objectives, and Programs

### Background

The Housing Element plays a unique role in charting the course for a more fair, equitable, and just Los Angeles for future generations. The City of Los Angeles is committed to providing housing initiatives that expand and preserve our affordable housing stock, encourage greater access to housing, minimize the displacement of vulnerable residents, and dismantle policies and practices that have negatively impacted Angeleno communities of color, including Indigenous Peoples, Black, Latinx, and Asian communities.

In the last eight years, the severity of the housing crisis has continued to grow. The most stark consequences of LA's housing issues are reflected by the over 40,000 Angelenos that are homeless or sleeping in temporary shelters at any given night. Additionally we see that, while not homeless, more than thirty percent of Angelenos see more than half of their paychecks going towards rising housing costs. This cost burden is most disproportionately felt by women, the disabled, and communities of color who are already at a greater risk of displacement and gentrification pressures. We also find that an entire generation of middle-class and higher-income Los Angeles residents are afflicted by the housing crisis. Today, the average home in LA costs more than seven times what the average household makes. While high costs make saving for down payments that much more difficult, the opportunities for renting for middle-income households are just as unaffordable.

The events of the past year have been a moment of reckoning for our City and created an opportunity for planners to acknowledge the role the planning profession has played in creating and implementing discriminatory practices in both the past and present that leave communities of color vulnerable to homelessness, displacement, and limit access to opportunities, advancement and achievement. Coupled with the COVID-19 pandemic, 2020 not only exacerbated LA's long standing housing needs but also magnified housing disparities as outlined in the Needs Assessment Chapter 1 and Appendix 1.1.

To respond to the increasing housing pressures facing Los Angeles, the Housing Element Update presents goals, objectives, policies and programs centered in racial equity, environmental justice, and resilience pertaining to housing access, preservation, stability, and production. Together, these goals, objectives, policies and programs comprise the City's housing action plan for the 2021-2029 planning period. The content of this Chapter will guide daily decision-making by City officials and staff and will provide benchmarks on the housing programs that the City initiated to meet its overall housing goals.



### What is a Goal, Policy, Objective and Program?

The Goals, Policies and Objectives of this document serve as the foundational components that transform the City's progressive rhetoric into impactful action.

**Goal:** A goal is a statement that describes a desired future condition or "end" state. Goals are meant to be aspirational and are change- and outcome-oriented, based on a combination of needs and constraints.

#### The five goals that will guide the 2021-2029 Housing Element are as follows:

**Goal 1:** A City where housing production results in an ample supply of housing to create more equitable and affordable options that meet existing and projected needs.

**Goal 2:** A City that preserves and enhances the quality of housing and provides greater housing stability for households of all income levels.

**Goal 3:** A City in which housing creates healthy, livable, sustainable, and resilient communities that improve the lives of all Angelenos.

**Goal 4:** A City that fosters racially and socially inclusive neighborhoods and corrects the harms of historic racial, ethnic, and social discrimination of the past and present.

Goal 5: A City that is committed to preventing and ending homelessness.

**Objective:** An objective is a statement of specific actions that assist in reaching its goals.

**Policy:** A policy is a clear statement that guides a specific course of action for decision makers to achieve a desired goal. Policies may refer to existing programs or call for the establishment of new ones.

**Programs:** An implementation program is an action, procedure, program or technique that carries out goals and policies. The listing of recommended implementation programs does not obligate the City to accomplish them.

The Housing Element 2021-2029 policies and programs that support these goals will be implemented by many City Departments and agencies. Programs are subject to the review and direction of the City Council and Mayor, as well as the relevant City Departments, subsequent to City's approval of the Housing Element 2021-2029 Update. With each program description herein, the City Departments responsible for implementation are identified as "Lead Agencies" and "Supporting Agencies." A brief description of each of these Departments is contained in Appendix 6.1.

Program implementation actions include a combination of ordinances, programs, policies, resolutions, and incentives, as well as outreach and education activities. Successful program development is often contingent on the availability of funding and staff resources, which is likely to change over time due to economic conditions, the priorities of federal and regional governments and funding agencies, and other conditions. The programs will be reviewed annually through an Annual Progress Report (APR) and prioritized, where necessary, to reflect funding limitations and the City's objectives. When General Plan Updates are considered, they will have to be evaluated for consistency with the Housing Element. Not all plan policies can be achieved in any single action, and, in relation to any decision, some goals may be more compelling than others. On a program-by-program basis, taking into consideration factual circumstances, decision makers will determine how best to implement the adopted policies of the General Plan in any way which best serves the public health, safety, and general welfare. The City also recognizes that upon further outreach and monitoring, it may become necessary to modify certain actions as circumstances change over time as there may be multiple ways to achieve the desired outcomes. Amounts and sources of funding, initiation dates, responsible agencies, and the detailed work scope of programs may be changed without requesting amendments to the Housing Element. Before items are presented to the City Council, a robust outreach effort will take place for each proposal. Anticipated timelines and schedules of specific actions are indicated alongside program objectives, or if not, it can be assumed the work will continue throughout the eight-year planning period.

## Citywide Vision and Housing Priorities

Los Angeles' housing goals, objectives, policies and programs are guided by the City's overall housing vision:

It is the overall housing vision of the City of Los Angeles to create housing opportunities that enhance affordability, equity, livability and sustainability by remedying discriminatory housing practices and creating a city with a range of housing types, sizes, and costs in close proximity to jobs, transit, amenities, and services. In keeping with a fundamental belief that housing is a human right, the City will work towards ensuring that housing stability and affordability is provided to all residents.

In line with this vision, the goals, policies and objectives are intended to further certain Citywide Housing Priorities, defined below to include:

- Addressing the Housing Shortage: Increase the production of new housing, particularly affordable housing.
- Advancing Racial Equity & Access to Opportunity: Proactively address racial and economic segregation in the city by creating housing opportunities that address historic patterns of discrimination and exclusion.
- Preventing Displacement: Protect Angelenos—especially persons of color and the disabled—from indirect and direct displacement, and ensure stability of existing vulnerable communities.
- Promoting Sustainability & Resilience and Environmental Justice through Housing: Design and regulate housing to promote health and well-being, increase access to amenities, contribute to a sense of place, foster community and belonging, and protect residents from existing and future environmental impacts.



# Key Definitions

Throughout this document terms that are formally defined are noted through capitalization:

- "Affordable Housing," used with capitalization in this document, is any housing unit that has a formal covenant or other legal protection that guarantees that the housing unit can only be occupied by someone within a set schedule of income. These units can be located in a building that is entirely income restricted, or in a mixed-income building where only a certain percentage of the units are restricted.
- "affordable housing," used without capitalization in the document, refers to housing that is affordable or rented at below-market rates to residents with or without a formal covenant or regulatory agreement (unsubsidized), and includes Affordable Housing, naturally occurring affordable housing (NOAH) and rent stabilized (RSO) housing.
- "Higher Opportunity Areas" have a dense concentration of place-based characteristics linked to critical life outcomes, such as educational attainment, earnings from employment, health and life expectancy, and economic mobility. Each year the California Tax Credit Allocation Committee and the California Department of Housing and Community Development release maps that identify "high resource " and "highest resource," areas state-wide, called TCAC/HCD Opportunity Areas Maps. These maps can be used to guide local jurisdictions in identifying Higher Opportunity Areas, though other growth considerations outlined in the General Plan, including the location of high quality transit, jobs, hazard areas, and ecologically sensitive areas, also need to be considered.
- "Citywide Housing Priorities" are defined as: addressing the housing shortage, advancing racial equity & access to opportunity, protecting Angelenos, and promoting sustainability & resilience through housing. More detail on these priorities is included in the introduction to this chapter.

## Goals, Objectives and Policies

#### GOAL 1

A City where housing production results in an ample supply of housing to create more equitable and affordable options that meet existing and projected needs.

#### **Objective 1.1:**

Forecast and plan for existing and projected housing needs over time with the intention of furthering Citywide Housing Priorities.

- 1.1.1: Collect, report, and analyze existing housing needs (such as overcrowding, cost burden and vacancy rates) and use this information to project and plan for housing needs at a local and citywide level balancing other factors such as job and transit access.
- 1.1.2: Plan for appropriate land use designations and density to accommodate an ample supply of housing units by type, cost, and size within the City to meet housing needs, according to Citywide Housing Priorities and the City's General Plan.
- 1.1.3: Account for existing housing needs when planning for future development by conducting analysis to develop and incorporate a buffer above household projections.
- 1.1.4: Plan for and provide sufficient services and amenities to support the existing and planned population.
- 1.1.5: Strengthen efforts to achieve regional housing goals by collaborating, planning and advocating at regional, state and federal levels.
- 1.1.6: Allocate citywide housing targets across Community Plan areas in a way that seeks to address patterns of racial and economic segregation, promote jobs/ housing balance, provide ample housing opportunities, and affirmatively further fair housing.
- 1.1.7: Incentivize production of mixed-income and 100% Affordable Housing projects by rezoning for more inclusive development at densities that enable their construction in every geography.
- 1.1.8: Introduce more flexible zoning and incentives for existing lower density residential areas to create opportunities for more "missing middle" low-scale housing typologies, particularly in Higher Opportunity Areas.

- 1.1.9: Develop and integrate anti-displacement strategies that further Citywide Housing Priorities into land use and planning strategies.
- 1.1.10: Amplify and prioritize underrepresented voices and communities of color in the City's planning engagement processes to result in more equitable outcomes.

#### **Objective 1.2:**

Facilitate the production of housing, especially projects that include Affordable Housing and/or meet Citywide Housing Priorities.

- 1.2.1: Expand rental and for-sale housing for people of all income levels. Prioritize housing developments that result in a net gain of Affordable Housing and serve those with the greatest needs.
- 1.2.2: Facilitate the construction of a range of different housing types that addresses the particular needs of the city's diverse households.
- 1.2.3: Facilitate innovative housing models and promote regulatory reforms that reduce the costs of housing production while also promoting broader Citywide Housing Priorities.
- 1.2.4: Strengthen the capacity of housing providers to build Affordable Housing.
- 1.2.5: Streamline the housing approval process, particularly for Affordable Housing, throughout City departments.
- 1.2.6: Create new citywide and local land use incentives and programs that maximize the net gain of affordable housing and produce housing that meets Citywide Housing Priorities. Explore varied affordability ratios, the feasibility of inclusionary zoning requirements, and a greater mix of incomes based on market areas.
- 1.2.7: Develop and facilitate the dedication of financial resources for new construction of Affordable Housing.
- 1.2.8: Develop and implement new land use and financing tools to promote more housing that is affordable to those with the lowest incomes and for longer periods of time.
- 1.2.9: Allow for zoning flexibility for Affordable Housing at the project review and planning levels when broader Citywide Priorities are being advanced.
- 1.2.10: Prioritize the development of Affordable Housing on public land.

#### **Objective 1.3:**

Promote a more equitable distribution of affordable housing opportunities throughout the city, with a focus on increasing Affordable Housing in Higher Opportunity Areas and in ways that further Citywide Housing Priorities.

- 1.3.1: Prioritize housing capacity, resources, policies and incentives to include Affordable Housing in residential development, particularly near transit, jobs, and in Higher Opportunity Areas.
- 1.3.2: Prioritize the development of new Affordable Housing in all communities, particularly those that currently have fewer Affordable units.
- 1.3.3: Provide accessible and inclusive outreach and education to community members on the history of racist policies, planning, zoning and real estate practices and how they are reflected in today's land use patterns and socio-economic disparities.



#### GOAL 2

A City that preserves and enhances the quality of housing and provides greater housing stability for households of all income levels.

#### Objective 2.1:

Strengthen renter protections, prevent displacement and increase the stock of affordable housing.

#### Policies

- 2.1.1: Incentivize and/or require the preservation and replacement of affordable housing, so demolitions and conversions do not result in the net loss of the City's stock of accessible, safe, healthy and affordable housing.
- 2.1.2: Preserve the affordability of publicly-assisted rental and ownership housing.
- 2.1.3: Provide resources that enable the creation of Affordable Housing from existing unrestricted housing, including facilitating community stewardship and control, tenant management and/or tenant ownership.
- 2.1.4: Strengthen tenant protections by expanding tenants' rights, enforcement, and legal assistance needed to access those rights.
- 2.1.5: Expand the right of first refusal to ensure displaced households may occupy replacement housing units that are comparable in size, location, cost, and rent control protection.
- 2.1.6: Promote the use of housing for long-term residents and limit practices such as short-term rentals, conversions to hotels, and prolonged vacancies.
- 2.1.7: Develop localized anti-displacement strategies to accompany new transformative investments.
- 2.1.8: Facilitate the renewal of existing Affordable Housing covenants and promote opportunities for acquisition of units with expiring covenants to preserve affordability.

#### **Objective 2.2:**

Promote more affordable ownership opportunities and ownership retention strategies, with an emphasis on stability and wealth building for underserved communities.

#### Policies

2.2.1: Expand ownership models that increase the ability for households to attain homeownership, including alternative forms of shared- and limited-equity ownership.

- 2.2.2: Develop strategies that support current homeowners in retaining their homes, protect tenants from eviction if a property is foreclosed, and prevent neighborhood instability resulting from foreclosures.
- 2.2.3: Expand ownership and wealth generation opportunities through accessible education and technical assistance, especially in communities of color.
- 2.2.4: Partner with homeowners and community organizations, especially in communities of color, to expand knowledge and dialogue about land use regulations and individual and community equity.
- 2.2.5: Protect communities, especially communities of color, from predatory lending, land acquisition, speculative real estate transactions, and any other practices that undermine intergenerational wealth accumulation and housing stability through outreach and education programs.

#### **Objective 2.3:**

Preserve, conserve and improve the quality of housing.

- 2.3.1: Enforce and facilitate the maintenance of existing housing in decent, safe and healthy conditions.
- 2.3.2: Rehabilitate and/or replace substandard housing with housing that is decent, safe, healthy and affordable.
- 2.3.3: Strengthen the capacity of the owners of existing rental housing to preserve and manage rental housing.



#### GOAL 3

A City in which housing creates healthy, livable, sustainable, and resilient communities that improve the lives of all Angelenos.

#### Objective 3.1:

Use design to create a sense of place, promote health, foster community belonging, and promote racially and socially inclusive neighborhoods.

- 3.1.1: Provide incentives and financial support for the preservation of historic residential structures, particularly for lower-income households.
- 3.1.2: Promote new development that furthers Citywide Housing Priorities in balance with the existing architectural and cultural context.
- 3.1.3: Develop and implement design standards that promote quality residential development.
- 3.1.4: Site buildings and orient building features to maximize benefit of nearby amenities and minimize exposure to features that may result in negative health or environmental impacts.
- 3.1.5: Develop and implement environmentally sustainable urban design standards and pedestrian-centered improvements in development of a project and within the public and private realm such as shade trees, parkways and comfortable sidewalks.
- 3.1.6: Establish plans and development standards that promote positive health outcomes for the most vulnerable communities and populations.
- 3.1.7: Promote complete neighborhoods by planning for housing that includes open space, and other amenities.
- 3.1.8: Expand designation of historic, architectural, and cultural resources in neighborhoods with a high concentration of historic properties and few historic protections, particularly in communities of color.
- 3.1.9: Encourage "convertible design" of above ground parking structures in transitrich areas so they can later be converted to housing.

#### **Objective 3.2:**

Promote environmentally sustainable buildings and land use patterns that support a mix of uses, housing for various income levels and provide access to jobs, amenities, services and transportation options.

#### Policies:

- 3.2.1: Promote the integration of housing with other compatible land uses at both the building and neighborhood level.
- 3.2.2: Promote new multi-family housing, particularly Affordable and mixed-income housing, in areas near transit, jobs and Higher Opportunity Areas, in order to facilitate a better jobs-housing balance, help shorten commutes, and reduce greenhouse gas emissions.
- 3.2.3: Provide outreach and education to the public about the need to address housing needs in relation to other important outcomes, including health, transportation, and the environment, to support overall sustainability goals.
- 3.2.4: Provide streamlining, incentives and flexibility for residential buildings that promote energy and resource conservation particularly those that exceed existing green building standards.
- 3.2.5: Promote and facilitate the reduction of water, energy, carbon and waste consumption in new and existing housing.
- 3.2.6: Promote outreach and education to property owners, tenants and homebuilders regarding environmentally sustainable residential development practices.
- 3.2.7: Provide environmentally sustainable development standards and incorporate sustainable best practice in building and zoning code updates.
- 3.2.8: Provide incentives and promote flexibility for the conversion of non-residential structures to new housing in order to reduce the carbon footprint resulting from demolition and new construction.
- 3.2.9: Consider accommodating new residential uses, including live/work and mixeduse, in less-productive industrial, office, and commercial areas when the site can accommodate housing in keeping with citywide industrial land, jobs-housing and jobs preservation priorities, and when sites have been appropriately tested and remediated, if necessary.

#### **Objective 3.3:**

Promote disaster and climate resilience in citywide housing efforts.

#### Policies

3.3.1: Identify risks to our housing stock related to disasters and other unplanned events, especially those likely to accelerate as a result of climate change.

3.3.2:	Establish plans, incentives, and development standards that eliminate or
	minimize disaster risk and promote positive health outcomes for communities
	most at risk.

- 3.3.3: Plan for emergency housing needs that will result from disasters and climate events.
- 3.3.4: Plan for post-disaster housing recovery that promotes equity, resilience, environmental sustainability and safety. Work to ensure a right of return for existing residents if housing is retrofitted or reconstructed after a disaster.
- 3.3.5: Identifying funding and other resources to support the retrofitting of existing buildings to improve resilience and health.
- 3.3.6: Educate homeowners, tenants and landlords about disaster risk and mitigations.
- 3.3.7: Provide assistance to mitigate the impacts and financial disruption of emergencies in order to support Angelenos to stay in their homes.

#### GOAL 4

A City that fosters racially and socially inclusive neighborhoods and corrects the harms of historic racial, ethnic, and social discrimination of the past and present.

#### Objective 4.1:

Ensure that housing opportunities are accessible to all residents without discrimination on the basis of race, color, ancestry, sex, national origin, color, religion, sexual orientation, gender identity, marital status, immigration status, family status, age, intellectual, developmental, and physical disability, source of income and student status or other arbitrary reason.

- 4.1.1: Promote and facilitate equal opportunity practices in the construction, provision, sale and rental of housing.
- 4.1.2: Promote responsible mortgage lending that meets community credit needs and the Community Reinvestment Act (CRA).
- 4.1.3: Ensure that people with disabilities have an equal opportunity to rent, use, and enjoy Affordable Housing that has received financial or other assistance from the City or the former CRA/LA.
- 4.1.4: Identify and assist populations that are experiencing systemic housing discrimination, including those outside of designated protected classes.
- 4.1.5: Eliminate housing accessibility barriers that disproportionately affect populations in protected classes and special needs populations.

#### **Objective 4.2:**

Promote outreach and education on fair housing practices and accessibility among residents, community stakeholders and those involved in the production, preservation and operation of housing.

#### Policies

4.2.1:	Provide outreach and education for homebuyers and renters regarding rights,
	financing options, rental subsidies available and protections in the purchase,
	rental, and/or modification of a housing unit.

- 4.2.2: Provide outreach and education for the broader community of residents, residential property owners and operators regarding fair housing practices and requirements.
- 4.2.3: Collect and report findings on discrimination in the sale and rental of housing.

#### **Objective 4.3:**

Affirmatively further fair housing in all housing and land use programs by taking proactive measures to promote diverse, inclusive communities that grant all Angelenos access to housing, particularly in Higher Opportunity Areas, increase place-based strategies to encourage community revitalization and protect existing residents from displacement.

- 4.3.1: Increase access and transparency in the lease-up process for restricted Affordable Housing units, particularly for those who have experienced or are at-risk of displacement and those who may not be aware of Affordable Housing choices.
- 4.3.2: Ensure that all neighborhoods have a range of housing typologies to provide housing options for residents to remain in the same community, when and if their needs change.
- 4.3.3: Examine land use practices that perpetuate racial exclusion and inequities including but not limited to: single-family / low density zoning, minimum lot size requirements, location of noxious uses, and subjective design review standards. Introduce context specific reforms that further Citywide Housing Priorities
- 4.3.4: Advance place-based strategies that create opportunities and financial strength in areas of disinvestment and with a history of predatory financial practices through asset-building shared equity homeownership that creates stability and mitigates displacement pressures through community control

#### GOAL 5

A City that is committed to preventing and ending homelessness.

#### Objective 5.1:

Provide an adequate supply of short-term and permanent housing in addition to supportive services throughout the City that are appropriate for and meet the specific needs of all persons who are homeless or at-risk of homelessness.

#### Policies

- 5.1.1: Ensure an adequate supply of emergency and transitional housing for people who are homeless or are at a risk of becoming homeless, including people with disabilities.
- 5.1.2: Promote and facilitate prevention, placement and support programs and strategies that reduce the likelihood of residents experiencing homelessness, as well as shorten the time someone experiences homelessness.
- 5.1.3: Expand permanent supportive housing options with services for homeless persons, particularly chronically homeless individuals and the most vulnerable, to ensure that they remain housed and get the individualized help they may need.
- 5.1.4: Implement a Housing-First approach and coordinate service provision, appropriate housing and the efficient access to information so as to rapidly match available services and housing to those most in need.
- 5.1.5: Expand housing, shelter, and supportive services for the homeless and special needs populations in all communities, and reduce zoning and other regulatory barriers to their placement and operation.
- 5.1.6: Invest in additional accommodations such as water fountains, showers, kitchen facilities, storage, cooling centers, and restrooms to care for the needs of unhoused residents.

#### **Objective 5.2:**

Promote outreach and education to: homeless populations; community stakeholders; health, social service and housing providers and funders; criminal justice system agencies; and communities in which facilities and services for unhoused populations will be located.

#### Policies

5.2.1: Identify and assess the needs of people living in unsheltered locations and connect them to services and housing opportunities including security, hygiene, and safe sleeping resources.

- 5.2.2: Provide a high level of outreach targeted to chronically homeless people to inform them of their rights and opportunities to move into safe, permanent housing with appropriate support services.
- 5.2.3: Provide opportunities for communities to dialogue and learn about root causes of homelessness, ways to help, and effective approaches to preventing and ending homeless, in an effort to correct common misunderstandings.
- 5.2.4: Strengthen the capacity of the Affordable Housing development community to locate, construct and manage housing facilities for the homeless.
- 5.2.5: In accordance with the Federal HEARTH Act, target outreach and permanent supportive housing resources to the chronically homeless so as to assist them in moving from the streets into permanent housing with appropriate supportive services.
- 5.2.6: Promote and facilitate a planning process that includes input from homeless persons, formerly homeless and providers of housing and services for the homeless.
- 5.2.7: Identify and remove barriers to permitting, preserving, and expanding licensed community care facilities such as Adult Residential Facilities and Residential Care Facilities for the Elderly that provide a significant housing resource for people at-risk of homelessness, with special needs or who benefit from alternative and group living arrangements.



### Programs

#### 1. HOMEBUYER FINANCIAL ASSISTANCE

Goal #: 2

Lead Agencies: LAHD

**Funding Source:** Federal: CDBG, HOME, ADDI, ARRA. State: BEGIN, CalHOME, CDLAC, SB 2 PLHA

**Objective:** Promote neighborhood stability and economic empowerment, by providing 75 loans for first-time, low-income homebuyers earning up to 80% of the Area Median Income (AMI) and 75 loans for first-time moderate-income homebuyers earning between 81% - 150%. Coordinate homebuyer education courses to help homebuyers prepare for and attain homeownership.

Respective Policy: 2.2.1, 2.2.3, 4.1.1

Provide assistance in the form of subordinate, deferred-payment "soft second" loans to cover down-payment, closing costs, and acquisition. Currently, lends up to \$90,000 for low-income households earning up to 80% of the Area Median Income (AMI) though a program called Low-Income Purchase Assistance (LIPA),, up to \$60,000 for moderate-income households earning between 81%-120% of AMI, and up to \$35,000 for households earning between 121% - 150% of AMI through a program called Moderate-Income Purchase Assistance (MIPA). Based on data from 2012-2021, approximately 70% of households that received down payment assistance purchased homes located in low resource or high segregation and poverty areas. Increasing homeownership helps stabilize these areas and provides economic opportunity for the home purchasers.

#### 2. HOMEOWNERSHIP FOR VOUCHER HOLDERS

Goal #: 2, 4

Lead Agencies: HACLA

Funding Source: HUD

Objective: Increase homeownership opportunities among voucher holders.

Allow Section 8 participants to become homeowners by using their Vouchers to purchase a home. Depending on funding levels and lender support, HACLA will continue to explore the feasibility of utilizing the homeownership program within the context of public housing revitalization activity.

#### 3. INNOVATIONS IN SUBDIVISIONS

Goal #: 1, 3, 4

Lead Agencies: LACP

Funding Source: General Fund

**Objective:** For Small Lot Subdivisions: facilitate development of 800 market-rate units and; 90 lower-income units each year; Report and make recommendations on new types of standards and procedures by 2023. Amend the zoning code by 2023 to facilitate further innovation in subdivisions. With SB 9 (2021) adopted into law, prepare a local implementation ordinance by 2024 to maximize potential positive benefits and address community concerns. Create accessible online and physical educational resources and partner with community organizations, especially in gentrifying communities and communities of color, to assist existing or prospective homeowners to understand options to increase ownership options and wealth creation by 2023.

Respective Policy: 2.3.1, 2.2.3, 2.2.4

Facilitate the development of smaller and new types of subdivisions that permit detached, fee simple home ownership, thus providing more affordable alternatives of for-sale housing types. Identify continued obstacles and opportunities in developing Small Lot Subdivisions and propose measures to improve results, with a particular aim on increasing affordability, reducing displacement, increasing replacement requirements, and expanding the use of this tool to preserve existing properties. Evaluate whether to extend (or revise, if needed) SB 330 replacement and tenant protections past SB 330's sunset date in 2030 for Small Lot projects (see Program 29). Additionally, consider new types of subdivision standards and procedures for lot splits in areas where potential for displacement would be lessened and opportunity for affordability would be increased. Review minimum lot size requirements for standard projects to identify potential opportunities for more affordable housing typologies. Creating a ministerial process for smaller subdivisions to facilitate more affordable ownership opportunities. Prepare a local SB 9 (2021) implementation ordinance to maximize potential positive benefits and address community concerns. The Department of City Planning will create accessible online and physical educational resources and partner with community organizations, especially in gentrifying communities and communities of color, to assist existing or prospective homeowners by 2023, as well as continue to provide site specific consultation and advice to prospective subdividers.

#### 4. SHARED EQUITY MODELS

Goal #: 2, 4

Lead Agencies: LACP

Supporting Agencies: CLA, LAHD, HACLA, CAO

Funding Source: General Fund

**Objective:** CLA will report on the feasibility of developing a citywide Community Land Trust (CLT) program in 2022. Include into Rezoning Program (#121) by 2024. Use these models as a tool to facilitate affordable homeownership.

Respective Policy: 2.2.1, 4.3.4

The CLA, in consultation with the LA CLT Coalition and other City agencies, will report on the feasibility of developing a citywide Community Land Trust (CLT) program, including the resources needed to acquire land, enter into longterm leases, or partner with existing CLTs to develop multifamily housing that would be maintained affordable in perpetuity, and include a review of CLT best practices. In addition, consider new ways to incentivize the development of shared-equity ownership models such as Limited Equity Housing Cooperatives (LEHCs), Community Apartments and housing owned by CLTs or Tenancy in Common (TICs) in the Municipal Code and housing funding processes. Potential policies could include special incentives for shared equity development and a new requirement that on-site affordable for-sale units in mixed-income projects be sold to a gualified nonprofit, with an emphasis on CLTs. Promote the State property tax exemption for property that is owned by a CLT and that is being-or will be-developed or rehabilitated as rental housing, LEHCs, or owner-occupied housing per Section 214.18 of the Revenue and Taxation Code. Explore securing tax-defaulted properties through Chapter 8 Agreement Sales for Community Land Trusts (CLTs) to create long-term affordable housing. Explore conveying public land / tax foreclosed / receivership properties to CLTs and prioritize CLTs in current acquisition and rehabilitation programs.

#### 5. PRE-DEVELOPMENT/ACQUISITION FINANCING FOR THE DEVELOPMENT OF AFFORDABLE HOUSING

Goal #: 1, 4

Lead Agencies: LAHD

Supporting Agencies: Outside City agencies

Funding Source: New Generation Fund, Supportive Housing Loan Fund

**Objective:** Provide acquisition and pre-development funding through the New Generation Fund and the Supportive Housing Loan Fund

Respective Policy: 1.2.4, 1.2.7, 4.1.1

In 2008, a public-private partnership consisting of the LAHD, the Enterprise Community Partners, Inc, and syndication of private banks created the New Generation Fund (NGF) to provide flexible acquisition, predevelopment, and moderate rehab financing for affordable housing developers. Eligible affordable housing projects can include rental units targeted to households earning at or below 80 percent of AMI levels established by the U.S. Department of Housing and Urban Development (HUD). The low-interest rate loans are to be repaid once developers qualify for permanent financing.

Also in 2008, a partnership between the LAHD and the Corporation for Supportive Housing (CSH) created the Supportive Housing Loan Fund (SHLF) to deliver flexible acquisition and pre-development financing to developers to help them acquire prime properties for supportive housing and to cover the costs of developing architectural plans and obtaining entitlement approvals. Eligible projects can also target the same income levels as the NGF.

Both the NGF and SHLF support the City's Affordable Housing Managed Pipeline (AHMP) and Proposition HHH Supportive Housing Loan Program (HHH) and promote new loan transactions. Since its inception, the NGF has loaned more than \$185 million to 31 affordable housing developments; and SHLF has loaned more than \$171 million to 69 supportive housing developments. Several projects include on-site services that extend benefits to the surrounding community - including health clinics, grocery stores, pharmacies, and community rooms that serve both building residents and neighbors. The NGF and SHLF have had good utilization due to the pipeline of projects that are developed through the AHMP and HHH.

# 6. NEW PRODUCTION OF AFFORDABLE HOUSING THROUGH THE AFFORDABLE HOUSING MANAGED PIPELINE

Goal #: 1, 4

Lead Agencies: LAHD

**Funding Source:** HOME, HOPWA, City's Affordable Housing Linkage Fee, and eventually state SB2 funds are used to leverage millions of dollars from other public and private lenders and tax credit investors

**Objective:** Prepare annual NOFA biannually, 500 units produced per year, with priority scoring for projects in Higher Opportunity Areas with the goal of funding at least 8% of units in Higher Opportunity Areas and at least 80% of units near transit. Achieving a higher percentage goal depends on federal and state funding regulations. Set-aside of 250 units of supportive housing

Respective Policy: 1.2.4, 1.2.5, 1.2.7, 4.1.1

In 2013 with the approval of the Mayor and City Council, LAHD established the Affordable Housing Managed Pipeline Program (AHMP). The AHMP was created to provide for the ability to leverage and attract the investment dollars of other public and private entities for the development of affordable housing within the City. In addition, on January 23, 2013, the City of Los Angeles was designated by California Tax Credit Allocation Committee (CTCAC) as the 11th region to have its own geographic allocation of nine percent (9%) Low Income Housing Tax Credit (LIHTC). The City's goal, through the AHMP is to create housing for low and verylow-income households within the City. The housing created through the AHMP is intended to serve all populations identified by the California State Tax Credit Allocation Committee (CTCAC), the California Debt Limit Allocation Committee (CDLAC), the California Department of Housing and Community Development (HCD), and HUD. The housing created should not only provide additional housing opportunities, but should also attempt to revitalize neighborhoods and remove blight. Irrespective of the funding scenarios, all projects should seek to leverage limited City funding to the greatest extent possible.

In 2021, LAHD added priority scoring for projects located in Higher Opportunity Areas and in TOD areas. Based on these changes the department anticipates that 8-10% of new units will be located in Higher Opportunity Areas and approximately 80% of units will be within a half mile of a transit station. LAHD will reevaluate this goal annually and increase this goal if State and Federal funding sources commit to longer-term regulatory changes that address the funding needs and constraints of developing subsidized affordable housing in Higher Opportunity Areas.

# 7. OPPORTUNITIES TO INCREASE AFFORDABLE HOUSING AND PROMOTE EQUITY THROUGH MAJOR ENTITLEMENTS

Goal #: 1, 2, 3, 4

Lead Agencies: LACP

Supporting Agencies: LAHD

Funding Source: General Fund

**Objective:** Prepare a code amendment prior to Measure JJJ's 2026 sunset date that includes enhanced affordability requirements for housing developments seeking major legislative entitlements; Approve at least 350 affordable units per year in major entitlements in both high opportunity areas and in lower/moderate resource areas, when accompanied by amenities and needed investments.

Respective Policy: 1.1.2, 1.1.7

Continue to follow the proportional approach to density and affordable housing used in the Value Capture Ordinance. Require higher levels of affordable housing and other community benefits for projects that receive major legislative entitlements to grant additional residential density beyond current incentive programs or to allow residential uses where not previously allowed. Continue the affordability requirements for projects requesting a Zone Change pursuant to Measure JJJ and draft an ordinance expanding and deepening the current affordability requirements past the current sunset date in 2026. As part of the code amendment, evaluate new requirements for certain types of major projects to require applicants assess and mitigate displacement risk, housing impacts, racial impact, and historic exclusion in the areas where they plan to build. Based on these assessments, and an analysis of how the proposed project relates to the goals and strategies to affirmatively further fair housing, staff would recommend appropriate affordability and anti-displacement options, including more affordable housing, payment of linkage fees, deepening the level of affordability, creating more family-size units, instituting a preference policy for housing voucher-holders, and/or

other measures.

#### 8. ACCESSIBLE HOUSING PROGRAM (ACHP)

Goal #: 2, 3, 4, 5

Lead Agencies: LAHD

Supporting Agencies: LACP, LADBS, DOD

Funding Source: General Fund

**Objective:** Work with new and existing developments to add to the supply of accessible units in affordable housing developments. providing for 4,031 accessible affordable units by September 2026. Approximately 11% of all new affordable units will be accessible for individuals with mobility disabilities and 4% will be for individuals with hearing/vision disabilities. Maintaining a 90% certified compliance rate among more than 900 currently-covered housing developments and all new covered developments. Conduct at least 24 annual Fair Housing and Disability trainings, resolve approximately 200 grievances per year; Continue to operate and improve a waiting list for persons with disabilities (10,000 users) through the Affordable and Accessible Housing Registry (AAHR) to target available units to persons with disabilities. Establish public counters for assistance in applying for affordable and accessible housing by 2024

**Respective Policy:** 1.2.2, 2.1.4, 2.3.1, 4.1.1, 4.1.3, 4.1.4, 4.1.5, 4.2.2, 5.1.3

LAHD's accessible Housing Program (AcHP) ensures that people with disabilities have equal opportunity to rent, use, and enjoy housing that has received financial or other assistance from the City of Los Angeles (City) or the former Community Redevelopment Agency of the City of Los Angeles (CRA/LA). The AcHP covers 900+ affordable rental housing developments, including those built before April 2016, and new housing developments with five or more housing units that are designed, constructed, altered, operated, administered, or financed by the City. Specifically, the program reviews plans for new developments; assists developers in retrofitting existing properties; provides training to project and City staff related to Fair Housing policies for people with disabilities; monitors compliance with and enforces the City's Fair Housing Policies; processes and tracks tenant grievances; and maintains the online Affordable & Accessible Housing Registry. During the Housing Element cycle, the City will continue to operate and improve the online Affordable & Accessible Housing Registry serving nearly 10,000 users who have submitted pre-applications for accessible units. The City will also establish public counters for assistance in applying for affordable and accessible housing.

# 9. AHSC (AFFORDABLE HOUSING AND SUSTAINABLE COMMUNITIES PROGRAM)

Goal #: 3

Lead: LAHD

**Funding Source:** Affordable Housing and Sustainable Communities (AHSC)

**Objective:** The Affordable Housing and Sustainable Communities (AHSC) Program is a competitive state funding program. Its primary goal is to reduce greenhouse gas emissions by funding the creation of new affordable housing along public transit in conjunction with sustainable transportation improvements to reduce vehicle miles traveled and to increase pedestrian and bike pathways to access public transportation. The City has applied for AHSC funding since the first round of funding in 2015, and to date it has been successful in securing over \$330 Million in both loan and grant funding. The AHSC program funding is available on an annual basis and every year the City sets a goal to successfully secure a minimum of 15% of all AHSC funding available per NOFA round.

Respective Policy: 3.1.5, 3.1.6, 3.2.1

The Affordable Housing and Sustainable Communities (AHSC) Program provides funding for affordable housing development and related infrastructure, as well as transportation-related amenities, and programs that encourage residents to walk, bike and use transit. Funded by auction proceeds from California's Capand-Trade program, AHSC helps create holistic communities with affordable housing and transportation options near jobs and other key destinations. AHSC is administered by the Strategic Growth Council (SGC) and implemented by the California Department of Housing and Community Development. With the extension of Cap-and-Trade through 2030, the AHSC Program will continue to receive a 20 percent appropriation of Greenhouse Gas Reduction Funds. Since launching in 2015, AHSC has invested over \$1.7 billion in affordable housing and sustainable transportation improvements across the state. AHSC awarded over \$1.2 billion to support 102 projects in the first four rounds of the program. These 102 awards will support over 9,400 housing units, more than 85 percent of which are affordable; more than 150 miles of new or improved bike lanes; and more than 1,000 new or improved crosswalks. Overall, this has led to a reduction of 2.1 million metric tons of CO2-equivalents and about 223,000 pounds of criteria air pollutants. From Round 1 to Round 5, the City Of Los Angeles has successfully secured approximately \$330.8 million to support 28 developments with 2,943 new housing units, of which 2,668 are affordable, and an array of GHG emissionreducing transit infrastructure projects.

#### 10. AFFORDABLE HOUSING LINKAGE FEE

Goal #: 2

Lead: LAHD

Supporting: LADBS, LACP

#### Funding Sources: AHLF

**Objectives:** Subsidize the production and preservation of affordable rental and homeownership units annually based on annual revenues collected (estimated \$17.2 million collected in FY 21-22, and \$58.7 million to date); Refine spending priorities annually through the AHLF Oversight Committee to ensure dedicated funding for low and moderate income homeownership, 20% of the revenue supporting the preservation of affordable housing in lower resource communities, and fund affordable housing production with priority scoring for Higher Opportunity Areas; By 2023, update Linkage Fee market areas to accurately reflect market conditions and maximize revenue generation.

**Respective Policy:** 1.2.4, 1.2.7, 1.2.8, 1.3.1, 2.1.2, 2.2.4

The Los Angeles City Council adopted the Affordable Housing Linkage Fee Ordinance (AHLF) (No. 185342) on December 13, 2017. The Ordinance places a fee on certain new market-rate residential and commercial developments to generate local funding for affordable housing production and preservation. The fee was phased in beginning on June 18, 2018 and the amount of the fee varies by the type of use and by geography across the city. High market areas are subject to higher fees than lower market areas, where investment incentives are more needed. The AHLF also includes various exemptions and deductions based on place-based community revitalization goals, including exemptions for projects located in the SLATE-Z South Los Angeles Promise Zone Area, hospitals, community-serving uses such as schools and museums, and new grocery stores located in food deserts. Linkage Fee revenue is added to the City's Affordable Housing Managed Pipeline (See Program 6) Notice of Funding Availability (NOFA), which includes priority scoring for projects located in Higher Opportunity Areas and punitive scoring for projects that result in tenant displacement. AHLF revenue is also used to help fund the City's first-time homebuyer purchasing program which provides down payment assistance for low and moderate income households, which helps stabilize housing and provide wealth-building opportunities in low and moderate-resource areas of the city (see Program 1). As needed, pursue code amendments to balance new opportunities for revenue creation with the potential for additional discounts, credits and exemptions for project types that bring needed investments and meet community revitalization priorities, particularly in lower market areas.

#### 11. LAND USE AND BUILDING CODE POLICIES TO SUPPORT AGING IN PLACE AND SPECIAL NEEDS HOUSING

Goal #: 1, 2, 3, 4

Lead Agencies: LACP

Supporting Agencies: LADoA, LADBS, DOD, LAHD

Funding Source: General Fund

**Objective:** Incentivize and streamline affordable, accessible units occupied by persons with special needs particularly through land use incentive programs; Produce 1,750 Eldercare units to meet different senior housing needs; Create new incentives for senior and other special needs housing through the update to the Density Bonus Ordinance by 2024.

Respective Policy: 1.1.3, 4.1.4, 5.2.6

Assist developers in creating housing for seniors and for physically, intellectually, and developmentally disabled persons through streamlined land use entitlement procedures for a variety of housing types, including: Independent Senior Housing, Assisted Living Care Housing, Skilled Nursing Care Housing and Alzheimer's/ Dementia Care Housing, pursuant to the Eldercare Facilities Ordinance. Give senior and physical, intellectual, and developmental disabled housing projects preferential access to Development Services Case Management (development review service). Implement form-based codes, which can be used to promote livable, age-friendly communities that integrate diverse housing types and mixeduse developments; universal design, which ensures housing can be used by people throughout their lifespan; and support multigenerational urban planning, which incorporates an age-friendly approach into community development, so that communities have the features and resources to support aging in place (in keeping with the Age Friendly Action Plan Recommendation #25). Use data collected through program 51, Database of Housing Need, to identify sections of the city where demographics do not align with housing stock, such as areas with large aging populations and exclusively larger housing units. Incentivising housing that meets these changing needs. Further incentivize physically, intellectually, and developmentally disabled and senior housing through density bonus update (see program #48).

#### 12. INTERNATIONAL BUILDING EXHIBITION (IBA) FOR LOS ANGELES Goal #: 3

Lead Agencies: Mayor's Office

Supporting Agencies: LACP, LAHD, HACLA

Funding Source: General Fund

**Objective:** Create a cross sectoral dialogue and visioning process for Los Angeles housing leaders with their counterparts in other cities in 2022. Recommendation document for use in rezoning efforts and policy development by Summer 2023.

#### Respective Policy: 1.2.3

Collaborate in pursuit of the creation of an International Building Exhibition (IBA) for housing in Los Angeles. In the tradition of IBAs across Europe and Australia, the goal of an IBA is to develop evidence-based toolkits and frameworks that policymakers can access to plan for their future, particularly with regards to issues of housing. IBA Los Angeles is proposed as a city-wide, cross-institutional project that aims to bring international perspective and new ideas to affect the transformation of housing provision in Los Angeles through demonstration and engagement with the public, academics and researchers, architects, planners, housing advocates, etc. To pursue this goal the City will seek support from educational, business and philanthropic institutions; create a cross sectoral dialogue and visioning process for Los Angeles housing leaders with their IBA counterparts in other countries; initiate a series of convenings to study alternative housing models (such as social housing) and place it in the context of Los Angeles's housing industry; hold professional exchanges for practitioners; engage in dialogue with community members, and hold a cross sector symposium on affordable housing in different cities such as Vienna that showcases best practice place making and housing while supporting diversity, social inclusion and well-being. The research and learning from this learning experience will be captured and disseminated through a mixed media report that includes the perspectives of those involved.

#### 13. ADAPTIVE REUSE

Goal #: 1, 3

Lead Agencies: LACP

Funding Source: General Fund

Supporting Agencies: LADBS

**Objective:** Revisions to the Citywide Adaptive Reuse Ordinance and/or the Density Bonus Ordinance, to include incentives and provisions for adaptive re-use by 2023.

Respective Policy: 1.1.2, 1.1.6, 3.2.8

Expand the opportunities for adaptive reuse of commercial and office buildings for housing. Explore additional incentives to facilitate affordable unit and supportive housing production and additional adaptive reuse projects through the expansion of by-right processes, reduced minimum unit sizes, reduced parking standards, flexible building standards, and increased flexibility on the types of uses (e.g. hotels/motels, office and commercial) and locations that can be converted to support proposed developments.

#### 14. REMEDIATION OF ENVIRONMENTAL HAZARDS

Goal #: 1, 3

Lead Agencies: DPW (LASAN)

Funding Source: General Fund

Supporting Agencies: LACP, LAHD

**Objective:** Environmental clean-up of at least five brownfield sites; 50 environmental assessments, create opportunity for 100 units, including 10 verylow and 10 low-income units. Identify new or increased sources of funding for brownfield clean up. Present an ordinance to the City Planning Commission by 2023, prohibiting new oil and gas extraction and declaring extraction activities a non-conforming use citywide.

Respective Policy: 1.1.4, 3.1.4

Through LASAN's Citywide Brownfields Program, provide technical assistance and resources to combat challenges associated with brownfields, primarily in underserved areas with Environmental Justice concerns within the City. Conduct environmental assessments and cleanups to enable the reuse and redevelopment of brownfields into affordable housing projects, mixed-use projects, public amenities, and parks. Advocate for the funding that would be necessary to clean up the several thousands of brownfield sites in the City of Los Angeles. Build partnerships across departments and sectors to facilitate brownfield transformation. Explore ways to improve notification about environmental assessment and brownfield recovery funds to aid developers in building housing on formerly contaminated sites. Prepare an ordinance prohibiting new oil and gas extraction and declaring extraction activities a non-conforming use for public feedback in 2022 and adoption in 2023. The ordinance will improve the noxious health and physical impacts of oil uses adjacent to residential zones, which disproportionately affect lower-income communities of color in the Harbor, South Los Angeles, and the North Valley.

#### 15. PUBLIC LAND FOR AFFORDABLE HOUSING

Goal #: 1, 4, 5

Lead Agencies: CAO, City Council

Supporting Agencies: GSD, LAHD, LACP, Mayor's Office

Funding Source: General Fund, LEAP

**Objective:** Increase the utilization of public land for affordable housing with particular emphasis in high resource and gentrifying areas; Identify publicly owned housing opportunity sites and issue RFPs to develop the sites by 2023; and annually thereafter; Rezone PF (Public Facility) zoned land to allow affordable housing by-right by 2024 (see Program 121 and 48); Maintain a publicly accessible citywide inventory of publicly owned sites; Revise the Asset Management Evaluation Framework to add AFFH criteria into the property review and evaluation process.

Respective Policy: 1.2.10

Expand the redevelopment of publicly owned land, as well as joint use of other public facility sites, which may be appropriate for housing. Assess and report on the underutilization of all City-owned properties and the feasibility of using them for Affordable Housing Opportunity Sites. In general, the CAO is responsible for identifying and evaluating City-owned sites for development, and the LAHD is responsible for selecting developers and negotiating disposition development agreements. The agencies and departments that own public sites within the City limits include, but are not limited to, the U.S. Army Corps of Engineers (U.S. ACE), California Department of Transportation (Caltrans), the Los Angeles County Metropolitan Transportation Authority (LA Metro), the Los Angeles Unified School District (LAUSD), the Housing Authority of the City of Los Angeles (HACLA), the Los Angeles County Flood Control District (LA Flood) and more. The Office of the Controller will maintain a database and map of publicly owned land, currently called Property Panel LA. This inventory should be periodically reconciled with inventories of other city owned land kept by other departments, including GSD and LAHD. Additional City departments will work to create inventories of underutilized land under their control that may be appropriate for affordable housing development. Examine site suitability under the City's Asset Management Framework. The CAO and LAHD will additionally work to expand the City's capability to assess properties identified by City departments, include AFFH into the Asset Management Evaluation Framework, convey identified Cityowned properties for affordable housing development, and to streamline the City' management of its real estate assets and allow for a more proactive approach to land acquisition that can leverage the City's existing resources. City Planning will

facilitate changes to zoning and/or create incentives to ensure that public land, when it has been designated for housing, can be efficiently used to maximize the number of affordable units appropriate for the site. City Planning and LAHD will ensure that City-owned land used for housing is 100% affordable, or otherwise maximizes the number of affordable units. In conjunction with LAUSD, explore the potential to rezone and reconfigure older school sites in order to make land available for affordable housing. Additionally, support the use of existing capital tools such as the New Generation Fund (NGF), Metro Affordable Transit Connected Housing Program (MATCH), and Golden State Acquisition Fund (GSAF) are used efficiently to purchase vacant land, finance pre-development activities, and acquire multifamily properties of all sizes.

Building on the recently passed AB 1486 (which amended the Surplus Land Act), LAHD intends to create, using Local Early Action Planning (LEAP) grant funds, an interdisciplinary team to identify opportunity sites, and build partnerships with public agencies with surplus public land available for affordable housing development. Developers for these sites will be chosen through a competitive Request for Proposals (RFP). The goal for the first RFP is to release sites entitled for 1,000 affordable housing units, while the strategy aims to develop at least 10,000 housing units affordable to households earning very low, low, or moderate incomes on public land with limited reliance on public subsidies.

#### 16. NEW MODELS FOR AFFORDABLE HOUSING

Goal #: 1

Lead Agencies: LAHD

Supporting Agencies: CLA, CAO, LACP

Funding Source: General Fund

**Objective:** Report back to City Council on social/public housing models to consider in Los Angeles and necessary resources in 2022. Begin construction of at least 1,000 restricted affordable units on public owned or leased land. Strengthen the existing Public Land Multi-Departmental Workgroup.

**Respective Policy:** 1.2.5. 1.2.10

Pursue new models and approaches to developing affordable housing on public land. Including identifying the most likely sites for rapid housing development, rezoning the sites to maximize by-right development, grouping the sites into a "Scattered Site Development Opportunities" plan, and conducting program environmental review and clearance on multiple sites. The program also seeks to identify less costly housing typologies, conduct parametric modeling and site analysis of publicly owned land, and negotiate and execute interagency agreements for housing development on public land and explore considerations for the prioritization of public land for new models of affordable housing development and control, including Community Land Trusts or social/public housing.

#### 17. ADVOCATE FOR HOUSING FUNDS

Goal #: 1, 2, 5

Lead Agencies: CLA / Mayor's Office

Supporting Agencies: LACP, LAHD

Funding Source: General Fund

**Objective:** Support State and Federal bills that provide funds for affordable housing development and preservation in Los Angeles City in each legislative session; Increase the Affordable Housing Trust Fund.

Respective Policy: 1.1.5

Advocate for adequate levels of affordable housing development and preservation funds from State, Federal and local sources. Support a permanent source of funding for the City, State and Federal housing trust funds and explore new methods for generating funds locally (see Program 20). Obtain City Council support for State and Federal legislation and voter initiatives that create funding programs, create new sources of funds (i.e., bond initiatives, tax increment, etc.) and ensure that ongoing updates to funding regulations do not disadvantage the City. Advocate for changes in the state property tax welfare exemption to allow more affordable housing to qualify.

# 18. FINANCE THE CONSTRUCTION AND MAINTENANCE OF PERMANENT SUPPORTIVE HOUSING FOR HOMELESS PERSONS

Goal #: 5

Lead: LAHD

Supporting Agencies: HACLA, LAHSA

Funding Source: HHH, AHLF, SB 2, HOME, and Section 8 Vouchers

**Objective:** Finance an average of 500 units per year with priority scoring for projects located in Higher Opportunity areas.

**Respective Policy:** 5.1.3, 5.1.5

Finance long-term housing with supportive services designed to enable homeless persons with developmental, intellectual, and physical disabilities to live as independently as possible in a permanent setting.

#### 19. STREET OUTREACH (UNIFIED HOMELESSNESS RESPONSE CENTER)

#### Goal #: 5

Lead Agencies: Mayor's Office, LAHSA

Supporting Agencies: CAO, BOS, LAFD, RAP

Funding Source: General Fund

**Objective:** Increase the number of people engaged who are linked to housing resources by City Funded Outreach Teams, as well as the number of people connected to CES as measured by a new VI-SPDAT survey.

Respective Policy: 5.1.2, 5.1.4, 5.2.1

The Mayor's Office Coordinates the City's Unified Homelessness Response Center (UHRC), which co-locates leadership from critical City departments, LAHSA, and other partners in the same room at the Emergency Operations Center to respond to the street-based homelessness crisis together, in real-time, with services and engagement to bring people indoors. The UHRC provides a space for a more timely and effective response to street-based homelessness, leading with services and grounded in a unified incident command structure. LAHSA and other outreach partners will identify and assess the needs of people living in unsheltered locations and connect them to services and housing opportunities including security, hygiene, and safe sleeping resources. LAHSA provides: 1) Homeless outreach services via its Homeless Engagement Teams (HET) generalists, CARE-assigned outreach teams, and its Homeless Roadmap teams, 2) Participates in the UHRC, 3) Macro outreach coordination 4) Broader Coordinated Entry System (CES) and programmatic support for programs that serve people who are experiencing street-based homelessness, 5) supports the City's connection to, and integration with, other homeless service providers, and 6) homeless program guidance. LAPD officers work with LAHSA and BOS and other City departments in support of the Cleaning and Rapid Engagement (CARE) program and other UHRC functions. LAPD regularly engages with the community around the impact of unsheltered homelessness. RAP coordinates with LAHSA and UHRC to provide services to encampments located in parks and provides resources at public facing counters. LAFD's EMS provides first-response medical services for health emergencies for the people that are unsheltered, collaborates with LAHSA to link people to services, and provides support during Red Flag days and during actual emergency situations, like brush fires, heavy rain, and extreme heat or cold. UHRC COVID-19 Response, which includes a number of the aforementioned departments, as well as other partners, like Community Organized Relief Effort (CORE), provides on-going testing and vaccinations for people experiencing homelessness.

#### 20. NEW REVENUE TO INCREASE AFFORDABLE HOUSING

Goal #: 1, 2, 5

Lead Agencies: Mayor's Office

Supporting Agencies: LACP, EWDD, CLA, LAHD, HACLA

Funding Source: General Fund

**Objective:** Increase funding to support affordable housing throughout the city in a way that prioritizes those most in need and supports AFFH, including prioritizing affordable production in Higher Opportunity Areas. Adopt a council resolution each legislative cycle that supports state and federal initiatives that increase funding for affordable housing development and preservation in Los Angeles Advocate for state and federal funding sources to include priority scoring for projects located in high resource areas and advocate against measures that would inhibit the City's ability to build Affordable Housing in Higher Opportunity Areas. To serve the needs of R/ECAP and other High Segregation & Poverty areas, advocate for the creation and expansion of programs that integrate housing funding with broader community development investments leveraged with state and federal funding programs (e.g. AHSC, IIG, etc.).

**Respective Policy:** 1.1.4, 1.1.5, 2,1.3

Support additional permanent sources of affordable housing and renter protection funding for the City. Advocate for new and existing resources to support the creation of affordable housing in Higher Opportunity Areas, preservation strategies to address displacement, and integrated housing and community development programs that meet the needs of R/ECAP and other High Segregation & Poverty Areas. Implement any local ballot measures to generate funds locally, including a progressive real estate documentary transfer tax, vacancy/empty land tax or speculation/flipping tax. Obtain City Council support for County, State and Federal legislation and voter initiatives that create funding programs or new sources of funds (i.e., bond initiatives, tax increment financing, support removal of barriers for affordable housing (e.g., repeal Article 34), upzoning programs, state surplus funding, new state affordable housing bonds, increasing HTF funding, etc.). Continue to advocate to allocate General Plan funding to new and existing affordable housing and housing stability programs.

#### 21. INNOVATIVE PARKING / MOBILITY STRATEGIES IN HOUSING

#### Goal #: 1, 3

Lead Agencies: LACP

Supporting Agencies: LADBS, LADOT

**Funding Source:** General Fund, Parking Revenue Bonds, Special Parking Revenue Fund

**Objective:** Incorporate updated parking recommendations and strategies into Community Plans, Specific Plans, the revised zoning code and Transit Neighborhood Plans. Monitor the effects of reduced parking incentives in programs such as TOC, 100% Affordable Housing and micro-unit development projects. Adopt a revised Transportation Demand Management (TDM) Ordinance including new requirements or incentives by 2022.

**Respective Policy:** 1.1.6, 1.1.2, 1.1.4

Encourage the utilization of alternatives to current parking standards that lower the cost of housing, support GHG and VMT goals and recognize the emergence of shared and alternative mobility. This includes provisions in the Modified Parking Requirements District Ordinance (2012), the updated Bicycle Parking Ordinance (2018), state Density Bonus law, affordable housing incentive programs, the development of mechanical and automatic parking structures and the establishment of parking impact trust funds as a means to fund shared parking facilities/structures. Establish new options for parking minimums in the new Zoning Code and evaluate the appropriateness of existing parking minimums citywide and during Community Plan Updates. Monitor the experience of low or no parking TOC and PSH developments, as well as changes in other major CA cities that have removed residential parking requirements and proposed recommendations to expand similar standards citywide. With new planning efforts, evaluate the current practice of counting above grade structures towards Floor Area Ratio (FAR), or instituting parking maximums in transit-served areas. Include, as a part of future planning efforts, the exploration of ways parking structures can more easily be converted to housing in the future as needs change, particularly in transit-rich areas. Explore removing covered parking requirements and prohibitions on parking in driveways. Encourage unbundling the cost of parking from the cost of housing. Enact a Transportation Demand Management (TDM) Ordinance to require certain new development projects to implement strategies such as supporting transit, telecommuting, walking, carshare, neighborhood shuttles, parking management and other strategies that reduce vehicle trips. Consider regulations or incentives to improve mobility access to housing for people with disabilities, beyond existing requirements, including through accessible bicycle and vehicle parking. Accommodate alternative mobility devices, including bicycles and scooters, in parking facilities. Consider provision of discount parking passes or other incentives for shared vehicles. Facilitate the use of electric cars, shared vehicles and mobility devices. Prioritize parking for sustainable mobility modes, including private and shared bicycles and scooters, in parking facilities. Facilitate the use of electric cars, e-bikes, shared vehicles, and micro mobility devices.

## 22. SYSTEMATIC CODE ENFORCEMENT PROGRAM (SCEP)

#### Goal #: 2, 3

Lead Agencies: LAHD

Funding Source: SCEP Fees

**Objective:** Inspect up to 200,000 multi-family residential rental units annually for compliance with state health and safety codes and the Los Angeles Housing Code. Achieve code compliance with habitability standards within 120 days of systematic inspection. Initiate contact for complaint inspections within 72 hours of complaint receipt 80% of the time. Partner with community-based organizations to provide additional support and outreach to tenants in low-resource, and high segregation and poverty areas.

**Respective Policy:** 2.3.1, 2.3.2

SCEP conducts proactive inspection of all multi-family rental housing regarding maintenance, use and habitability for compliance with the Housing Code and the California Health and Safety Code at least once every four years. Re-inspection of

non-compliant properties is conducted until compliance is achieved. In addition to regular systematic inspections, complaints about code violations in individual units or common areas can be filed at any time by renters or property owners. In 2019 LAHD launched a TIER-based inspection program that establishes a two year frequency of inspections for properties that performed poorly in the previous 4-year cycle. In addition, SCEP provides an opportunity to property owners who are willing and able to legalize their illegal units through UDU and/or ADU Programs (see Programs 56 and 64 respectively), thereby avoiding displacement of occupants.

#### 23. HANDYWORKER PROGRAM

Goal #: 2, 3, 4

Lead Agencies: LAHD

Funding Source: CDBG

**Objective:** Enroll and assess potential repairs for a minimum of 120 households annually

Respective Policy: 2.3.2, 4.1.4

Provide up to \$5,000 in home repairs for homeowners to improve safety, security and comfort for older adults age 62+. Some of these home improvements include wheelchair ramps, disabled access toilets, handrails, quick releases for bars on windows, ground fault circuit interrupter outlets, smoke and carbon monoxide detectors. Some services are also available to renters for up to \$300 of repairs (hand held showers, bath/shower seats, and grab bars)

# 24. RESIDENTIAL REHABILITATION OF PUBLIC HOUSING

Goal #: 2,4

Lead Agencies: HACLA

Funding Source: Public/Private Mix

**Objective:** 2,401 housing units replaced, created, or rehabilitated for low income and moderate income households (185 units developed on Rose Hill Courts site; 1,329 units developed on Jordan Downs site; 274 units developed through initial

three phases of Rancho San Pedro; 377 units rehabilitated at Pueblo Del Sol; and 236 units rehabilitated at first two phases of Dana Strand)

Respective Policy: 2.1.1, 2.1.2

Identify public housing sites in need of major rehabilitation, redesign, and/ or demolition and replacement, including modifications to housing units, office and community spaces. Improvements include changes in density, unit mix, site design, amenities, traffic circulation, and parking patterns without a net loss of affordable housing at current levels of affordability. Integrate enhanced programming, community and recreational spaces, and a mixture of uses in certain locations to promote community economic development. Promote the HACLA Vision Plan goals of preserving affordability, increasing the number of Affordable Housing units, revitalizing communities, strengthening partnerships and improving housing stock. Provide new construction affordable homeownership options as part of repositioning public housing sites. Complete rehabilitation of Pueblo Del Sol and Dana Strand. Complete all phases of revitalization efforts at Rose Hill Courts and Jordan Downs, and complete initial phases of Rancho San Pedro revitalization. Complete transformation plan, specific plan, and program plan for William Mead, identify funding sources, and begin initial phases of revitalization.

# 25. UTILITY MAINTENANCE PROGRAM

Goal #: 2, 3

Lead Agencies: LADWP

Supporting Agencies: LAHD

Funding Source: RSO Fees and SCEP Fees

**Objective:** LADWP-referred cases annually: 30; DWP utility shut-offs prevented through issuance of payments annually: 130

Respective Policy: 2.3.3

Prevent termination of utility service and displacement of tenants in multi-family master-metered properties when owners fail to pay utility bills. Apartment buildings are referred to the program, and tenants pay rent to the City and avoid utility shut-off, until the property owner pays all delinquent utility bills. If tenants choose not to participate in UMP, electric and water services are subject to disconnection.

#### 26. MOBILE HOME PARKS

# Goal #: 2

Lead Agencies: LACP

Funding Source: General Fund

**Objective:** Assist 100 mobile park tenants by 2029; 250 market-rate mobile home park pads are preserved.

Respective Policy: 2.1.1, 2.2.5

Preserve and expand residential use of mobile home parks within residential areas. Identify mobile home parks, including non-conforming, and identify protections through the community planning process. Support legislation that expands local authority over conversion of mobile home parks to ownership structures. Provide relocation benefits to mobile home park occupants. Facilitate access to purchase and mortgage assistance to tenants in the event of conversion to ownership. Consider expanding areas and zoning designations where mobile homes, park trailers (tiny homes) and recreation vehicles can be used for habitation. Protect mobile home tenants from predatory housing practices, including buying mobile home land and evicting tenants.

# 27. PRESERVATION OF RESTRICTED UNITS AT-RISK OF CONVERTING TO MARKET RATE

Goal #: 2, 4

Lead Agencies: LAHD

Funding Source: AHLF and SB 2

**Objective:** Preserve and/or extend the affordability of 300 deed-restricted affordable housing units annually. Monitor the risk of converting to market rate for 9,412 units. Contract a non-profit to enforce state noticing laws.

Respective Policy: 2.2.1

The City's Preservation Program, administered by LAHD, is focused on maintaining the livability and affordability of units "at-risk" of conversion to market rate due to expiring covenants. The Preservation Program uses HUD's definition

of "at-risk units," which is those with covenants set to expire in five years or less. HCD defines "at-risk" as those units set to expire in ten years or less. The program provides gap financing to projects using 4% LIHTC financing, which are occupied. Rehabilitation is defined as repairs, improvements, replacements, alterations, and additions to existing properties. The purpose of the program is to monitor and report on assisted affordable housing at-risk of conversion; involve property owners and residents of identified at-risk units in preservation efforts; create non-financial strategies and support Citywide and inter-agency efforts to create strategies for preserving at-risk housing; and provide gap financing to affordable housing developments at risk of converting to market rate within the next five to ten years.

LAHD is pursuing initiatives, which include research of legislative and administrative measures to require that rental housing with expiring federal and/ or state subsidies and/or affordability protections are offered for sale first to qualified preservation purchasers at market value. In addition, LAHD will secure an entity to design the program guidelines of the Preservation Program that will be used to direct future AHLF and SB 2 PLHA (Permanent Local Housing Allocation) funding. Guidelines will identify the target population, type of financial assistance that will be provided, eligible uses, and requirements for eligibility.

# 28. REPLACEMENT UNIT PROGRAM FOR SELECTED SITES

## Goal #: 2

Lead Agencies: LACP, LAHD

Supporting Agencies: LADBS

Funding Source: General Fund, LAHD Replacement Determination Fees

**Objective:** In order to mitigate the loss of affordable housing units, require new housing developments on selected sites to replace all affordable housing units lost due to new development. Adopt policy and implementation guidance upon Housing Element Adoption in 2021.

Respective Policy: 2.2.1

The City will, upon adoption of the Housing Element, adopt a policy and will require replacement housing units subject to the requirements of Government Code section 65583.2, subdivision (g)(3) on all sites identified in the site inventory when any new development (residential, mixed-use or nonresidential) occurs on a site that is identified in the inventory meeting the following conditions: 1) currently

has residential uses or within the past five years has had residential uses that have been vacated or demolished, and 2) was subject to a recorded covenant, ordinance, or law that restricts rents to levels affordable to persons and families of low or very low-income, or 3) subject to any other form of rent or price control through a public entity's valid exercise of its police power, or 4) occupied by low or very low-income households

# 29. ENFORCEMENT OF NO NET LOSS AND AFFORDABLE HOUSING REPLACEMENTS REQUIREMENT

Goal #: 2, 4

Lead Agencies: LACP, LAHD

Funding Source: General Fund, Developer Fees

Supporting Agencies: LADBS

**Objective:** Complete approximately 92 new AB 2556/AB 2222 replacement determinations per year. Complete approximately 200 new SB 330 replacement determinations per year. Prepare and record approximately 200 affordable housing covenants per year. Consider extending SB 330 requirements in 2030 and changing to 1:1 requirements as part of the Density Bonus update by 2024.

Respective Policy: 2.2.1

Implement no net loss and affordable housing replacement requirements for CA HSC §65915(c)(3)(A) for affordable housing incentive program projects (Density Bonus, TOC, etc.) and projects built on any property in the Inventory of Sites (see Appendix 4.1). In addition, through 2029, enforce these same state requirements for all discretionary multifamily projects subject to SB 330 (2019), as well as enforce a tenant's right to return to a comparable unit in the new building and the right to remain in a unit for up to six months prior to demolition. Evaluate whether to extend (or revise, if needed) SB 330 replacement and tenant protections past SB 330's sunset date in 2030. Also study the financial and programmatic feasibility of amending the City's policy regarding replacement of RSO units to require 1:1 replacement as lower income units under the existing optional provisions of CA HSC §65915(c)(3)(A).

The City will adopt a policy and will require replacement housing units subject to the requirements of Government Code section 65915, subdivision (c)(3) on sites identified in the site inventory (see Program 28 and 46).

# 30. NEW MODELS OF ACQUISITION, REHABILITATION AND PRESERVATION Goal #: 2

Lead Agencies: HACLA

**Funding:** HACLA and City sources such as the Affordable Housing Linkage Fee. Additional private and non-profit debt and equity partners will be identified in the strategy.

**Objective:** HACLA will aim to increase its portfolio through acquisition with a goal of 750 units by 2022, 2,500 units by 2025, and 5,000 units by 2030. HACLA will primarily acquire existing, naturally occurring affordable housing buildings in lower resource areas.

Respective Policy: 2.1.3, 2.1.2, 2.2.2

Continue to create public and private partnerships to facilitate the preservation of naturally occurring affordable housing by taking it off the private market and into public ownership, community land trusts or other socially-minded entities by leveraging available resources such as the low-income housing welfare tax exemption, HACLA's local government ownership property tax exemption and housing revenue bond issuance authority for low- to moderate-income housing, new SB 1079 (2020) requirements around foreclosed small multifamily properties, as well as other programs. HACLA will utilize its own financial resources, including its line of credit, internal reserves, and/or its ability to issue mortgage revenue bonds, to pilot and advance acquisition and infill strategies to increase the number of units HACLA offers for affordable housing. Additionally, HACLA will explore mixed-income acquisitions, with a portion of market rate units that will generate revenue to subsidize income restricted units. HACLA will work to expand access to capital by forging new partnerships with conventional equity investors, lenders, nonprofit and for-profit sponsors, funds, and developers seeking to leverage HACLA's resources and/or development and asset experience to create and preserve affordable housing. HACLA will also work to identify partnership projects in which it will hold an equity position that will allow for it to receive acquisition and developer fees and a share in ongoing cash flow, which it may reinvest into additional properties.

# 31. RENT ADJUSTMENT PROGRAM FOR RSO HOUSING

## Goal #: 2

Lead Agencies: LAHD

Funding Source: RSO Fees

**Objective:** Process approximately 1,200 rent adjustment applications annually; Approve \$80 million in property improvements annually.

Respective Policy: 2.1.2

Administer six RSO programs that permit owners to recover partial costs and adjust rents through either temporary or permanent rent increases. These programs work to preserve the City's rental housing stock by encouraging landlords to reinvest in their rental units by providing a reasonable return on their investments, while protecting tenants against unwarranted rent increases.

#### 32. RSO ENFORCEMENT

Goal #: 2

Lead Agencies: LAHD

Supporting Agencies: OCA

Funding Source: RSO Fees

**Objective:** Investigate and identify violations of the RSO in order to ensure tenant protections afforded under the RSO. Ensure renters can maintain residence in safe rental units without the threat of arbitrary eviction. Ensure renters can afford to stay in their rental residences by stabilizing rents. Investigate and enforce 10,000 annual complaints of RSO violations and refer non-compliant cases to the City Attorney's office for further enforcement. Partner with community-based organizations to target outreach to areas with high displacement risk and High Segregation & Poverty areas.

**Respective Policy:** 2.1.4, 2.2.1, 2.3.1

Enforce registration of rental units and rent levels, prevent unlawful evictions, identify illegal rent increases and preserve stabilized rents, obtain reimbursements for any and all overpayment in rent beyond the allowable annual percentages, obtain monetary or service replacements for services reduced or lost, ensure relocation assistance monies for eligible tenancies, enforce posting of RSO notice on site, and enforce lawful methods of rent payment.

#### 33. RSO INVENTORY MONITORING

# Goal #: 2

Lead Agencies: LAHD

**Objective:** Identify properties newly subject to the RSO and make the information publicly accessible on an ongoing basis.

Respective Policy: 2.2.1

Research and investigate property records, such as properties with new additions/ construction, or property RSO designation disputes to identify properties subject to the RSO. Issue RSO determinations and require registration of RSO units and payment of annual fees. Maintain records of properties exempt from the RSO and rent registration requirements. Track demolitions and conversions of RSO properties. Monitor rental units removed from the rental housing market. Share RSO information with the public through an RSO hotline an on the ZIMAS website.

#### 34. PUBLIC HOUSING ANNUAL INSPECTIONS

Goal #: 2, 3

Lead Agencies: HACLA

Funding Source: HACLA Operating Funds

**Objective:** All public housing units are inspected annually. All Section 8 units inspected annually. Abate lead-based paint hazards in 280 units.

Respective Policy: 2.1.1

Conduct annual inspections of public housing units and ensure that needed repairs are completed. Conduct annual/biennial inspections of units supported by Section 8 rental assistance. Conduct environmental assessments and testing for lead-based paint at public housing sites and within individual units as necessary and abate lead-based paint hazards as identified.

#### 35. HEALTHY HOMES AND LEAD-SAFE HOUSING

Goal #: 2,3

Lead Agencies: LAHD

Funding Source: HUD rehabilitation loan sources

**Objective:** 80 households will be remediated annually and made lead safe to prevent lead poisoning in children under the age of six.

Respective Policy: 1.2.1

Provides grants to property owners to make their properties lead-safe and to eliminate health and safety hazards. Grants are primarily targeted to low-income families with children under the age of six. The program also provides education regarding the dangers of lead-based paint and health and safety hazards.

# 36. URGENT REPAIR PROGRAM

Goal #: 2,3

Lead Agencies: LAHD

Funding Source: CDBG, SCEP Fees

**Objective:** To immediately address critical habitability problems in multi-family buildings, such as lack of heat, lack of sanitation, and lack of weather protection, where the landlords have refused to address these problems thereby preventing substandard/hazardous living conditions.

Respective Policy: 2.1.2

The Urgent Repair Program addresses immediate critical habitability issues in multi-family buildings where the landlords have refused to address these issues, and thereby protects tenants from living in substandard/hazardous conditions.

## 37. VIRTUAL INSPECTION PILOT PROGRAM

Goal #: 3

Lead Agencies: LADBS

Funding Source: General Fund

Objective: Perform 8,000 virtual inspections annually

Respective Policy: 2.1.2

The Virtual Inspection (VI) Program was launched on June 11, 2020 in response to Mayor Garcetti's Safer at Home emergency order to provide LADBS customers and inspection staff with an innovative way to achieve timely inspections through real-time video streaming from construction sites. The VI Program is anticipated to reduce wait times, improve efficiency, and promote the health and safety of LADBS customers and staff. Since the VI Program inception to March 1, 2021, LADBS has successfully conducted 2,485 inspections. This new method will improve customer service with a more convenient and timely process for inspections related to smoke/CO detectors, residential photovoltaic systems, water heathers, electrical panel, and HVAC replacement, temp power pole (CTS), residential solar water heating systems, patios/decks, demolitions and sewer caps, re-roofing, window replacemnts, minor pad footings, masonry walls, and re-inspection of corrections.

# 38. RENT ESCROW ACCOUNT PROGRAM (REAP)/UTILITY MAINTENANCE PROGRAM

Goal #: 2, 5

Lead Agencies: LAHD

**Objectives:** Monitor active REAP Cases and ensure timely closure for compliance. Prevent 50 essential service shut-offs annually through the release of REAP/UMP funds. Contract with community-based organizations to conduct proactive outreach to tenants in REAP buildings, particularly in high segregation and poverty areas and areas facing displacement.

Respective Policy: 2.1.2

With the Rent Escrow Account Program (REAP), established in 1988, tenants may voluntarily place their rents into an escrow account when the landlord has failed to correct cited housing code violations and other deficiencies within the time permitted (LAMC Section 162.00 et seq.). REAP provides a just, equitable and practical method, in conjunction with and in addition to existing City and State Building and Safety Codes, to provide economic incentives for a landlord to quickly bring their buildings into compliance. The REAP program administers escrow accounts for substandard residential buildings and prevents termination

of essential services when owners fail to pay utility bills. The REAP program contracts with landlord and tenant outreach organizations to provide educational information to landlords and tenants in the REAP program.

# 39. MAINTAIN PROPERTY OWNERSHIP DATA FOR LOS ANGELES RENTAL PROPERTIES

Goal #: 2

Lead Agencies: LAHD

**Objective:** Maintain current and historical property ownership data records for all Los Angeles residential rental property for program revenue purposes and a reference source to support other LAHD programs.

Respective Policy: 1.1.1

The Billing Information Management System (BIMS) application was designed and developed to monitor, track, and interact in the billing and collections of RSO, SCEP, and Code Services' Program fees. BIMS houses critical data on property profiles, along with historical and current ownership data for more than 1.2 million residential units subject to these Programs. Additionally, the data is validated to ensure the integrity in the issuance of Certificates of RSO Registration, that lawfully permits the collection of rents in the City of Los Angeles. BIMS provides historical data on program and unit-specific subjectivity and eligibility; ownership, fees billed/paid, APN status (active/obsolete) and supports the goals and mission of the Department.

# 40. DUE PROCESS HEARING

Goal #: 2

Lead Agencies: LAHD

Objectives: Conduct 1,300 hearings annually.

Respective Policy: 2.1.2

The LAHD administers General Manager (GM) hearings and Rent Adjustment Commission (RAC) appeal hearings under the authority of and in accordance with the Housing Regulations (Chapter XVI), Rent Stabilization Ordinance (LAMC, Chapter XV) and the RAC Regulations, thus affording the landlords, tenants and other interested parties their due process rights. At the hearings, parties have the opportunity to present their case in a public and safe forum. Due to the COVID-19 pandemic, hearings have been converted to remote hearings with parties participating by phone or computer. Translation services are provided if needed for any party in dozens of languages. There are 14 types of hearings, which include: Code; Rent Escrow Account Program (REAP); Utility Maintenance Program (UMP); REAP and UMP Release of Escrow; Urgent Repair Program (URP), Tenant Relocation Assistance; Tenant Habitability Program (THP); Primary Renovation; Capital Improvement; Just and Reasonable; Luxury Exemption; Income-Based Relocation Payment; Residential Hotel; and Relocation Assistance.

## 41. HOUSING CHOICE VOUCHER PROGRAM

Goal #: 2, 4

Lead Agencies: HACLA

Funding: HUD Section 8 funds

**Objective:** Maintain 51,163 Section 8 vouchers for very low-income households over an eight-year period.

Respective Policy: 2.2.1, 2.2.2

Provide rental assistance to 51,163 very low-income families in the form of vouchers that cover a share of the monthly rental payment of privatelyowned market rate rental housing. Continue outreach to potential landlords and to streamline the program administration. HACLA will continue to assess effectiveness of voucher assistance and mobility-related services to families with children to encourage such families to move to lower-poverty areas, to expand their access to opportunity areas, and to evaluate the effectiveness of the strategies pursued under HUD's Mobility Demonstration Voucher NOFA.

# 42. SECTION 8 VOUCHERS FOR DISABLED AND ELDERLY HOUSEHOLDS Goal #: 4

Lead Agencies: HACLA

Objective: Continue to provide 375 vouchers annually.

Respective Policy: 4.1.3, 5.1.1

Under specialized programs, provide rental assistance to very low-income persons with disabilities and to elderly persons in the form of vouchers that cover a share of the monthly rental payment of privately-owned market rate housing. Specialized programs include: Aftercare Program for persons in rehabilitation programs and/or receiving supportive services related to their disability; Hope for Elderly Independence Program for frail elderly persons who have difficulty performing daily living activities; Mainstream Housing Opportunities for persons with disabilities; Medicaid Waiver Program for Medicaid-eligible disabled persons to continue living in their homes rather than being placed in care facilities.

## 43. HISTORIC PRESERVATION

Goal #: 3

Lead Agencies: LACP

Funding Source: General Fund

**Objective:** Expand the number of HPOZs and HCMs. Process 25 Mills Act applications each year. Conduct an assessment of the Mills Act program to inform new implementation and processing strategies (including a consideration of waiving fees to lower income applicants). Expand the use of objective standards. Launch of a historic rehabilitation grant program for low-income homeowners in HPOZs. Partner with a non-profit beginning in 2021 to create a historic property rehabilitation technical assistance program to encourage and facilitate maintenance and restoration of historic properties in lower income communities.

Respective Policy: 3.1.1

Designate historic and culturally significant neighborhoods as Historic Preservation Overlay Zones (HPOZs) and individual buildings as Historic-Cultural Monuments (HCMs). Such designations allow historic residential buildings to qualify for tax incentives and other incentives for their rehabilitation and adaptive reuse. Prioritize the initiation of proactive nominations of new Historic-Cultural Monuments that reflect the histories of communities of color within Los Angeles. Explore the provision of additional incentives for the rehabilitation of affordable housing and for low-income homeowners of historic properties in HPOZs. Expand the use of objective review standards in HPOZ Preservation Plans for Accessory Dwelling Units and other entitlements that require ministerial review. Administer the Mills Act to allow qualifying owners of historic properties to receive a potential property tax reduction and use the savings to help rehabilitate, restore and maintain their homes. Utilize the results of Survey LA to inform future preservation decisions including identifying future HPOZs, conservation districts or HCM designation for single-family and multi-family buildings.

#### 44. PROPERTY MANAGEMENT TRAINING PROGRAM

Lead: LAHD

**Objective:** Advise property owners on how to improve the management of their properties.

Respective Policy: 2.1.3

The Property Management Training Program instructs property owners on how to improve the management of their properties. The training encompasses marketing, preparing units for rental, repair and maintenance of the property, techniques on early detection of drug and gang activity, and the use of rental agreements and leases to enforce house rules.

# 45. ENFORCE, MONITOR, AND PRESERVE AFFORDABLE HOUSING COVENANTS Goal #: 2

Lead Agencies: LAHD

Supporting Agencies: LACP, HACLA

**Objective:** Maintain a database to monitor affordable housing covenants, Annual reports on the status of the affordable housing inventory (Housing Element APR); Monitor and enforce compliance with affordability covenants and accessibility covenants (LAHD); Preserve and/or extend the affordability of 500 units annually currently part of the City of Los Angeles affordable housing stock.

Funding Source: General Fund

Respective Policy: 1.1.1

LAHD will continue to maintain a database of existing housing units citywide serving very low-, low- and moderate-income households, including the location, affordability expiration date, income level served and mechanism used to create the units. Ensure affordable units are occupied by tenants that income-qualify to live in the unit. Provide occupancy monitoring for the City's deed-restricted affordable and accessible housing stock. Track new construction, conversion, preservation affordability and accessibility covenants, and demolition of affordable housing units, including affordable housing production in relation to the City's Article 34 production targets. Create and monitor regulatory agreements and land use covenants for compliance with affordability and accessibility restrictions which have been produced with loans, grants and/ or land use incentives/requirements. Monitor and report on identified assisted affordable housing at-risk of conversion annually through the Annual Progress Report. Involve property owners and residents of identified at-risk units in preservation efforts. Create non-financial strategies and support Citywide and inter-agency efforts to create strategies for preserving at-risk housing. Publish annual reports on the creation of affordable and accesible housing, i.e. the Annual Progress Report on the Housing Element (APR). Adjust goals and program priorities in accordance with changing needs and resources. Facilitate reports that include information on the local and citywide affordable housing inventory.

## 46. HOUSING ELEMENT SITES INVENTORY UPDATE

Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LAHD

Funding Source: General Fund

**Objective:** Housing Element Site Identification added onto ZIMAS in 2021. Create a guide for project planners to make findings on Inventory Parcels. Develop internal tracking of development on Housing Element Sites (2021-2022).

Respective Policy: 1.1.1

Identify parcels that have been included in the Housing Element Inventory of Sites on ZIMAS with a Zoning Information (ZI) designation indicating the number of units at each income category as well as any additional Housing Element law allowances and requirements (e.g., replacement requirements for all sites and a by-right allowance with 20% affordable at Lower income for sites identified in two consecutive cycles). Monitor and track the redevelopment of sites on the inventory to maintain adequate sites throughout the planning period. If approving a development of a parcel identified in its Housing Element sites inventory with fewer units than shown in the Housing Element, either make findings that the Housing Element's remaining sites have sufficient capacity to accommodate the remaining unmet RHNA by each income level, or identify and make available sufficient sites to accommodate the remaining unmet RHNA for each income category. Make adjustments in the next inventory of sites to better reflect realistic capacity and likelihood of redevelopment and inform the development of the citywide growth strategy in Program 50.

# 47. MONITOR AND REPORT ON HOUSING PRODUCTION GOALS Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LAHD, HACLA, LADBS

Funding Source: General Fund

**Objective:** Quarterly and annual summaries on residential building activity. Annual Progress Report on the City's housing production and preservation goals and accomplishments (Housing Element APR). Maintain interactive housing dashboard websites and open data portals to display some of the most commonly requested and important housing related information. Expand sharing of public data on other topics.

Respective Policy: 1.1.1

Track progress toward Housing Element programs for each department (Housing Element APR). Identify and track new residential development, including affordable housing (by income category), single-family and multifamily units, additions and alterations. Monitor and track demolitions and conversions citywide and by Community Plan Area. Publish regular summaries and reports on changes in the residential stock. Monitor housing production in relation to RHNA goals through the Annual Progress Report (APR), and publish data for the public through the Open Data website as well as agency websites, such as the LACP Data Dashboard. Monitor the inventory of affordable and RSO units within Community Plan Areas subject to Measure JJJ. Maintain and expand citywide housing data dashboards for topics of public interest and develop tracking systems and reporting to facilitate monitoring housing production and preservation programs. (LAHD's dashboard currently tracks Measure HHH, Ellis Act removals, RSO units and THP; City Planning's tracks Density Bonus, TOC, ADUs, as well as units proposed and approved). Continue to staff the Eviction Data Task Force (LAHD, LACP, LADBS) to better monitor and report data related to Ellis Act removals, particularly with regards to development activities. Use this data to inform policy. Continue to maintain the Citywide Housing Production System and develop reports to facilitate tracking the City's housing production and any covenants which address affordability requirements, such as restrictions on land use, occupant income, rent levels and sales prices.

# 48. UPDATE DENSITY BONUS AND OTHER AFFORDABLE HOUSING INCENTIVE PROGRAMS

Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LAHD

Funding Source: REAP, SB 2

**Objective:** Develop annual reports on affordable housing units produced as a result of land use incentives. Make revisions to the density bonus provisions in the Code. Update the Affordable Housing Incentives Guidelines by 2024.

Respective Policy: 1.1.1

As part of the RHNA Rezoning Program 121, pursue an update to the Density Bonus Ordinance, which should also seek to incorporate other citywide land use incentive programs such as Transit Oriented Communities (TOC), Value Capture Ordinance, CPIO, PSH Ordinance, etc. Develop strategies to promote greater affordability, particularly in strong market areas; strengthen anti-displacement, housing replacement and right to return requirements, and explore ways to prioritize those who were displaced by Ellis Act no-fault evictions in the rental of affordable units. Explore permanent or 99-year affordability terms for affordable units in mixed-income projects; and create more incentives for certain important housing typologies including 50%-100% affordable projects, senior/disabled/large family housing, housing along Commercial corridors and adjacent Parking (P/ PB) zones, micro units in Regional Centers, missing middle housing typologies, and affordable housing on public land, religious and educational institutional land, land donation, CLTs etc. Also update the Affordable Housing Incentives Program Guidelines to provide greater guidance and clarity about available incentives and requirements. Consider ways to satisfy affordable housing requirements through alternative means that result in greater benefit, including the preservation of affordable units. Track the production of affordable housing units produced as a result of density bonus requests.

# 49. TARGETED ZONING ALLOCATIONS BY COMMUNITY PLAN AREA

# Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LAHD

#### Funding Source: REAP

**Objective:** Create a Citywide Housing Needs Assessment by Community Plan Area, including a methodology to allocate housing capacity targets and Affordable Housing units that prioritizes equity, access to opportunity, and anti-displacement. Release draft methodology for public review by 2023, and bring to the City Planning Commission for action by 2024. Utilize these numerical targets as a basis for all local planning efforts around housing goals, with the goal of achieving an equitable distribution of multi-family zoning capacity and affordable housing production across the City, as measured by the factors and weights developed in the allocation methodology.

**Respective Policy:** 1.1.1, 1.1.2, 1.1.6, 1.3.1, 1.3.2

Pursue the creation of a community housing needs assessment process that allocates the citywide RHNA to Community Plan Areas based on a methodology that reflects citywide priorities, including traditional growth criteria (proximity to transit, jobs and amenities) as well as considerations regarding equity, access to opportunity, and anti-displacement. More guidance should also be provided regarding the development of local incentive programs and policies to address local needs. Consider other ways to align regional, citywide, and local planning for housing, such as aligning capacity methodologies and assumptions. Identify the housing needs of each community when each Community Plan is updated and address them in alignment with Citywide Housing Priorities. Concurrently, LAHD is developing an Affordable Housing Sites Analysis tool, intended to complement citywide RHNA, that will identify parcels that are most competitive for local, state and federal funding programs and meet low-income housing goals.

As part of the current Housing Element update, adopt a program for the future update to the City's General Plan growth strategy to create a new community housing needs assessment methodology to establish housing goals and zoning targets for each Community Plan Area, by income category. The process could be based upon citywide housing production goals and utilize a methodology that would balance traditional factors such as job and transit access and evironmental concerns with a new prioritization for high opportunity areas, preventing displacement and other fair housing considerations. The outcome of this process would include the creation of equitable numerical housing goals and zoning targets for each Community Plan Area, and subareas, by income category to be used for local planning efforts.

# 50. UPDATE THE CITYWIDE GROWTH STRATEGY TO MEET HOUSING NEEDS Goal #: 1

Lead Agencies: LACP,

**Supporting Agencies:** All (ED 19 Cabinet)

Funding Source: REAP, General Fund

**Objective:** Prepare background studies and create an engagement tool to help evaluate and communicate the trade offs of different growth scenarios; Draft and adopt an updated growth strategy (Framework Element) by 2028.

Respective Policy: 1.1.1

Update the citywide growth strategy (currently called the Framework Element) as part of an update to the citywide Land Use Element of the General Plan. With regards to housing, prepare background studies on historical land use/housing inequities, infrastructure needs to support housing, economic/market demand, anti-displacement strategies, sustainability, resilience and other important issues. Organize information into a web-based format that allows the public to explore different growth considerations and offer feedback on which criteria they would like to see prioritized. Evaluate total citywide capacity for housing in relation to existing and proposed citywide housing needs and establish production targets to ensure that the City can realistically accommodate the planned housing. Ensure that the growth and land use distribution strategies to better align the citywide housing needs assessment with citywide and community level housing growth targets and priorities (see Programs 49 and 65).

#### 51. DATA FOR EVALUATING HOUSING NEED

Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LAHD, ITA, SCAG

Funding Source: General Fund,

**Objective:** Maintain database of current socioeconomic and demographic data on the LACP website. Publish periodic reports of socioeconomic and demographic

data, including updates based on Census / ACS data. Collaborate on regional demographic projections every four years as part of the RTP/SCS.

Respective Policy: 1.1.1

Maintain a public database of demographic data (including population, employment, income, and housing) within the City and within each Community Plan Area to enable the ongoing evaluation of citywide and local housing needs. Publish regular reports of socioeconomic and demographic data on a citywide basis and by Community Plan Area. Publish special reports of socioeconomic and demographic data in response to unique requests. Provide socioeconomic and demographic data to the public through various outlets, including the LACP website. Assist the U.S. Census Bureau with outreach and education to the community in order to obtain more complete and accurate data collection and reporting in the 2030 Census, particularly with regard to data necessary for assessing the City's Housing needs. Collaborate with Federal, State, regional and County agencies to produce and collect data to support the City's planning purposes and to provide local inputs to ensure accuracy. Track data that correlates with an unhealthy housing market, such as high rates of overcrowding and low rates of vacancy, to understand the changing severity of the housing crisis. LAHD will continue to assist with providing local housing data such as the Affordable Housing Registry, RSO, and Ellis Eviction data.

# 52. INTEGRATE THE HOUSING ELEMENT AND THE CONSOLIDATED PLANNING PROCESS

Goal #: 1, 2, 3

Lead Agencies: LAHD

Supporting Agencies: LAHSA, HACLA

Funding Source: CDBG, HOME, ESG, and HOPWA General Fund

**Objective:** Integrate the Housing Element with the 1 and 5-year Consolidated Plan (2022 and 2027) by using the goals and strategies of the Housing Element to inform the Consolidated Plan and Annual Action Plans. For the 2018-2022 Consolidated Plan allocate \$165 million to stabilize and revitalize low-income neighborhoods and \$56 million to improve local employment for low-income residents. Determine similar levels of funding goals in 2022 and 2023 as part of the new consolidated plan and prioritize community development investments in High Segregation and Poverty Areas and/or Racially Concentrated Areas of Poverty.

Respective Policy: 1.1.1, 1.1.9, 4.3.4, 5.2.6

The Consolidated Plan is an assessment of affordable housing and community development needs and market conditions required by HUD to help make data driven, place-based investment decisions. The Plan requires the City to assess housing needs and barriers to housing and outlines the funding priorities for the use of Federal programs including CDBG, HOME, ESG and HOPWA. The next 5-year plan (2023-2027) will integrate the needs and constraints section of this Housing Element and build off Citywide Housing Priorities and AFFH the goals when determining place-based community revitalization incentives.

# 53. DISASTER RESILIENCE AND RECOVERY

Goal #: 3

Lead Agencies: LACP

Supporting Agencies: LAHD, HACLA, LADBS, EMD, LAFD

Funding Source: General Fund, DHS/FEMA, AHTF

**Objective:** Support property owners in safely rebuilding residential properties after a disaster. Support tenants in finding and maintaining safe, permanent housing following a disaster. Ensure that hazard information from safety documents is integrated into land use decisions.

**Respective Policy:** 3.3.2, 3.3.3, 3.3.4

Provide assistance in obtaining land use entitlement approvals, building permits, emergency funds, coordinating inspections and other necessary activities in order to facilitate the required demolition of hazards and the repair, restoration and rebuilding of damaged structures when it is safe to rebuild (as provided for in L.A.M.C. Sections 12.23 A.4, 12.23 A.5, and 12.24 X.16). Allow for a temporary use of land permit to allow a Recreation Vehicle to be used for temporary shelter when the existing dwelling on the same lot has been destroyed by a disaster LAMC 12.22 A.17. Assist tenants displaced by a disaster in obtaining the right to return for rebuilt units. In the event of a natural disaster, connect tenants and landlords with resources to repair buildings quickly and return residents to their homes as soon as it is safe. Seek emergency funds from Federal and State sources. Integrate hazard information into the process of making land use decisions. Evaluate how best to adapt housing to changing climate conditions and protect vulnerable residents from repeat loss events through programs included in the Venice Local Coastal Program, Community Plan Updates and

other geographically specific plans. Use local pilot programs to inform broader citywide considerations of climate change and hazard areas. Explore ways to amend codes in very high fire hazard severity zones and other hazard areas to better protect life and safety.

## 54. EXPEDITE AFFORDABLE HOUSING PROJECTS

Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LADBS, LAHD

Funding Source: General Fund

**Objective:** Prioritize affordable housing projects to expedite processing of permits and any related entitlements. Reduce the need for entitlements and reduce entitlement and permit processing times for affordable housing projects by up to 12 months, as part of Programs 48 and 121, by 2024. Adopt amendments to the Affordable Housing Incentives Program Guidelines to facilitate better understanding of the various affordable housing incentive programs by 2024. Assist 50 affordable housing projects per year through the Priority Housing Program. Reduce entitlement processing time for PHP projects by up to three months.

Respective Policy: 1.1.1

All City agencies will assist publicly-assisted affordable housing projects to receive priority treatment in the building permit and entitlement process. LACP will provide priority case processing under the Priority Housing Program (PHP) program for 10+ unit projects that provide at least 20% lower income affordable housing as well as provide one-on-one assistance to all affordable housing projects. Assign additional staff when case demand is high to ensure at least 25% faster timelines than regular projects. Create processes that allow projects within a certain threshold of affordability to proceed along a faster entitlement path, avoiding discretionary review. LADBS will provide expedited services through their Affordable Housing Section under the Housing Streamlined Approval Process (HSAP), which is an optional streamlined process that allows applicants to submit the project in phases (zoning only, architectural, structural) instead of requiring a full complete set of plans for submittal. Departments will follow the inter-departmental coordinated review plan contained in the 2020 Funding Form Instructions for Affordable Projects memo (until superseded). Allow projects to take advantage of the Parallel Design Permitting Program (PDPP)

and Development Services Case Management (DSCM) at lower thresholds than projects without affordable housing. Explore creation of a homeless and affordable housing strike team, working across departmental and jurisdictional lines to speed up every aspect of the process. Consider unique procedural requirements for qualified Affordable Housing projects including shorter appeal times and modifying Site Plan Review thresholds to an administrative review process.

# 55. IMPLEMENT CEQA STREAMLINING MEASURES

Goal #: 1

Lead Agencies: LACP

Funding Sources: General Fund

**Objective:** Allow for streamlined environmental review (e.g. SCEA required for Infill and Transit Priority Projects). Assist 10 Transit Priority Projects and Infill Projects per year. Adopt "uniformly applicable development policies" as well as additional CEQA streamlining tool and templates by 2026.

**Respective Policy:** 1.2.5, 1.2.1, 3.2.2

Facilitate the utilization of Statewide CEQA streamlining measures, including those that implement the regional Sustainable Communities Strategy (SB 375) and those that promote infill projects (SB 226). Promote Transit Priority Projects by completing program-level Environmental Impact Reports that analyze potential impacts when undertaking community planning efforts. Adopt "uniformly applicable development measures" that would substantially mitigate the effects of infill projects. Create necessary policies and procedures to facilitate streamlining efforts. Develop templates for such streamlining tools as SCEAs and SCPEs. Aim to make more projects that achieve Citywide Housing Priorities to be exempt from or receive CEQA streamlining.

# 56. UNAPPROVED DWELLING UNITS (UDU)

Goal #: 2

Lead Agencies: LACP, LAHD

Funding Source: General Fund

**Objective:** Process 65 applications per year to preserve 100 affordable units and prevent tenant displacement as a result of zoning code violations related to unapproved rental units. Identify requirements that pose compliance difficulties for legalization projects and adopt amendments to the Zoning Code to alleviate continued challenges to legalization and expedite the process, by 2024. Conduct proactive outreach on the benefits of the UDU program to landlords, particularly when tenant displacement would otherwise occur, through the SCEP Program (Program 22) when inspecting multifamily rental units and zoning code violations are identified.

Respective Policies: 2.1.3, 2.2.3

Identify Zoning Code requirements that typically pose challenges in the preservation, rehabilitation and legalization of existing housing. Amend the Zoning Code to facilitate rehabilitation of housing to habitable levels rather than encouraging demolition or disinvestment. Examine the effectiveness of the Unapproved Dwelling Unit (UDU) Ordinance and identify remaining barriers towards the preservation of unpermitted units. Promote legalizations of existing units through ADU law, and implement state law on allowing time to legalize illegal ADUs and unpermitted dwelling units.

## 57. IMPROVEMENTS TO DEVELOPMENT PROCESSING

#### Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LADBS, LADOT, Bureau of Engineering, LAFD

Funding Source: General Fund

**Objective:** Increase the number of cases processed as ADM Clearances and Ministerial cases, while decreasing the percent of projects processed as discretionary entitlements through a variety of efforts. Development of a multi-departmental case clearance system by 2026.

Respective Policies: 1.2.5

Look for opportunities to reduce project review time. Coordinate the review and clearance process across departments, allowing applicants to easily identify which clearances are needed and how to obtain them through an all inclusive, clear, predictable, customer-based, project-oriented process from predevelopment to occupancy. Provide more centralized information sources on the housing development process. Identify opportunities to place projects on a faster city planning review timeline, reducing the total number of discretionary entitlements in favor of objective standards, ministerial entitlements and administrative clearances that achieve better results. Foster more regular information sharing between departments at the Development Services Center. Undertake regular fee studies in order to achieve full cost recovery and timely processing of applications. Revise procedures to ensure processing time limits in accordance with the Permit Streamlining Act and Housing Accountability Act. Transition applications to electronic review and stamping.

## 58. DEVELOPMENT AND DESIGN STANDARDS

Goal #: 3

Lead Agencies: LACP

**Supporting Agencies:** LADBS, LADOT, BOE and Bureau of Street Services (Streets LA)

Funding Source: General Fund

**Objective:** Develop new frontage regulations and CPIOs in all Community Plans adopted by 2029.

Respective Policies: 1.2.5, 3.1.2, 3.1.3, 3.1.5

Adopt implementation tools, such as form and frontage regulations, Community Plan Implementation Overlay districts zones and design standards, to guide new development, create objective standards, promote pedestrian oriented design, and acknowledge existing architectural context. Utilize the new zoning code to explore mechanisms to address better transitions between single-family and multi-family development, between commercial and residential development, and between industrial and residential development. Promote the use of the Citywide Design Guidelines and develop new design tools and overlays to better regulate the design of buildings at all scales. Introduce character frontages, in areas with unique character to better regulate the design of infill structures. Support the work of the Urban Design Studio (see Program 79).

#### 59. LOW-RISE INFILL HOUSING RESEARCH AND DESIGN INITIATIVE

Goal #: 3, 1

Lead Agencies: Mayor's Office

Supporting Agencies: LACP, LAHD, HACLA

Funding Source: Mayor's Fund

**Objective:** Create a White Paper with at least five potential high value recommendations regarding low-rise infill housing alongside new findings on the underlying economics and market potential of such housing for potential use in rezoning efforts and policy development by 2022

Respective Policies: 3.1.3

As a partner component to the Mayor's Low Rise Design Competition (2021), the Mayor's Office has been working with the Urban Institute Housing Finance Policy Center to conduct quantitative and qualitative research and will be publishing a White Paper in 2021 to articulate the potential of housing units produced at a low-rise moderate-density scale and to identify high-potential policies at the local and state level to maximize these benefits. This paper will help guide the focus, priorities, and projects for future policies and programs related to approximately 2-4 unit (per lot) housing development within low-rise neighborhoods. The overall initiative has a goal of improving knowledge and awareness of the potential affordability, ownership accessibility, sustainability, and public health benefits that new housing units produced in low-rise, moderate-density contexts could provide for low- and moderate- income households in Los Angeles and demonstrating how innovative design can help increase the housing supply, build agency, prevent displacement of existing communities, and reduce overcrowding that poses a threat to public health and well-being.

#### 60. ZONING CODE REVISION

Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LADBS

General Fund: General Fund

**Objective:** Adopt ordinances and a brand new Zoning Code that establishes clear and predictable regulations. Apply to all Community Plans adopted by 2029. Facilitate 2,000 housing units in mixed-use developments.

Respective Policies: 1.1.2, 1.1.6

Complete a comprehensive revision of the City's Zoning Code that includes the following major deliverables: a clear and predictable Zoning Code that will apply to Los Angeles's diverse needs and neighborhoods; and an online Zoning Code that will allow for a customized and interactive online experience. Among other improvements, the new Zoning Code is anticipated to improve flexibility in creating new Zones with variable density, forms, frontages, transitions, and design standards. Facilitate the development of mixed-use projects through the use of incentives and regulations, such as Residential Accessory Services (RAS) zones, Community Plan Implementation Overlay districts (CPIOs), ground floor commercial requirements and Mixed-Use Overlay Districts, density bonus and TOC incentives and other citywide ordinances (Affordable Housing Linkage Fee). Utilize the new zoning system to adopt appropriate ordinances, guidelines, and implementation mechanisms in conjunction with Community Plans. Encourage and incentivize community amenities such as day care, green space, grocery stores, etc. as part of housing developments. Work alongside communities to identify which amenities are most desirable. Completion of this project will result in transparent, more accessible land use regulations, understandable to stakeholders at all levels of familiarity with the Zoning Code.

# 61. PROVIDE ADEQUATE SITES FOR LOWER INCOME HOUSEHOLDS ON NONVACANT AND VACANT SITES PREVIOUSLY IDENTIFIED Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LAHD

Funding Source: General Fund

**Objective:** Create opportunity for at least 98,806 units of rental housing for lower income households on at least 16,918 sites by 2024. Develop process for identifying sites for development by 2024.

Respective Policies: 1.1.6, 1.2.1

The City will rezone to allow developments by-right pursuant to Government Code section 65583.2(i) when 20 percent or more of the units are affordable to lower income households on sites identified in Appendix 4.1 Table A to accommodate the lower income RHNA that was previously identified in past housing elements. Specifically, the City will rezone the non vacant lower income sites identified on Appendix 4.1 previously identified in the 5th cycle housing element, and the

vacant lower income sites identified on Appendix 4.1 as previously identified for both the 4th and 5th cycle housing elements.

#### 62. FACILITATE HOUSING INNOVATION

Goal #: 1

Lead Agencies: LACP

Funding Sources: General Fund

**Objective:** Adopt various amendments to the Zoning Code to accommodate innovative multifamily housing types.

Respective Policies: 1.1.2,1.2.3

Identify modifications needed in the Zoning Code to incentivize and facilitate innovative housing types, such as shared housing (co-living), cooperative housing, modular and prefabricated housing, adaptive reuse, interim housing, tiny homes, micro units, ADUs, co-living and group quarters.

# 63. ACCESSORY DWELLING UNITS

Goal #: 1

Lead Agencies: LACP

Supporting Agencies: Mayor, LADBS

Funding Source: General Fund

**Objective:** Permit 5,123 ADUs annually; Adopt amendments to the Zoning Code to alleviate challenges by 2024; Continue to produce new information to assist homeowners and ADU builders in understanding their options, and partner on programs to incentivize and accelerate the production of Affordable ADUs. Continue the work of the multi-agency ADU Quarterly Roundtable, convened by the Mayor's Office to identify and resolve barriers. Expand incentives for the production of affordable ADUs, including preparing a code amendment to expand the density bonus program in higher opportunity areas by 2024. Implement the LA ADU Accelerator program to incentivize use of ADUs to house lower-income seniors.

Identify development standards and code requirements that pose unnecessary compliance difficulties to additional ADUs and propose ways, including code amendments and public information, to address these obstacles. Provide greater resources and support to applicants who are seeking City approval for ADUs. Continue to expand the ADU Accelerator program to incentivize use of ADUs to house lower-income seniors by scaling up outreach.. Expand incentives for affordable ADUs, including exploring a density bonus program and ADU innovation program funded by the Linkage Fee. Partner with community organizations and nonprofits to promote the production of ADUs and Affordable Housing. Expand the use of ADU's in multi-family properties. LADBS will implement the ADU Standard Plan Program (Program 64).

# 64. ACCESSORY DWELLING UNIT (ADU) STANDARD PLAN PROGRAM

Goal #: 1

Lead Agencies: LADBS, Mayor's Office

Supporting Agencies: LACP

Funding Source: General Fund

Objective: Creation of 200 Standard Plan ADUs per year.

Respective Policies: 1.1.2, 2.3.1

The ADU Standard Plan Program launched on March 5, 2020 to provide customers a simplified permitting process for the design and construction of ADUs. The program offers builders and homeowners a variety of pre-approved ADU building plans and designs, which reduces the time required for plan check resulting in faster permit issuance. Under the ADU Standard Plan Program, plans are designed by private licensed architects and engineers to accommodate various site conditions. Plans are then reviewed and pre-approved by LADBS for compliance with the Building, Residential, and Green Codes. When the applicant selects an approved Standard Plan, LADBS staff will review site-specific factors for the property, including compliance with the Zoning Code and foundation requirements.

# 65. PLAN FOR HOUSING GROWTH AND PLACE-BASED STRATEGIES IN COMMUNITY PLAN AREAS

Goal #: 4,3,1

Lead Agencies: LACP

Supporting Agencies: LAHD

Funding Source: General Fund

**Objective:** Identify targeted growth areas and incorporate appropriate land use designations and policies in the adoption of 16 Community Plans and at least 3 neighborhood plans by 2029. (see timelines below). Prioritize rezoning at densities that allow creation of affordable housing in areas near transit, jobs and in Higher Opportunity Areas, while balancing the preservation of stable multifamily neighborhoods. Create and incorporate tailored place-based land use strategies and programs in each plan (see below for a range of implementation tools). Ensure that updates to Community Plans and neighborhood plans are consistent with Citywide Housing Priorities.

**Respective Policies:** 1.1.2, 1.1.6, 3.2.2, 4.3.2

Update Community Plans, Transit Neighborhood Plans, Specific Plans and citywide ordinances to establish appropriate land uses, densities, and mixes of housing types and levels of affordability in areas targeted for growth by the General Plan, including areas well served by public transit, and employment/ activity centers, particularly in Higher Opportunity Areas and areas where potential for displacement is minimized. Evaluate existing housing needs when planning for future development by conducting analysis to develop and incorporate a buffer above household projections (see Program 49). Conduct studies to identify housing opportunities and market potential for the neighborhoods around rail and bus rapid transit stops in the City. Evaluate housing production barriers such as Q limitations, D limitations, and general plan footnotes and update them as part of Community Plan Updates. Change land use designations, initiate zone changes and adopt Community Plan Implementation Overlay districts. Adopt minimum density requirements and reduced or zero parking requirements where appropriate. Attach community benefits, including affordable housing and other place-based amenities and investments, to significant bonuses in floor area and density (see Program 81).

Create community plan implementation overlays that include Community Benefits Program and Community Benefits Fund, as appropriate, to provide additional affordable housing programs, mobility and street improvements, local parks and open space, support for workforce training, economic development and jobs, business recovery strategies for local businesses, needed community amenities such as health services, grocery stores and corner markets, amenities for people who are experiencing homelessness, remediation strategies for discontinued oil wells, and increasing access to the Los Angeles River.

Evaluate specific plans and overlays that may be limiting the production of housing and make revisions that allow for greater housing opportunity while maintaining community and design concerns (e.g. CASP). Identify areas of high opportunity where development potential is limited by hazard concerns and ecological conservation priorities. Study and explore alternative tools that allow for the development of more affordable housing in these areas, such as affordable ADUs, subdividing larger properties and clustering or planned unit development.

Currently there are 16 active Community Plan Updates and 3 Neighborhood Plans. Active plans are clustered into the following geographic programs with varying timelines for adoption. As timing for completion is dependent on the legislative adoption process, timelines listed below are reflective of when programs are expected to begin the adoption process with a City Planning Commission (CPC) Hearing:

- Hollywood, CPC held in 2021, currently in the adoption process
- Downtown (Central City, Central City North), CPC held in 2021, currently in the adoption process
- Boyle Heights, adoption process beginning in 2021-2022
- Harbor Plans (Harbor Gateway, Wilmington-Harbor City), adoption process beginning in 2022
- Southeast Valley (North Hollywood Valley Village, Sherman Oaks Studio City - Toluca Lake - Cahuenga Pass, Van Nuys - North Sherman Oaks), adoption process beginning in 2022-2023
- Southwest Valley (Encino Tarzana, Reseda West Van Nuys, Canoga Park
   Winnetka Woodland Hills West Hills), adoption process beginning in
   2022-2023
- West Los Angeles (West Los Angeles, Palms Mar Vista Del Rey, Venice, Westchester - Playa del Rey), adoption process beginning in 2023

In addition to current Community Planning efforts described above, updates to the following plans will also be initiated during the Housing Element Cycle: Wilshire & Westlake CPA, Northeast Los Angeles & Silverlake CPA, the Northwest Valley geography, the Northeast Valley geography, and the Westside North geography. Active Neighborhood Plans include the Cornfields Arroyo Seco Specific Plan (CASP), the Orange Line Transit Neighborhood Plan, and the Slauson Transit Neighborhood Plan, all which will begin the adoption process in 2022.

#### 66. REDEVELOPMENT TOOLS (TAX INCREMENT FINANCING)

## Goal #: 1,3

Lead Agencies: CAO

Supporting Agencies: EWDD, HACLA, LAHD, LACP, Mayor

Funding Sources: General Fund, Metro TOD Grant

**Objective:** Create new funding sources through tax increment financing and associated bond issuance by 2029.

Respective Policies: 1.2.6, 1.2.7, 3.2.2

Reinstate funding sources that can be obtained through tax increment financing and associated bond issuance powers based on the newer state legislative mechanisms that have materialized in the wake of redevelopment agency dissolution. These new tools include Enhanced Infrastructure Financing Districts and Community Revitalization Investment Areas (CRIAs). Tax increment financing allows agencies to utilize growth in tax revenue, or tax increment, to finance certain projects, including at least 20% for affordable housing, within a limited geographic area. EWDD has established a process and criteria to pursue an EIFD (EIFD Establishment and Investment Policy). HACLA will explore utilizing its bond authority and legislation promoting infrastructure to develop finance districts to create new mechanisms to help fund affordable housing. HACLA, together with its development partners, has received a grant from SCAG to plan for the establishment of an EIFD for the Harbor Area around Rancho San Pedro and continues to explore new opportunities to issue bonds for affordable housing production. Additionally, the City will consider the results of a Downtown Los Angeles TIF Feasibility Study that is currently underway that is examining areas around transit stations to determine how the City may finance transit-supporting infrastructure and affordable housing. HACLA and the City will engage in extensive stakeholder outreach before intent to form any specific redevelopment tool.

# 67. EDUCATION ON HOUSING TOPICS INCLUDING: GROWTH, DISCRIMINATORY HOUSING PRACTICES, HOUSING NEED, MIXED USE AND MIXED-INCOME NEIGHBORHOODS

Goal #: 4

Lead Agencies: LACP

Supporting Agencies: HACLA, DONE

Funding Source: General Fund

**Objective:** Provide 50 training sessions/workshops; 100 participating neighborhood council members and community organization members annually.

Respective Policies: 1.1.10, 1.3.3, 4.2.2

Provide training to neighborhood councils, public housing resident advisory councils, community groups, and the general public regarding the planning process and accommodating and responding to growth, including the siting of housing, affordable housing and special needs housing, mixed-use and mixedincome development. LACP will provide "Planning 101" training and focus groups to residents and stakeholders on issues such as zoning, housing and mobility, as well as provide access to data and information on entitlements and land use decisions. Expand the curriculum of existing training to include a focus on educating homeowners about the development potential of their sites, including ADU or potential for a second unit. Prepare materials that describe and analyze past racist housing and land use practices and how they shape today's land use patterns. Partner with Community Based Organizations and utilize technology to reach individuals and groups who historically have not been represented in planning efforts. Share information on social media platforms and via email to engage a broader audience in the housing conversation. The EmpowerLA Leadership Academy provided by DONE will provide training to neighborhood councils on issues of City governance, conflict resolution, planning and development as well as provide a reference library and online classroom for instant access to helpful topics.

# 68. SERVICES IN PUBLIC HOUSING

Goal #: 2,4

Lead Agencies: HACLA

Funding Source: Public Housing Budget, CDBG, Grants

**Objective:** Provide 50 residential clients served by educational assistance Programs annually; 100 residential clients served by computer training programs annually; 100 youth served by recreational, educational and cultural programs annually; 1,600 residential clients served by career assistance programs annually; Submit application for Workforce Investment Act Recertification as required.

Respective Policies: 2.2.3, 4.1.4

Provide educational and career assistance including tutoring, assistance with financial aid applications, help to re-enter school and college, computer training, job training, mentoring and career counseling in publicly assisted housing developments. Incorporate recreational, education and cultural programs into publicly assisted housing for youth ages 8-21.

# 69. ACHIEVING WATER USE EFFICIENCY WITH CONSERVATION PROGRAMS Goal #: 3

Lead Agencies: LADWP

Supporting Agencies: Metropolitan Water District of Southern California (MWDSC)

**Objective:** Achieving water use efficiency and increasing water savings through outreach, education, and incentives in order to achieve the goal of 100 gallons per capita per day (GPCD) by 2035.

Respective Policies: 3.2.6

LADWP promotes and advances water conservation and water use efficiency to make LA more sustainable in its water use. Educational and public awareness/ support campaigns are promoted to empower customers to become water use efficiency advocates. Additionally, measures for water savings have been implemented by incentivizing customers to install water saving devices in their homes and businesses. The water saving measures include premium high efficiency toilets, waterless urinals, low-flow showerheads, low-flow faucet aerators, high-efficiency clothes washers, rain barrels, cisterns, weather-based irrigation controllers, efficient sprinkler nozzles, and turf replacement. These multifaceted programs of incentives, education, and outreach continue to effectively reduce water demand despite LA's growing population and help LADWP achieve its goal of 100 GPCD by 2035.

#### 70. INCENTIVES TO CONSERVE ENERGY

# Goal #: 3

Lead Agencies: LADWP

Supporting Agencies: SOCAL GAS

Funding Source: LADWP Public Benefit Program

**Objective:** Seek out and install cost-effective electric solutions that will improve the performance of customers' homes and give them additional control over their energy expenses throughout the eight-year period.

Respective Policies: 3.2.6

LADWP's overarching energy efficiency strategy is to utilize various delivery channels and partners to ensure that it has something to offer to all its customers and provide maximum benefit to all its customer segments in all Council Districts. Programs are designed to educate and encourage LADWP residential customers to purchase and install qualifying products in their homes. The Department offers incentives for measures for whole-house solutions, including but not limited to Energy Star® dual pane windows, room and central air conditioners, cool roofs, refrigerators, pool pumps, programmable thermostats, and to turn-in old refrigerators and freezers, for recycling. Eligible low-income customers under LADWP's Low-Income Program or its Senior Citizen/Disability Lifeline Rates will also receive tangible economic benefits of energy efficiency through the mass adoption of proven, economical low-income energy efficiency measures. The Refrigerator Exchange Program (REP) provides free new and efficient refrigerators and pick-up and recycling of existing refrigerators. The benefits to the environment are the permanent reduction of GHGs from older, inefficient refrigerators, as well as recycling of materials such as Chlorofluorocarbon (CFC) refrigerants, mercury, polyurethane foam insulation with CFC 11, glass, oil and steel that can be safely recycled at recycling centers for new uses, diverting these potential pollutants from our landfills.

#### 71. ENCOURAGE ENERGY CONSERVATION THROUGH PRICING

#### Goal #: 3

Lead Agencies: LADWP

Funding Source: Rate Payer Fee

**Objective:** Charge 10,000 residential customers on the Time-Of-Use (TOU) rate annually.

### Respective Policies: 3.2.5

Reduce electricity use by adjusting the pricing and timing of use by customers. Propose rate restructure to shift rate from demand based pricing to energy based pricing, so customers can manage their usage and save money. Set rate policy to Time-Of-Use (TOU) Rate, which charges a higher price for energy during the peak period, and reduces the price during the base period to encourage conservation. Residential customers whose monthly energy use exceeds 3,000 kWh are now required to use TOU pricing.

# 72. RENEWABLE ENERGY PROGRAMS

Goal #: 3

Lead Agencies: LADWP

Funding Source: Supplemental Rate Payer Fee

**Objective:** The Renewable Energy programs were designed to increase renewable power generation in LA and to help the City meet its renewable portfolio standard goals; help customers join the solar economy and benefit from renewable energy projects. Increase renewable power generation in LA. Help the city meet its renewable portfolio standard goals.

Respective Policies: 3.2.5

LADWP continues to continue implementing initiatives to help customers join the solar economy and benefit from renewable energy projects, as shown in the programs outlined below. The programs were also designed to increase renewable power generation in LA and to help the City meet its renewable portfolio standard goals. Implement Several Programs to increase the supply of renewable energy: Green Power for a Green LA offers households the opportunity to subscribe to programs that purchase energy from renewable energy sources (e.g. solar, wind and water) in place of traditional sources for a small premium. LADWP distributed free energy efficient products to encourage customers to take advantage of this program. Solar Rooftops Programs (SRP) offers residential customers a fixed roof lease payment from the LADWP. Solar Rooftops installations provide energy directly to the grid to help LADWP meet the clean energy goals of Los Angeles and California. LADWP performs home evaluations, issues permits, develops designs, and installs the SRP systems at zero cost to customers. The Shared Solar Program enables residential customers living in multi-family dwellings (e.g. apartments, condominiums, duplexes) to fix a portion of their electric bill against rising utility costs for 10 years. Solar Feed-in Tariff incentivizes local renewable development through public-private partnerships while helping LADWP to achieve its Renewable Portfolio Standard mandates and overall clean energy goals. LADWP's customer-based Net Energy Metering Program (NEM) is a program that helps to offset our customer's energy use with local solar resources. LADWP provides streamlined interconnection services to enable customers to tap into the City's abundant sunshine and provide residents and businesses alike with the ability to generate their own power. The Virtual Net Energy Metering (VNEM) allows property owners and developers to install solar photovoltaic systems on multifamily dwellings. The solar energy generated is then sold to LADWP.

### 73. CITY PLANTS

Goal #: 3

Lead Agencies: LACP, LADBS, LADWP

Supporting Agencies: Mayor's Office

**Funding Source:** CDBG, Cal Fire Grants, CA Natural Resources Agency Grants, Private Donations, LADWP Funds

**Objective:** Provide free shade trees for residents and property owners along with information on where to plant the trees for maximum energy efficiency benefits throughout the eight-year period.

**Respective Policies:** 3.1.5

In partnership with the Board of Public Works, LADWP offers the City Plants (CP) Program. The program provides free shade trees for residents and property owners in Los Angeles to promote the planting of trees to improve the City's tree canopy, air quality, stormwater retention, and importantly, building energy efficiency. Through City Plants, City residents and property owners are eligible to request and receive up to seven shade trees to plant on their property. Property owners may also request trees to be planted in the parkway in front of their house or business with a commitment to water and care for the tree for three-years until the root system is well established.

# 74. BUILDING DESIGN AND MATERIALS FOR SUSTAINABILITY Goal #: 3

Lead Agencies: LACP, LADBS, LADWP

Supporting Agencies: Mayor's Office

Funding Source: General Fund, LADWP Funds

**Objective:** Ensure guidelines are developed and updated. Integrate guidelines into all project reviews. Develop and maintain an outreach website.

Respective Policies: 3.1.5, 3.2.5

Provide technical assistance and disseminate information and guidelines to residential developers to encourage energy-efficient residential building design, including: systems that reduce the need for energy use (such as tankless water heaters, green roofs, shade trees, operable windows); building orientation that takes advantage of solar and natural ventilation opportunities; energy-efficient building products for windows, insulation, roofing and other building components. Implement the sustainable building materials requirements of the new LA Green Building Code. Provide technical assistance and disseminate information and guidelines to the residential development community to encourage the use of quality building materials, sustainable materials and practices to protect air quality, water conservation, energy efficiency, etc. Develop and maintain outreach websites on LA's sustainability programs. Publish data regarding energy and water consumption and the need to reduce consumption. Conduct workshops and other education forums.Provide technical assistance and disseminate information and guidelines to residential developers to encourage improved air guality in residential development, including: building orientation that takes advantage of natural ventilation opportunities; filtered air systems; landscaping, venting appliances to the outside; use of low-emitting construction and finish materials.

LADWP's programs encourage developers to build more sustainably by providing financial incentives for commercial and high-rise multifamily new construction projects which exceed Title 24 or industry standards. The program design offers incentives for property owners and design teams. The owner incentives help offset the added costs of building more efficiently. The design teams' incentives encourage attaining aggressive energy savings goals. In addition, applicants receive complimentary design assistance and review to aid them in realizing their projects' maximum efficiency potential.

# 75. RECYCLING COLLECTION IN RESIDENTIAL DEVELOPMENT Goal #: 3

Lead Agencies: DPW (LASAN), Mayor's Office

Funding Source: Citywide Recycling Trust Fund (Private waste hauler fees)

**Objective:** Provide on-site recycling bins and weekly pickup for all residential developments, Increase landfill diversion to 90% by 2025, Launch residential food scrap collection, by 2025.

Respective Policies: 3.2.5

Provide on-site recycling bins and weekly curbside pickup for all residential developments. Single-family homes and multi-family complexes under five-units are provided with recycling service directly from the City's Bureau of Sanitation. Expand recycling programs citywide to all multi-family complexes on a voluntary basis through a City-contracted waste hauler. In keeping with targets set through the 2019 Green New Deal improve residential waste diversion through programs like composting, recycling and landfill diversion.

# 76. DIRECT INSTALLATION TO CONSERVE ENERGY AND/OR WATER

### Goal #: 3

Lead Agencies: LADWP

Funding Source: LADWP

**Objective:** Offer ongoing energy efficiency and water conservation opportunities to all of LADWP's residential customers either by energy and water efficiency upgrades, home energy and water assessments with conservation recommendations, or participation in another program. Develop green building incentives programs for existing buildings.

Respective Policies: 3.2.5

LADWP offers its customer free installation service to help residential customers to better control their energy and water consumption and costs. Program offerings include:

- The Home Energy Improvement Program (HEIP) is a comprehensive direct install whole-house retrofit program that offers residential customers a full suite of free products and services to improve the energy and water efficiency in the home by upgrading/retrofitting the home's envelope and core systems. HEIP also reduces water usage resulting in energy savings along with a reduction in associated greenhouse gas emissions. These energy savings and reduction in greenhouse gas emissions are reported as Embedded Energy in Active Water Measures.
- The Air Conditioning Optimization Program (ACOP) provides services by certified Air Conditioning technicians to analyze cooling systems and provide basic maintenance and efficiency services.
- The Residential Lighting Efficiency Program (RLEP) provides free lightemitting diode (LED) lamps to customers to assist in reducing their home electrical use. The distribution of the LED lamps is by way of Direct-to-Door to residential customers in LADWP service territory

Explore ways to encourage additional green building solutions in existing buildings. Strategies might include incentives for existing buildings to perform energy audits and retrofits to Green Building Program standards. Develop a funding program to support green retrofitting of residential structures.

# 77. COMMUNITY AND NEIGHBORHOOD COUNCIL DEVELOPMENT REVIEW Goal #: 4, 3

Lead Agencies: LACP

Supporting Agencies: DONE

Funding Source: General Fund

**Objective:** Duplicate case files provided to CNCs for proposed projects. Provide notifications to CNCs for filed applications bi-weekly. Post case filing activity on LACP website bi-weekly.

**Respective Policies:** 4.1.1, 3.2.6, 4.2.2

Maintain the Early Notification System to inform Angelenos and Neighborhood Councils of applications filed at City Planning and completed discretionary cases that have been approved or denied by the Department. Continue providing direct links between City Planning's case reports and Planning Documents Information System (PDIS) to allow Neighborhood Councils and others to obtain project information online. In addition to paper mailings, continue emailing hearing notices and Letters of Determination (LODs) to applicants, interested parties, relevant council offices, and Neighborhood Councils. Continue posting all public hearing notices and LODs on the Planning website as soon as they are mailed out. Facilitate access to and communication with the Department of City Planning through a Neighborhood Council Liaison position in LACP.

# 78. URBAN DESIGN STUDIO

Goal #: 3

Lead Agencies: LACP

Supporting Agencies: LADBS, BOE, LADOT, Mayor's Office (Chief Design Officer),

Funding Source: General Fund

**Objective:** Maintain Urban Design Studio as a division within the LACP; Maintain the Professional Volunteer Program (PVP) and Urban Design Advisory Committee. Develop a Healthy Building Design toolkit by 2022.

Respective Policies: 3.1.3, 3.1.4

Continue to promote and maintain the Urban Design Studio as a resource to review and provide early consultation and guidance on the design of residential and mixed-use projects centered on three design approaches: Pedestrian First Design, 360 Degree Design, and Climate Adapted Design. Continue to utilize the Professional Volunteer Program (PVP) and Urban Design Advisory Committee as a forum for raising the quality of design and enhancing sustainability standards in private development equally throughout the City. Develop a Healthy Building Design toolkit that implements the Health Element to enhance opportunities for healthy and sustainable design in new construction. Identify opportunities to promote environmental justice through design, building on work including the Freeway Adjacency advisory and Clean Up Green Up (CUGU) program.

# 79. HOUSING AND ECOLOGY

Goal #: 3

Lead Agencies: LACP

Supporting Agencies: LADWP, LADBS

Funding Source: General Fund

**Objective:** Integrate Landscape Ordinance and Low Impact Development ordinance into project review process. Adopt Wildlife Pilot Study by 2022.

Respective Policies: 3.1.3, 3.1.4, 3.1.5

Plan for housing that accommodates the unique ecological needs of the City and responds to the climate crisis. In accordance with the City's Landscape Ordinance, promote and facilitate landscape design standards that reduce heat island effects and reduce water and electricity consumption through the inclusion of non-paved areas, shade-producing trees and drought-resistant landscaping. Capture, treat and infiltrate stormwater and urban runoff utilizing the Low Impact Development Ordinance, as well as additional water conservation measures outlined in Programs 70, 77, and 80. Develop and implement design standards that foster ecological diversity in the City's hillsides, riverine and coastal areas, open spaces and Significant Ecological Areas through programs including the Wildlife Pilot Study Ordinance. Evaluate opportunities to further conservation and ecological goals in tandem with housing goals through programs like the Los Angeles River Overlay (RIO). Continue to study and explore how to retain trees and open spaces in new developments to facilitate enhanced health and environmental benefits through collaboration on the Urban Forestry Master Plan. Potentially expand to include passive heating and cooling integration into new developments to ensure health benefits to new inhabitants as well as lower pollution from traditional heating and cooling practices.

# 80. AFFORDABLE HOUSING IN THE COASTAL ZONE (MELLO ACT IMPLEMENTATION)

Goal #: 1,2

Lead Agencies: LACP, LAHD

Supporting Agencies: LADWP

Funding Source: General Fund

**Objective:** Adopt amendments to the Zoning Code in 2021 to implement inclusionary and replacement housing requirements in the Coastal Zone (Mello Act Ordinance) that result in 250 very low income units; 100 low income units; 75 moderate income units over the course of this Housing Element Cycle.

In accordance with State law (the "Mello Act"), the proposed ordinance aims to to help protect and ensure access to affordable housing in the city's coastal zones by preserving existing affordable housing as well as building the supply of new affordable units. The permanent Ordinance would amend the Zoning Code and the Affordable Housing Incentives Program Guidelines to create requirements for all residential units to either be preserved or replaced onsite at the same income category. Additionally, projects including 5 or more new units would be required to provide new inclusionary units at the same rates required by the Density Bonus Ordinance. Replacement Units and Inclusionary units require recordation of covenants to ensure provision of the required affordable housing units for at least 55 years.

### 81. COMMUNITY LEVEL AFFORDABLE HOUSING PROGRAMS

# Goal #: 1,2

Lead Agencies: LACP, LAHD

Funding Source: General Fund

**Objective:** By 2029, establish community-level affordable housing programs through the adoption of Community Plan updates and other neighborhood plans. Achieve an increased production of affordable housing units in updated Community Plan and neighborhood plan areas, over current production levels. Track affordable housing production in areas with community level affordable housing programs and areas with established overlays, to ensure that identified goals are met. Through annual monitoring, lidentify additional identify plans that are not producing the amount of anticipated units and propose amendments.

Respective Policies: 1.1.2, 1.1.6, 1.1.7, 1.2.6, 1.3.2, 2.1.1

With each major community or local planning effort (e.g. Community Plans, CPIOs, Specific Plans, TNPs, and Zoning ordinances) balance the facilitation of new residential development, preservation of naturally affordable multi-family housing and the inclusion of affordable housing in new residential development. Use data collected through Program 51, Database for Evaluating Housing Need, to identify sections of the city where demographics do not align with housing stock, such as areas with large aging populations and lack of certain housing types. Make improvements to the local density bonus and TOC programs by providing more tailored land-use incentives and market-based affordable housing provisions to meet local needs, such as large family units, senior units, and

evolving multi-generational living. Facilitate affordable housing development in existing Specific Plans that include such provisions, including Playa Vista, Central City West and Cornfield Arroyo Seco (CASP), various CPIOs, and TNPs. The Downtown Community Plan proposes a Community Benefits Program that provides a path for development projects to build larger buildings, in exchange for providing community benefits that prioritizes affordable housing, followed by a mix of other benefit types (see Program 65). Explore the feasibility of creating inclusionary requirements in the Warner Center Specific Plan, the Downtown Community Plan, and other areas identified in an inclusionary study where such a requirement can add value by complementing existing incentive programs and, the Affordable Housing Linkage Fee and result in more affordable housing overall.

#### 82. ACCOMMODATIONS FOR PERSONS WITH DISABILITIES

# Goal #: 4

Lead Agencies: LACP

Supporting Agencies: DOD

Funding Source: General Fund, Building Permit Fees, CDBG

**Objective:** Foster and maintain compliance with fair housing law by making reasonable accommodations for people with disabilities and making improvements to outreach and process. Train all project planning and development services City Planning staff on facilitating Reasonable Accommodation requests; Produce and disseminate informational materials regarding Reasonable Accommodation process at development services centers; Process 5 requests annually based on applications received; Amend the Reasonable Accommodation Ordinance Instructions and Findings in 2022.

**Respective Policies:** 4.1.1, 4.1.3, 4.1.5

DOD will work with City Departments to coordinate the City's compliance with the ADA and the Rehabilitation Act of 1973. Monitor compliance and ensure reasonable accommodation to people who use all City programs and facilities. LACP will assess the need for amendments to the reasonable accommodation provision in the Zoning Code which facilitates modifications to housing units occupied by persons with disabilities. Develop staff training resources regarding implementation of the reasonable accommodation provision. Improve application forms, outreach, advertising and informational materials to increase use of the reasonable accommodation provision by people with disabilities. Amend the Reasonable Accommodation Ordinance Instructions and Findings form to allow options for those persons with disabilities unable to submit their request in writing and make clear that written responses to the required findings section are an optional opportunity to provide information and not required.

# 83. OFFICE OF THE CITY ATTORNEY DISPUTE RESOLUTION PROGRAM (DRP)

# Goal #: 4

Lead Agencies: OCA

Objective: Refer and resolve 20 housing-related disputes annually.

Respective Policies: 4.1.4

Refer persons with landlord/tenant and neighbor/neighbor housing-related conflicts, and housing disputes concerning physical access (i.e., architectural) and HIV/AIDS discrimination (i.e., rental discrimination) and who utilize DOD's referral services to the OCA's Dispute Resolution Program for mediation, conciliation and facilitation services.

# 84. CITYWIDE FAIR HOUSING PROGRAM

Goal #: 4

Lead Agencies: LAHD

**Objective:** Receive 800 fair housing inquiries annually. Resolve 500 fair housing investigations annually. Conduct 50 fair housing training sessions annually. Train 6 full-time new fair housing testers annually. Maintain the Housing Hotline. The Citywide Fair Housing program will also reduce disparities in access to opportunity by providing education and outreach through social media platforms, literature distribution and discussion groups.

Respective Policies: 4.1.4, 4.1.1, 4.2.2, 4.2.3

Through a contract with a fair housing agency for the City, the Citywide Fair Housing Program will reach over 50,000 households by providing tenants' rights education. The program will also provide resolution to illegal housing discrimination by accepting and investigating housing discrimination complaints that allege a violation of federal, state, or local fair housing law (i.e. complaints concerning advertising, lending, insurance, steering, blockbusting and hate crimes). Provide remedies for valid complaints, including conciliations, legal action and administrative referrals to state and federal fair housing agencies. Provide counseling, education, and training about fair housing laws rights, and responsibilities to persons residing, seeking housing, or providing housing in the City of Los Angeles. These trainings include information about reasonable accomodations and ADA requirements. Conduct proactive testing to determine patterns and practices of discrimination. Provide information about home equity fraud and predatory lending scams to residents through a free telephone hotline and other information tools.

### 85. JUST CAUSE EVICTION PROGRAM

Goal #: 2, 5

Lead: LAHD

**Objectives:** Present a Just Cause Eviction report to the City Council by 2023 in order to stabilize neighborhoods and, prevent tenant displacement and arbitrary evictions for tenants in an estimated 220,000 non-RSO rental units.

**Respective Policies:** 2.1.4, 4.1.4, 5.1.2

Prepare a Just Cause Eviction report by 2023. If adopted by the City Council, a Just Cause eviction ordinance would provide eviction protections for tenants of approximately 220,000 non-rent stabilized rental units (non-RSO), as permitted under the California Tenant Protection Act of 2019 (AB 1482), which provides modest eviction protections for rental units constructed more than 15 years ago, and permits local jurisdictions to adopt more robust tenant protections on evictions. Such protections could include the requirement for relocation assistance for no-fault evictions; requirements for landlords to file notifications with LAHD for no-fault evictions from rental units; and provide remedies for illegal evictions to renters in non-RSO rental units.

#### 86. TENANT ANTI-HARASSMENT

Goal #: 2, 4

Lead: LAHD

**Objectives:** Beginning in 2021, prevent and deter harassment and constructive eviction of tenants through illegal actions by implementing the newly adopted Tenant Anti-Harassment Ordinance. Partner with community-based organizations to target outreach to areas with high displacement risk (as identified through Program 122) and in Low-Resource and High Segregation & Poverty areas.

In 2021, the City passed a Tenant Anti-Harassment Ordinance that was strongly supported by tenant rights' organizations. The City, in partnership with tenant organizations, are now conducting outreach and education on the Ordinance to inform the public on what constitutes tenant harassment, inform tenants of their legal rights and how to prevent and respond to tenant harassment and refer tenant complaints to appropriate programs or agencies for resolution. The City is also maintaining records of harassment complaints and referrals in order to assess future staffing and program needs. Based on initial data from the Police Department, tenant harassment disproportionately impacts BIPOC tenants and tenants in lower-income areas and areas facing displacement pressure.

# 87. STRENGTHEN ENFORCEMENT OF ELLIS ACT PROVISIONS

Goal #: 2

Lead: LAHD

**Objectives:** Identify Ellis Replacement units. Continue to process Ellis filings of yearly average of 584. Strengthen monitoring and enforcement efforts by aligning Ellis related tenant protections with SB 8 tenant protections beginning in 2021, revising tenant and landlord communications by June 2023 to improve the understanding of tenant rights, increasing relocation amounts to adjust for CPI annually and conducting a fee study in 2022 to determine changes to relocation amounts.

Respective Policies: 2.1.4, 2.1.5

The City has implemented various amendments to the Ellis Act to strengthen tenant protections and no net loss of affordable housing units including: adding failure to comply with RSO Ellis requirements as affirmative defense in unlawful detainer proceedings, providing a right to return to displaced tenants if withdrawn units are re-rented within 10 years; and requiring a higher percent of required affordable units in order to qualify for an RSO exemption. During the next eight years, the City will continue monitoring of Ellis withdrawals and enforcement of the LAMC to preserve RSO units, prevent displacement of tenants, and ensure relocation assistance to tenants. Beginning in 2021, the City will align Ellis related tenant protections with SB 8 tenant protections to ensure extended tenancies, relocation payment and right of return. The City will start a fee study to assess changes to the relocation amounts.

#### 88. EVICTION DEFENSE PROGRAM

### Goal #: 2

Lead: LAHD

Funding Sources: Federal funds, SB 2 Permanent Local Housing Allocation (PLHA)

**Objectives:** Conduct outreach to 200,000 tenants through 'Know-Your-Rights' workshops and legal referrals each year and provide full and limited-scope legal service to 6,000 low-income tenants per year. Prioritize outreach and service-delivery in High Segregation & Poverty Areas and areas facing displacement pressure by partnering with organizations with a trusted history of serving these communities

Respective Policies: 2.1.4, 1.1.9

In 2021, the City launched a COVID-response Eviction Defense Program (EDP) using COVID Relief funding from the Federal Government. The Eviction Defense Program aims to promote housing stability by implementing and monitoring a set of services including: education and outreach for landlords and tenants through 'Know-Your-Rights' educational materials and tenant clinics, as well as pre-eviction and ongoing legal assistance paired with the option of short-term rental assistance. The program is implemented through a network of community-based organizations that have a history of and commitment to serving the needs of lower-income renters and BIPOC communities. The EDP implementation process will include data evaluation of program services delivered and client demographics. The City is now exploring funding options to extend the program in subsequent years and will evaluate the feasibility of establishing a tenant's "Right to Counsel" Program. Through 2026, some households at or below 30% AMI receiving support will be eligible for rental assistance to help stabilize families experiencing extreme economic hardship.

# 89. RSO TENANT/LANDLORD OUTREACH AND EDUCATION PROGRAM Goal: #2

Lead Agencies: LAHD

**Objective:** Conduct or facilitate at least 200 annual public presentations, including Property Management Training Program presentations, community presentations, landlord/tenant workshops/webinars, drop-in sessions, and fair housing clinics. Partner with community-based organizations to target outreach to areas with high displacement risk and High Segregation & Poverty areas. **Respective Policies:** 2.1.4, 2.2.4, 4.2.1, 4.2.2

Educate landlords, brokers, property managers, tenants, and the general public on the RSO and Code Enforcement programs as well as their rights and responsibilities under the Los Angeles Municipal Code through a combination of state of the art technology and traditional community outreach methods. Distribute information through print materials and media outlets. In-person outreach efforts shifted to online due to COVID-19 pandemic. Social media platforms, webinars, etc. were utilized to raise awareness and continue the outreach endeavor. Partner with community-based organizations to target outreach to areas with high displacement risk and High Segregation & Poverty areas. Ensure that outreach is conducted in a way that affirmatively furthers fair housing by incorporating language justice principles and accessibility considerations and modifications for people with disabilities.

# 90. TENANT/COMMUNITY OPPORTUNITY TO PURCHASE

Goal #: 2

Lead Agencies: LAHD

Supporting Agencies: LACP

Funding Source: General Fund

**Objective:** Report to City Council on the potential for a citiwide COPA/TOPA ordinance by 2025.

Respective Policies: 2.2.1, 4.2.1, 1.2.1

Promote the use of SB 1079 (2020), which created a new foreclosure sale process for 2-4 unit buildings that allows qualified parties a means to purchase property in foreclosure, subject to certain requirements. Provide technical assistance and support to SB 1079 implementation efforts to achieve an effective notification system. Building off this state law, consider creation of a local tenant/ community opportunity to purchase (TOPA/COPA) ordinance that would cover a wider array of buildings outside of foreclosure, including rental housing with expiring federal and/or state subsidies and/or affordability protections. Pursue funding sources, including grants and loans, to assist tenant and community based organizations purchase multi-family buildings. Require purchasers to preserve units as permanently affordable. Promote the creation of City or nonprofit ownership entities that could acquire affordable ownership units and buildings. Assist former tenants in purchasing units converted to condos per LAMC 12.95.

#### 91. HOUSING LEGAL SERVICES FOR SENIORS

Goal #: 4

Lead Agencies: LADoA

Funding Source: CDBG

Objective: Assist 200 seniors with legal advice each year

Respective Policies: 4.1.4

Citywide legal services available at 16 Multipurpose Senior Centers (MPC) to assist seniors in various legal issues including housing related laws, landlord/ tenant disputes, government benefits, nursing home law and powers of attorney.

#### 92. COMPREHENSIVE HOMELESS STRATEGY

### Goal #: 5

Lead Agencies: CAO, LAHD, LACP, HACLA, OCA

Supporting Agencies: LAHSA, Mayor's Office, All

Funding Source: General Fund

**Objective:** Continue to monitor and report quarterly on the ongoing responsibilities and measurable actions the City of Los Angeles (City) is taking to combat homelessness. Make adjustments or additions based on emerging challenges and opportunities.

Respective Policies: 5.1.2, 5.1.4

The enhanced Comprehensive Homeless Strategy (CHS), adopted by the Mayor and City Council on March 19, 2019, describes ongoing responsibilities and measurable actions the City of Los Angeles is taking to combat homelessness. The enhanced CHS builds upon the original CHS adopted in February 2016, and serves as a blueprint for City Departments to achieve the City's goal to achieve functional zero homelessness. The Enhanced CHS is organized into six functional strategies: (1) Governance, Accountability and Budget; (2) Planning, Coordination, Modeling and Prioritization; (3) Policy; (4) Program/Systems; (5) Annual Evaluation; and (6) Partner Acknowledgement and Awards. These functional strategies are designed to include the actions needed for an effective response to homelessness, and ensure communication and collaboration between City Departments, the Los Angeles Homeless Services Authority (LAHSA) and the County of Los Angeles. This structure also accurately represents the work of strategy leads and will more clearly present the outcomes of this work throughout implementation. The CHS is designed to be a living document that can be adjusted as conditions change or lessons are learned during implementation. As Policy strategies are implemented they may lead to changes and adjustments in Program/Systems Strategies. Likewise, challenges encountered during Programs/ Systems strategy implementation may point to the need for adjustments to Policy strategies. Compile Quarterly Performance Reports on the Enhaced CHS relating to status updates, action steps and updateing strategy metrics.

# 93. DOMESTIC VIOLENCE SHELTER PROGRAM

Goal #: 4

Lead Agencies: CIFD

**Objective:** Provide 1,500 individuals with access to public services annually. Maintain 580 shelter and transitional beds annually for domestic violence victims.

Respective Policies: 5.1.3

Provide safe and secure emergency and transitional shelter, case management and related supportive services to domestic violence survivors and their children through contracted operators. Assist persons in crisis situations with counseling, job skill and job search training, and other services.

# 94. HOUSING OPPORTUNITIES FOR PEOPLE WITH AIDS (HOPWA) Goal #: 4

Lead Agencies: LAHD

**Objective:** Provide between 2,618-4,613 clients with supportive services annually. Assist between 25,140 - 36,000 clients seeking HIV/AIDS housing information annually.

Provide low-income persons living with HIV/AIDS with services to help locate, obtain, and maintain appropriate and affordable housing, and improve/obtain financial resources and benefits, employment, health care, food and nutrition services, mental health and substance abuse counseling, and legal services. Finance long-term housing with supportive services designed to enable homeless persons with mental and physical disabilities to live as independently as possible in a permanent setting.

# 95. PROBLEM SOLVING INTERVENTIONS

Goal #: 5

Lead Agencies: LAHSA

Funding Source: General Fund

**Objective:** Reduce the number of people experiencing homelessness through ongoing training to frontline staff providing assistance.

Respective Policies: 5.1.2, 5.1.3

LAHSA's Problem Solving program has provided training to staff in other County and City departments to assist people they interface with in navigating a housing crisis, and when necessary, providing them with access to one-time flexible financial assistance to solve that housing crisis. The program aims to reduce the overall number of people experiencing homelessness. Identifies people experiencing a housing crisis by working with mainstream social services systems before they fall into homelessness.

# 96. EMERGENCY SHELTER AND TRANSITIONAL HOUSING FACILITIES Goal #: 5

Lead Agencies: LAHSA

Supporting Agencies: CAO, HACLA

Funding Source: Countk Measure H, State CoC HEAP and HHAP

**Objective:** Fund 6,205 existing emergency shelter beds (including winter shelter) annually. Fund 980 existing transitional housing beds annually. Create 1000 permanent supportive and transitional housing units from nonresidential uses such as hotels and motels.

Respective Policies: 5.1.1, 5.1.5

Fund the operating and supportive services costs of existing facilities and programs providing emergency and transitional housing to homeless persons citywide, including A Bridge Home City-constructed interim housing facilities. The CAO will coordinate review of potential A Bridge Home sites and convenes a weekly Interim Housing/Temporary Structures Working Group to expedite implementation of A Bridge Home Initiative. HACLA will partner with other housing organizations to provide transitional housing opportunities using a variety of models: bridge housing, safe parking locations, and motel/hotel conversions. HACLA is currently leasing a property on Imperial to City of LA for a 100-bed bridge housing site which will be co-located with the HACLA Watts/Los Angeles WorkSource Center (the first in the City/County), partnering with WLCAC to use 50 parking spaces in one of its office parking lots for the Safe Parking program, partnering with Caltrans to use 26 single-family homes and duplexes in El Sereno for a family-based transitional housing program, and participating in providing transitional housing through Project Homekey sites. Utilize Project Homekey funding, along with project based vouchers and City funding to create 1000 permanent supportive and transitional housing from nonresidential uses like hotels, motels, and on public land. HACLA through its Strategic Growth Council grant, Transforming Climate Communities will be planting trees to reduce greenhouse gas emissions in Watts and will be adding the Electric Vehicle charging stations as part of its EV Car Share pilot for residents and for HACLA's commercial vehicle fleet. HACLA will continue to evaluate the success of these programs and its alignment with Regional initiatives to gauge for expansion opportunities city-wide. Assess the need for additional interim strategies and implement short- and medium-term strategies to address unanticipated critical needs while long-term solutions are implemented.

# 97. OVERNIGHT SHELTER (WINTER SHELTER AND YEAR-ROUND SHELTER) Goal #: 5

Lead Agencies: LAHSA

Funding Source: ESG, City and County General Fund

**Objective:** Provide 5,036 temporary shelter beds year round and 1,169 temporary winter shelter beds annually.

Provide temporary shelter to homeless men and women through a Winter Shelter program (December 1st through March 15th) for a single night at a time (14 hour stay), and to men, women and families through a Year Round shelter program. Provide vouchers for low cost hotels/motels for persons not suited to large group shelters including elderly persons and people with communicable diseases.

### 98. FAMILY SOLUTIONS SYSTEM

Goal #: 5

Lead Agencies: LAHSA

Supporting Agencies: LAHD

Funding Source: ESG, HPI

**Objective:** Initiate seven regional Family Solution Systems throughout the Los Angeles Continuum of Care (CoC). Serve approximately 1,200 homeless and atrisk persons per year.

Respective Policies: 5.1.2, 5.1.4

The Family Solutions System (FSS) is a new system of service delivery in Los Angeles County, developed to improve and expedite the delivery of housing and other supportive services to homeless families in Los Angeles County. The Family Solutions System (FSS) was developed by a collaboration of partner organizations and adopted in 2013 by the Los Angeles Homeless Continuum of Care. Key to the Family Solutions System (FSS) is standardized assessment and coordinated access, which reduces the time it takes for families to find the appropriate and right-sized services they need. FSS provides families with services that keep them together and connected to their own local community. In addition to direct services, the FSS also has the added ability to provide direct financial assistance for rapid rehousing, including a security deposit for an apartment; partial rent for three months or a motel voucher and utilities, etc.

# 99. HOMELESSNESS PREVENTION AND RAPID RE-HOUSING PROGRAM (HPRP) Goal #: 5

Lead Agencies: Mayor's Office, LAHSA

Supporting Agencies: CAO, HACLA, LAHD

Funding Source: General Fund

**Objective:** Increase the number of persons or households enrolled in RRH and those who have moved into permanent housing.

Respective Policies: 5.1.1, 5.1.3, 5.1.4

Expand homelessness prevention, diversion and rapid re-housing (RRH) efforts through strengthening coordination with LAHSA and Los Angeles County, developing policies to support innovative approaches and practices, increasing capacity to serve homeless persons/households, and enhancing access to RRH services. LAHSA will strengthen collaboration efforts with supporting agencies and RRH programs; Identify and maintain inventory of all known and available RRH programs; Perform sound fiscal administration to ensure access to rental assistance and other financial assistance when needed: Determine and update appropriate supportive services (e.g. case management and financial assistance) for all RRH programs and their participants; Coordinate landlord/ property management recruitment and engagement activities; Through the LeaseUp program, provide information to homeless service providers to connect homeless voucher holders with newly constructed Extremely Low Income units in TOC projects; Match participants to RRH resources through the LA County Coordinated Entry System (CES); Strengthen coordination efforts with HACLA and other City/County departments in order to facilitate program transfers to PSH and other forms of subsidized permanent housing with intensive supportive services.

### 100. VETERANS AFFAIRS SUPPORTIVE HOUSING (VASH)

#### Goal #: 5

Lead Agencies: HACLA

Supporting Agencies: LAHSA

Funding Source: HUD, VA

**Objective:** Maintain 3,000 housing vouchers for formerly homeless Veterans.

Respective Policies: 5.1.1, 5.1.3

The HUD Veterans Affairs Supportive Housing (HUD-VASH) program combines Housing Choice Voucher (HCV) rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). VA provides these services for participating Veterans at VA medical centers (VAMCs) and community-based outreach clinics.

### 101. JOB TRAINING AND PLACEMENT FOR HOMELESS INDIVIDUALS

Goal #: 5

Lead Agencies: LAHSA

**Objective:** Provide educational/vocational training and employment placement/ retention services to 1000 homeless persons annually.

Respective Policies: 5.1.1, 5.1.2

Increase economic opportunity for homeless persons through educational or vocational training, employment placement and retention services through the shelter system and affordable housing developments.

#### **102. MOBILITY DEMONSTRATION VOUCHER**

Goal #: 2, 4, 5

Lead Agencies: HACLA

Supporting Agencies: LACDA

**Funding Sources:** HUD (NOFA Mobility Demonstration Voucher)

**Objective:** Provide voucher assistance and mobility-related services to families with children to encourage such families to better access low-poverty neighborhoods with high-performing schools and other strong community resources. Together with the Los Angeles County Development Authority (LACDA), provide 1,950 new Mobility Demonstration Vouchers per year for six years beginning in 2022 for households interested in living in high opportunity areas. This goal will be reevaluated annually based on federal funding availability.

**Respective Policies:** 2.1.2, 3.2.2, 4.1.4, 5.1.2

The Section 8 Department was awarded \$4.8M under HUD's NOFA Mobility Demonstration Voucher, including 37 new vouchers. This award will provide voucher assistance and mobility-related services to families with children to encourage such families to move to lower-poverty areas, to expand their access to opportunity areas, and to evaluate the effectiveness of the strategies pursued under the Demonstration. The award includes a significant budget allocation to provide comprehensive and selected mobility-related services to participant families, including but not limited to, pre- and post-move supports, family financial assistance (e.g., security deposits), property owner outreach, and housing search assistance and navigation in low poverty areas, as well as administrative policies such as adequate payment standards in opportunity areas and extended voucher search times. The Mobility Demonstration Program will take place over the course of six years. This program will be administered in partnership with Los Angeles County Development Authority (LACDA), with HACLA as lead agency. It is expected that over the course of these six years approximately 1,950 vouchers will be provided

### **103. MISSING MIDDLE**

Goal #: 1, 4

Lead Agencies: LACP

Supporting Agency: LADBS

Funding Sources: General Fund, REAP Grant

**Objective:** Assess and facilitate efforts to find alternative housing solutions for senior citizens.

Respective Policies: 1.1.8, 4.3.2., 4.3.3

As identified in Chapter 1 and Chapter 2, Los Angeles produces very little Missing Middle housing stock due to the many barriers for its development. Missing Middle housing, refers to a variety of low-scale multi-family housing typologies (typically from three to 20 units on a regular sized residential lot). Through a variety of implementation actions, City Planning will seek to introduce more flexible zoning standards and incentives to create opportunities for more lowscale multi-unit housing typologies, particularly in Higher Opportunity Areas. These typologies include multiplexes, townhomes/rowhouses, additional affordable ADUs, bungalow courts, and other contextual/historical Los Angeles typologies. Efforts to enable missing middle housing include updates to the zoning code, community planning, building process streamlining, and citywide efforts. The Zoning Code revision (Program 60) is creating the necessary planning tools, developing new types of zoning and development standards more amenable to a variety of missing middle typologies. New zoning standards and incentives will be introduced through local planning efforts such as Community Plans and Transit Neighborhood Plans (Program 65), as well as through the citywide Rezoning Program and affordable housing incentive update (Programs 48 and 121). While missing middle typologies are typically more naturally affordable than the type of housing they replace and present challenges to the implementation of typical value capture approaches, different types of creative affordability requirements will be evaluated through a planned economic feasibility study as part of these citywide programs (see CF 21-0037). The Mayor's Office and LADBS plan to develop standardized plans similar to that for ADUs (see Program 60) for certain types of low rise multifamily including duplexes, fourplexes, bungalow courts, townhomes, rowhouses, etc. pursuant to CF 21-0061. This program may additionally overlap with Program 3 to enable more affordable types of ownership in smaller scale typologies. Also see Programs 48, 59, 60, 62, 65, and 121.

# 104. RENTAL ASSISTANCE FOR HOMELESS HOUSEHOLDS

### Goal #: 5

Lead Agencies: HACLA

**Objective:** Maintain 4,615 Housing Choice Vouchers to homeless individuals or households annually.

Respective Policies: 5.1.2, 5.2.4

Provide HUD Section 8 Housing Choice Vouchers to qualifying homeless families. Provide supportive services to help homeless households make the transition to stable, affordable housing. Pursue local administrative changes in order to expedite application processes and facilitate voucher portability across jurisdictions.

# 105. RENTAL ASSISTANCE FOR HOMELESS HOUSEHOLDS WITH DISABILITIES Goal #: 5

Lead Agencies: CAO, HACLA

**Objective:** Maintain housing for 2,400 homeless households with disabilities annually.

**Respective Policies:** 5.1.1, 5.1.3, 5.1.5

Provide rental assistance and supportive services for homeless persons with disabilities, specifically those with serious mental illness, chronic substance abuse problems and/or HIV/AIDS through four components: 1) tenant-based rental assistance; 2) sponsor-based rental assistance; 3) project-based rental assistance; and 4) SRO moderate rehabilitation rental assistance. Pursue local administrative changes in order to expedite application processes and facilitate voucher portability across jurisdictions. Pursue coordination with LAHD to improve and facilitate utilization of project-based Shelter Plus Care assistance.

#### 106. RESOURCES FOR HOUSING SERVING THE MENTALLY ILL

Goal #: 1,4

Lead Agencies: LAHSA

Supporting Agencies: LAHD, HACLA, Mayor's Office

Funding Source: General Fund

**Objective:** Pursue funding toward permanent housing units for homeless mentally ill annually.

Respective Policies: 1.1.5, 4.1.4

Coordinate with the Federal, State and County Governments to access and leverage mental health funding.

#### **107. PERMANENT SUPPORTIVE HOUSING FOR HOMELESS PERSONS**

### Goal #: 5

Lead Agencies: LAHSA

**Objective:** Maintain 1,477 permanent supportive housing units for homeless households annually.

Respective Policies: 5.1.1, 5.1.3, 5.2.4

Provide long-term housing with supportive services designed to enable homeless persons with mental and physical disabilities to live as independently as possible in a permanent setting. Target the regular turnover of Permanent Supportive Housing units to place and serve the chronically homeless in those units. Fund the maintenance and operating and supportive services costs of Permanent Supportive Housing serving homeless persons with special needs citywide. Allocate funds to ensure integrated case management series will continue at PSH units, especially after Measure H sunsets.

# 108. HOMELESS HOUSING AND SERVICES COORDINATION (NO WRONG DOOR) Goal #: 5

Lead Agencies: Mayor's Office, LAHSA

Funding Source: General Fund, Home for Good Initiative, LA County

**Objective:** Implement "No Wrong Door" policy citywide annually. Provide 7,500 annual referrals to supportive services from several sources, including referrals to services from outreach teams, from City-funded FamilySource Centers, and from City-funded access centers, and other sources. Provide 5,000 annual referrals to interim housing from outreach teams, City-funded FamilySource Centers, City funded access centers, and other sources.

Respective Policies: 5.1.4, 5.2.2

Coordinate with LAHSA, the County, and other government and non-profit agencies to develop plans to reduce and end homelessness and to implement homeless policies and programs. Facilitate implementation of "No Wrong Door" strategy whereby a homeless individual can connect to adequate homeless services regardless what Department the person contacts. Participate in regular coordinating efforts and ensure that the needs of all sectors of the homeless population are addressed. Coordinate the local distribution of public funding sources for the effective use of resources and program implementation. Monitor LAHSA's financial and contract management to ensure effective, efficient program implementation consistent with the City's goals. Provide access to "No Wrong Door" materials to participating departments and oversee Citywide implementation of "No Wrong Door." Collect metrics from participating departments and share progress of implementation and reach of campaign. Facilitate the development and implementation of a training course for frontdesk and field staff who may interact directly with, or support community members' interactions with, individuals who are seeking resources. LAHSA will provide expertise in refinement and development of informational materials that are effective in connecting homeless persons interacting with City departments

with needed non-City resources. LAHSA will also assist in developing messaging around access to the Coordinated Entry System and the broader resources available to support participants in City services who are experiencing or at risk of homelessness.

#### 109. COORDINATED ENTRY SYSTEM (CES)

Goal #: 5

Lead Agencies: LAHSA

Supporting Agencies: CAO

Funding Source: General Fund

**Objective:** Decrease the average need and acuity level of persons or households who have obtained permanent housing (acuity score), as well as the average length of time from housing match to actual housing move-in (days). Increase the number of households matched to permanent supportive housing resources through CES.

**Respective Policies:** 5.1.4, 5.2.2, 5.2.4

Strengthen the Coordinated Entry System to function as a tool to efficiently and effectively place homeless persons into housing and/or services that meet their needs and choices. LAHSA will develop procedures, tools, and training needed to effectively implement CES Policies and build the capacity of existing and new CES participating agencies. Improve CES access, system connection, and collaboration across populations and systems to support vulnerable persons experiencing or at risk of homelessness accessing CES (i.e. adults, families with children, transition aged youth, veterans, victims of domestic violence). Enhance matching infrastructure to ensure timely and efficient placement into housing matched through CES. Improve data collection and quality of key system indicators for tracking homelessness. Strengthen regional coordination activities to ensure a consistent and coordinated regional response to homelessness.

### 110. ACCESS NEW RESOURCES AND SERVICES FOR THE HOMELESS

# Goal #: 5,4

Lead Agencies: LAHSA

Supporting Agencies: Mayor's Office, CAO, CLA

Funding Source: General Fund

**Objective:** Regular reports on financial management; Regular reports on contract management and program implementation; Report on applicability of Standards for Excellence criteria being developed by Home for Good.

**Respective Policies:** 5.1.1, 5.1.4, 5.2.2

Monitor Federal, State and County legislative and budgetary initiatives that affect homeless persons, including homeless subpopulations with special needs, such as persons with disabilities. Report on such initiatives and make recommendations to the City. Engage in legislative advocacy efforts. Explore new resources and services for homeless persons with special needs.

### **111. BIENNIAL HOMELESS COUNT**

#### Goal #: 5

Lead Agencies: LAHSA

Supporting Agencies: Mayor's Office

Funding Source: HUD

**Objective:** Biennial count and survey of sheltered and unsheltered homeless persons residing in the Los Angeles CoC area. Periodic reports on homeless housing and service delivery and recommendations for improvement.

Respective Policies: 5.2.1

Coordinate the biennial point-in-time Greater Los Angeles Homeless Count for the Los Angeles Continuum of Care (CoC) as part of the national effort to enumerate the homeless population required by the U.S. Department of Housing and Urban Development (HUD). Continue to include the following components in order to further capture as accurate a count as possible: 1) The Unsheltered Street Count; 2) The Sheltered and Institution Count; 3) The Demographic Survey; and 4) The Survey to Identify the Hidden Homeless. Provide a City Homeless Coordinator (seperate from CAO's homeless coordinator) to: regularly convene stakeholders; conduct research and evaluation; identify gaps in housing and services; improve access to and delivery of services. Liaise with the County and regional agencies that provide housing and services to homeless persons.

# 112. HOMELESS MANAGEMENT INFORMATION SYSTEMS (HMIS) DATA COLLECTION

Goal #: 5

Lead Agencies: LAHSA

**Objective:** All providers receiving City funding shall participate in HMIS. The standard performance target for Emergency Shelter sites is the maintenance of an average bed utilization rate of 95%.

Respective Policies: 5.2.1

Support homeless service providers in the implementation of the HUD-required HMIS to gather data on individuals and families who use homeless service systems. Collect and analyze data over time to better identify service needs, barriers to accessing services, and program-, region-, and system-wide results. Share data on clients with other service providers. Continue HMIS User Group Forums, a discussion series that helps generate ideas for further innovations to help ease use of the system. Develop and expand a comprehensive Homelessness Prevention and Rapid Re-Housing Program (HPRP- See Program 99) data quality process to ensure that information collected exceeds HUD's quality standards.

# 113. TEMPORARY HOUSING FACILITIES FOR DISASTER RESPONSE

Goal #: 3

Lead Agencies: EMD Supporting Agencies: EOO, RAP, LAHD, LAUSD

Funding Source: DHS/FEMA, General Fund

**Objective:** Establish coordination of facilities and services throughout the City within 24 hours of a disaster.

Respective Policies: 3.3.3

Establish partnerships with supporting City Departments and community organizations to develop a disaster preparedness, response and recovery plan to meet temporary housing needs in the event of a disaster, including: identification of hotels/motels and short term rentals for emergency stays; identification of recreation centers and school sites to be used as temporary shelters and/ or providing furnishings (such as beds, chairs) as well as activating the EOC and BOC processes which include facilitating donations for victims of disaster. Establish housing information and referral services which are activated in the event of a disaster. Coordinate special needs services to assist with issues such as accessibility of sites/ facilities and services for the elderly, disabled and evacuees with pets. Conduct safety (damage) assessment inspection of buildings.

# 114. OUTREACH AND TRAINING FOR EMERGENCY PREPAREDNESS AND RESPONSE

Goal #: 3

Lead Agencies: EMD

Supporting Agencies: EOO, LAHD

Funding Source: General Fund

**Objective:** Conduct four fairs during Emergency Preparedness Month annually and outreach to neighborhood and community groups as requested.

Respective Policies: 3.3.1, 3.3.2

Conduct in-person and virtual outreach activities such as webinar series with councilmembers and elected officials and training with neighborhood and community groups to prepare residents and businesses for emergencies. Disseminate information through EMD publications, outreach activities and the internet. Implement and expand the Ready your LA Neighborhood (RYLAN) Program to encourage communities to develop disaster planning resources and networks. Provide citywide training programs. Provide emergency management training to City employees.

# 115. ZONING AND DEVELOPMENT STANDARDS FOR HOMELESS HOUSING Goal #: 5

Lead Agencies: LACP

Supporting Agencies: LAHSA

Funding Source: General Fund

**Objective:** Adopt amendment to zoning code to facilitate by-right siting of shelter and transitional housing facilities by 2025. Identify areas with lower concentrations of shelter, transitional and permanent supportive housing and create zoning provisions to ease restrictions in these geographies.

### Respective Policies: 5.1.5

Identify and adopt changes to the Zoning Code to facilitate by-right siting of a greater variety of shelter, transitional and permanent supportive housing facilities throughout the City (such as larger facilities, different development standards, different performance standards, etc.). Identify citywide land use initiatives to facilitate shorter development timelines and reduce costs for the development of affordable housing projects for persons at-risk of homelessness to be adopted as appropriate. Continue to facilitate the easier conversion of hotel/motels and other non-conforming buildings to homeless housing using the Adaptive Reuse Ordiance (see Program 13). Utilize public sites identified in the citywide inventory (Program 15) to identify locations for temporary and permanent facilities for homeless individuals. Identify zoning provisions that help service providers prioritize development in sections of the city that currently have less shelter, transitional and permanent supportive housing.

### 116. ZONING FOR HEALTH-BASED RESIDENTIAL FACILITIES

#### Goal #: 3

Lead Agencies: LACP

Supporting Agencies: DOD

Funding Source: General Fund

**Objective:** Adopt amendments to Zoning Code to remove restrictions on locations of community care, public health and residential treatment program facilities by 2025.

Respective Policies: 5.1.5, 5.2.6

Facilitate siting of housing and services for all persons, including those with special needs. Implement SB 2 (2007) to remove barriers for transitional and supportive housing that includes on or off-site supportive services, including health care facilities. Eliminate Zoning Code provisions that restrict locations of public health, community care facilities and residential-based treatment

programs, in order to comply with federal and state fair housing laws and facilitate different residential types for those with special needs.

# 117. ASSISTANCE FOR HOMELESS PERSONS IN ACCESSING HOUSING AND SERVICES

Goal #: 5

Lead Agencies: LAHSA

Funding Source: SHP, CDBG

**Objective:** Continue funding 9 organizations to reach 300 or more homeless individuals; Explore expanding outreach funding to community based organizations within the City.

Respective Policies: 5.2.1, 5.2.2

Fund community-based organizations to provide outreach and referral assistance to homeless persons including: housing referrals; food, blankets and other necessities; needs assessment and engagement in social services; medical, mental health and/or substance abuse services. Assist clients to move off the streets or out of places not meant for human habitation and into any form of housing.

# 118. COMPUTERIZED INFORMATION CENTER/INFORMATION & REFERRALS FOR PERSONS WITH DISABILITIES

Goal #: 3

Lead Agencies: DOD

**Objective:** Assist 150 or more clients seeking homeless services, landlord/tenant dispute resolution assistance, and housing resource referrals annually.

Respective Policies: 5.1.4, 5.1.5

Provide assistance to callers seeking social service programs for homeless services and housing resource referrals in times of need and crisis. Assess the need/crisis via client intake, locate appropriate resource/service provider, and explain programs offered by the community-based organization and/or government agency.

#### 119. NEIGHBORHOOD AWARENESS OF SPECIAL NEEDS HOUSING

### Goal #: 4, 5

Lead Agencies: LAHSA

Funding Source: CDBG, General Fund

**Objective:** Establish outreach curriculum; Pursue ongoing funding for training program.

Respective Policies: 4.1.4, 5.2.2

Pursue funding for community organizations and advocates to conduct outreach and disseminate information regarding housing approaches for special needs populations.

# 120. TECHNICAL ASSISTANCE TO HOMELESS HOUSING PROVIDERS Goal #: 5

Lead Agencies: LAHSA

Funding Source: CDBG

Objective: Provide Technical assistance to 50 providers annually

Respective Policies: 5.2.3

Fund technical assistance training to new and existing homeless housing providers regarding the development and funding of emergency, transitional and permanent housing facilities for homeless persons. Distribute informational material and conduct workshops. Provide outcomes report training for funding recipients. Fund outside agencies to provide technical assistance to LAHSA in a variety of areas relating to homeless services. These areas include: assistance with the completion of the Continuum of Care SuperNOFA; 6-78 Adopted December 3, 2013 Los Angeles Department of City Planning Chapter 6 Housing Goals, Objectives, Policies and Programs Housing Element 2013-2021 program analysis and development; executive level assistance to LAHSA and the City of Los Angeles; Short-Term housing directory; program linkages & workshops; state policy and support for homeless re-entry program.

#### 121. RHNA RE-ZONING

Goal #: 1

Lead Agencies: LACP

Supporting Agencies: LAHD

Funding Source: Regional Early Action Planning (REAP) Grant

**Objective:** Citywide Rezoning to meet RHNA Targets by 2024. Annual reporting to indicate any loss in capacity that could require additional rezoning.

Respective Policies: 1.1.1, 1.2.1, 1.3.1

To accommodate the remaining RHNA of 255,432 units, LACP will identify and recommend rezoning for a minimum of 124,880 moderate and above moderate units and a minimum of 130,553 lower income (VLI and LI) units by October 30, 2024. More than 50% of lower income rezoning will occur on sites with exclusively residential uses or allowing 100% residential uses. All lower income sites will have a density allowance of at least a minimum 20 units per acre. Rezoned sites will permit owner-occupied and rental multifamily uses by right pursuant to CA Govt. Code § 65583.2(i) for developments in which 20 percent or more of the units are affordable to lower income households and will be selected from sites identified in the parcel listing (Appendix 4.7). As reflected in Appendix 4.7, each development site has the capacity to accommodate at least 16 units and will be available for development in the planning period where water, sewer, and dry utilities can be provided.

The Rezoning Program is anticipated to be implemented through a number of work efforts including updates to up to 16 Community Plans (four West LA plans and six SE/SW Valley plans, two Downtown plans, Boyle Heights, Hollywood, Harbor-Gateway and Wilmington), two Specific Plans (CASP and Slauson TNP) as well as at least one citywide ordinance that will create additional zoning capacity through an expansion of affordable housing incentive programs (Density Bonus Update - See Program 48) or other zoning code amendments, as further described below.

The Program will respond to the findings of the AFFH analysis in Chapter 1 and Chapter 4 by including strategies that advance equity. It is anticipated to focus a majority of the additional capacity in Higher Opportunity areas with good access to jobs and/or transit, with protections for vulnerable communities and environmentally sensitive areas, such as areas vulnerable to Sea Level Rise and wildfire risk. The program will carefully consider the creation of a diversity of housing types to expand more naturally affordable and deed-restricted affordable options. The Program will explore the creation of enhanced community benefits for rezoned properties, including longer affordability terms, more affordable units of a greater income mix, displacement avoidance of RSO tenants, strengthened housing replacement and right to return requirements, sustainability features, as well as additional incentives for projects being developed by community land trust, public agencies, cooperatives, non-profit, etc. It is the overall intent to prioritize rezoning in Higher Opportunity areas and ensure the maximum amount of affordable housing that is economically feasible is provided on-site (not off-site or through payment of a fee).

Specific Rezoning Program strategies (described in greater detail in Chapter 4) that will be further developed with significant community input include focusing rezoning on commercial and residential corridors, areas zoned for Parking (P), transitional residential areas off commercial boulevards, in existing regional centers, on public and religious-owned land, and in other areas where multifamily, and therefore affordable housing, is not permitted today. The Rezoning Program may also include more flexible zoning and incentives for existing single-family or lower density residential areas to create opportunities for a variety of "missing middle" low-scale housing typologies including fourplexes, townhomes/ rowhouse, additional affordable ADUs, bungalow courts, and other contextual Los Angeles typologies. In addition, the Program will update and expand the City's affordable housing incentive programs (including Density Bonus, TOC, among others) to include a wider array of areas and project types and create more inclusive developments. These existing incentive-based programs will continue to set a floor for affordable housing development. Opportunities for greater streamlining will also be explored through expansion of adaptive reuse and micro unit housing, current value capture efforts and additional incentives for 50-100% affordable and supportive housing projects, senior housing, and special needs housing. The Program will examine housing opportunities in areas that have been historically downzoned; areas served by jobs and transit, including commercial corridors served by Metro NextGen; lower density areas residential areas fronting Boulevards and Avenues, certain industrial areas; and properties with certain characteristics including alleyways, large lots, and/or residential corners, etc.

#### **122. ANTI-DISPLACEMENT STRATEGIES**

Goal #: 1, 2, 3, 5

Lead Agencies: LACP, LAHD

Funding Source: Regional Early Action Planning (REAP) Grant

**Objective:** Identify areas facing displacement to better target tenants' rights outreach and education efforts, affordable housing preservation, and affordable housing subsidy programs. Incorporate findings into existing tenant rights' and

affordable housing programs by 2023. Develop policy recommendations in Equitable Development and Anti-Displacement Study for use in future General Plan updates, rezoning efforts, and policy development by Summer 2023. Incorporate displacement prevention strategies into the General Plan by 2029.

Respective Policies: 1.1.6, 1.1.9, 2.1.7, 3.3.5, 5.1.2

LA City Planning and LAHD will, with extensive community outreach, conduct Equitable Development and Anti-Displacement studies that will inform as well as provide recommended strategies to preserve and increase the City's affordable housing stock. Through funding provided by the Regional Early Action Planning (REAP) grant program, two studies will be conducted in collaboration and coordination, but each with a focus on areas within the purview of each Department. The LACP-led study will include recommendations relating to land use, zoning and the City's growth strategy. The study will analyze the impacts on displacement related to Los Angeles' land use/housing policies and housing needs and incorporate policy recommendations in future planning efforts including updates to the General Plan, Community Plans, and other planning efforts. Consider an array of potential policies from best practices including anti-displacement overlay zones in areas where current policies are insufficient, as well as housing assessments for major project entitlements per Program 7. LAHD will develop a displacement prevention tool that will identify areas and parcels at greatest risk of displacement, which include those with higher percentages of naturally occurring affordable housing (NOAH), lower homeownership rates, higher rates of foreclosure, older housing stock and at-risk properties subject to the RSO, and an increase in investments from large scale developers. The displacement prevention tool will be integrated into a report outlining recommended strategies intended to minimize significant impacts to vulnerable communities, while at the same time proactively increasing housing production throughout the city. Both departments will work together to ensure reports complement citywide efforts to strengthen tenant protections including preventing tenant harassment, eviction defense, COVID relief, housing replacement requirements, no net loss requirements and right to return.

### 123. ASSESSMENT OF FAIR HOUSING (AFH)

Goal #: 4

Lead Agencies: LAHD, HACLA

Supporting Agencies: LACP

Funding Sources: Regional Early Action Planning (REAP) Grant

**Objective:** Compliance with the U.S. Department of Housing and Urban Development's (HUD) new guidelines for the Affirmatively Furthering Fair Housing (AFFH) Rule. Produce Assessment of Fair Housing (AFH) in 2022 - 2023 and provide an annual progress report on the goals, metrics, and measures listed in the AFH action plan as part of the Housing Element's Annual Progress Report

Respective Policies: 4.1.4, 4.1.5, 4.2.3, 4.3.2

Develop an updated Assessment of Fair Housing (AFH) Plan consistent with the new final guidelines that are expected to be released by HUD some time in 2021. The AFH will cover the following required components:

- Summary of fair housing enforcement and outreach capacity;
- Integration and segregation patterns, and trends related to people with protected characteristics;
- Racially or ethnically concentrated areas of poverty;
- Disparities in access to opportunity for people with protected characteristics, including persons with developmental and physical disabilities; and
- Disproportionate housing needs within the jurisdiction, including displacement risk.

The resulting plan is to reflect five-year housing goals and strategies accompanied by realistic metrics and milestones. Completion, submission, and HUD approval of the City's AFH Plan places the City in compliance and eligible to receive ongoing federal funds that are entitled to Los Angeles. The AFH Plan also serves as a model/foundation for the City's five-year Consolidated Plan. The Plan sets forth commitments to invest in place-based strategies that create opportunities in areas of disinvestment (such as investments in housing, enhanced infrastructure, services, schools, jobs, and many other community needs).

# 124. AFFIRMATIVELY FURTHERING FAIR HOUSING (AFFH) PROGRAM Goal #: 4,1

Lead Agencies: LACP, LAHD

Supporting Agencies: HACLA

Funding Sources: Regional Early Action Planning (REAP) Grant

**Objective:** Compliance with US Housing and Urban Development (HUD) and AB 686 (2018). Individual metrics, timelines, commitments and AFFH components are summarized in the table below. Please also see the individually referenced Programs for additional details in the objectives and project descriptions. In addition to this program, the City will report on the goals and strategies of the federally-required Assessment of Fair Housing (AFH) as part of Program 123: Assessment of Fair Housing.

**Respective Policies:** 4.1.4, 4.1.5, 4.2.3, 4.3.2, 1.1.6, 1.1.7, 1.1.9, 1.1.10, 1.3.1

Promote and affirmatively further fair housing (AFFH) opportunities throughout the community in all housing, planning and community development activities. Take a variety of actions to overcome patterns of segregation and foster inclusive communities free from barriers that restrict access to opportunity to promote diverse communities that grant all Angelenos access to housing. Increase placebased strategies to encourage community revitalization and protect existing residents from displacement through various policies, programs, and goal setting (e.g., AFH Plan).

### **AFFH Categories**

- 1. Mobility and Inclusion Enhancing mobility strategies and promoting inclusion for protected classes
- 2. Access to Opportunity New Housing Choices and Affordability in Areas of Opportunity / Encouraging development of new affordable housing in high-resource areas
- 3. Place-based Strategies Strategies to Encourage Community Development and Revitalization
- 4. Anti-Displacement Protecting existing residents from displacement

### **Contributing Factors**

- 1. Lack of Access to Opportunity Due to High Housing Costs
- 2. Land Use and Zoning Laws
- 3. Availability of Affordable and Accessible Units in a Range of Sizes
- 4. Lack of Affordable Housing
- 5. Insufficient Tenant Protections
- 6. Housing Discrimination

- 7. Violations of the Rent Stabilization Ordinance
- 8. Displacement of Residents Due to Economic Pressures
- 9. Lack of Private Investment in Specific Neighborhoods
- 10. Lack of Public Investment in Specific Neighborhoods, Including Services and Amenities

The following specific strategies and actions are identified to address the primary contributing factors and AFFH issue areas, in partnership with key local stakeholders.

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
Strategies and Actions	<ul> <li>Factor(s)</li> <li>3. Affordable and Accessible Units in a Range of Sizes</li> <li>6. Housing Discrimination</li> </ul>	<ul> <li>and Program Descriptions)</li> <li>8: Exceed state and federal law requirements by adding more accessible units in affordable housing developments, providing for 4,031 accessible affordable units by September 2026. Operate and improve a waiting list/registry for persons with disabilities and others through the Accessible and Affordable Housing Registry to target available units to persons in need. By 2024, establish public counters for assistance in applying for affordable and accessible housing.</li> <li>48 and 121: Create new incentives for senior and other special needs housing through the update to the city's affordable housing incentive programs by 2024.</li> <li>42: Provide 375 vouchers annually to very low-income seniors and people with disabilities.</li> <li>81: Create tailored affordability incentives that account for identified local needs such as insufficient senior, large family units, or multigenerational living, as local plans are adopted. Ensure local plans increase the production and availability of Affordable and accessible housing.</li> <li>82: Amend the Reasonable Accommodation Ordinance Instructions and Findings in 2022 to further remove barriers towards applying for reasonable accommodation.</li> <li>84: Provide remedies for fair housing complaints, by receiving 800 fair housing inquiries and resolving 500 fair housing investigations annually; Provide program outreach through 50 fair housing training sessions annually and through social media platforms, literature distribution and discussion groups.</li> <li>93: Provide safe and secure emergency and transitional shelter, case management and related supportive services to domestic violence survivors and their children through contracted operators.</li> </ul>	1. Mobility and Inclusion         2. Access to Opportunity

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
<b>B.</b> Address the severe housing needs of persons experiencing homelessness or at risk of homelessness in all areas of the city.	<b>4.</b> Lack of Affordable Housing	<b>96:</b> Fund 6,205 existing emergency shelter beds (including winter shelter) annually. Fund 980 existing transitional housing beds annually. Create 1,000 permanent supportive and transitional housing units from nonresidential uses such as hotels and motels.	<b>1.</b> Mobility and Inclusion
		<b>18:</b> Finance an average of 500 permanent supportive housing units per year, along with supportive services, designed to enable homeless persons with developmental, intellectual, and physical disabilities to live as independently as possible in a permanent setting. Continue to provide priority scoring for projects located in Higher Opportunity Areas.	
		<b>98:</b> Initiate seven regional Family Solution Systems throughout the Los Angeles Continuum of Care (CoC). Serve approximately 1,200 homeless and at-risk persons per year.	
		<b>108:</b> Implement "No Wrong Door" policy citywide annually. Provide 7,500 annual referrals to supportive services from several sources, including referrals to services from outreach teams, from City-funded FamilySource Centers, and from City-funded access centers, and other sources. Provide 5,000 annual referrals to interim housing from outreach teams, City-funded FamilySource Centers, City funded access centers, and other sources.	

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
<b>C.</b> Provide housing vouchers, voucher assistance and mobility-related services to expand access to Higher Opportunity Areas.	<ol> <li>Lack of Access to Opportunity</li> <li>Lack of Affordable Housing</li> </ol>	<ul> <li>102: Provide 1,950 Mobility Demonstration Vouchers per year beginning in 2022 for low-income city and county residents interested in living in Higher Opportunity Areas.</li> <li>128: Provide 3,365 Emergency Housing Vouchers annually to qualifying households (homeless, at-risk, those fleeing domestic violence, sexual assault, stalking or human trafficking; or recently homeless). Prioritize the Most Disadvantaged Communities (using CalEnviroScreen data), chronically homeless and justice-system involved individuals.</li> <li>99: Provide information to homeless service</li> </ul>	<b>1.</b> Mobility and Inclusion
		providers to connect homeless voucher holders with newly constructed Extremely Low Income units in projects located near transit.	

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
D. Promote a more equitable distribution of affordable housing opportunities throughout the city, with a focus on incentivizing or requiring Affordable Housing in Higher Opportunity Areas.	<ol> <li>Lack of Access to Opportunity Due to High Housing Costs</li> <li>Land Use and Zoning Laws</li> <li>Lack of Affordable Housing</li> </ol>	<ul> <li>49: Create new citywide housing targets across Community Plan Areas in a way that seeks to address patterns of racial and economic segregation and affirmatively further fair housing by 2024. Achieve an equitable distribution of multi-family zoning capacity and affordable housing production across the City, when accounting for environmentally sensitive areas.</li> <li>48, 65 and 121: Create a tailored set of streamlining and development incentives to prioritize 100% affordable housing projects. Expand where mixed- income projects may be created, with a particular focus in Higher Opportunity Areas, by 2024. Introduce context specific reforms to zoning and land use practices to increase housing choices and affordability, particularly in Higher Opportunity Areas (see figures in Chapter 4, the candidate sites for rezoning in Appendix 4.7 and associated website maps). Target more than half of rezoning efforts in Higher Opportunity Areas.</li> <li>63: Expand incentives for affordable ADUs, including creation of a density bonus program to incentivize an additional ADU in Higher Opportunity Areas by 2024.</li> <li>80: Adopt amendments to the Zoning Code in 2021 to implement inclusionary and replacement housing requirements in the Coastal Zone (Mello Act Ordinance).</li> <li>81: Create locally tailored affordable programs that increase the amount of affordable housing that can be created and AFFH, as local plans are updated.</li> <li>7: Prepare an ordinance that includes enhanced requirements for major entitlements including, fair housing, tailored affordable housing, and other community benefits requirements which will vary based on the project's access to opportunity.</li> </ul>	<ol> <li>Mobility and Inclusion</li> <li>Access to Opportunity</li> </ol>

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
<b>E.</b> Prioritize local resources, such as funding and public land, in areas of high opportunity, and evaluate revisions to funding metrics or policies that may act as a barrier to projects locating in high resource areas. Seek partnerships with other public and private entities to facilitate new potential development sites in these areas for affordable housing.	<ol> <li>Lack of Access to Opportunity Due to High Housing Costs</li> <li>Affordable and Accessible Units in a Range of Sizes</li> <li>Lack of Affordable Housing</li> </ol>	<ul> <li>6: Prepare annual NOFA biannually, 500 units produced per year. Set-aside of 250 units of supportive housing include priority scoring for projects in high resource areas with the goal of funding at least 8% of units in Higher Opportunity Areas.</li> <li>15: Increase the utilization of public land for affordable housing with particular emphasis in high resource and gentrifying areas; Identify publicly owned housing opportunity sites and issue RFPs to develop the sites by 2023, and annually thereafter; Ensure AFFH is incorporated into the public land selection process. Rezone PF (Public Facility) zoned public to allow affordable housing by-right through rezoning process by 2024; Maintain a publicly accessible citywide inventory of publicly owned sites. Prioritize the acquisition of naturally occurring affordable housing properties in Higher Opportunity Areas.</li> </ul>	<ol> <li>Mobility and Inclusion</li> <li>Access to Opportunity</li> </ol>

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
F. Develop pathways to homeownership for lower and moderate income households, including targeted down payment assistance and increasing opportunities for community ownership of housing.	<ol> <li>Lack of Access to Opportunity Due to High Housing Costs</li> <li>Lack of Affordable Housing</li> <li>Displacement of Residents Due to Economic Pressures</li> </ol>	<ul> <li>1 and 10: Increase funding annually for lower and moderate income homeownership down payment assistance in annual updates to the Affordable Housing Linkage Fee spending priorities. Promote neighborhood stability and economic empowerment by providing 75 loans for first-time, low-income homebuyers earning up to 80% of the Area Median Income (AMI) and 75 loans for first-time moderate-income homebuyers earning between 81% - 150%. Coordinate homebuyer education courses to help homebuyers prepare for and attain homeownership.</li> <li>3 and 4: Facilitate new types of subdivisions and shared ownership models to encourage more affordable ownership typologies. Prepare an amendment to the zoning code by 2024 to facilitate innovation in more affordable types of for-sale subdivisions. Create accessible online and physical educational resources, and partner with community organizations, especially in gentrifying communities and communities of color, to assist existing or prospective homeowners to better understand options to increase equity and wealth creation by 2023.</li> </ul>	<ul><li>2. Access to Opportunity</li><li>3. Place- based Strategies</li></ul>

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
G. Target investment, incentives, and other programs in Low Resource and High Segregation and Poverty areas in order to improve community assets that enhance quality of life and address Environmental Justice.	<ol> <li>Lack of Access to Opportunity Due to High Housing Costs</li> <li>Lack of Affordable Housing</li> <li>Displacement of Residents Due to Economic Pressures</li> <li>Lack of Private Investment in Specific Neighborhoods</li> <li>Lack of Public Investment in Specific Neighborhoods, Including Services and Amenities</li> </ol>	<ul> <li>133: Increase investment in areas most in need to support residents including infrastructure, community facilities, employment and workforce development, parks, schools, etc. Change the way local funding decisions are made in a way that prioritizes equity and disadvantaged communities in decisions about infrastructure improvements.</li> <li>134: Promote workforce development and economic revitalization in areas of high unemployment and poverty through the creation of at least 10 placebased initiatives by 2029, deploy at least \$100 million in grants and loans to small businesses targeting these high need areas and serve approximately 120,000 people annually through the City's Worksource Centers in order to connect residents in high unemployment areas to jobs.</li> <li>135: Increase investment in areas most in need to improve community assets that support residents including transportation, infrastructure, community facilities, parks, schools, etc. Carry out racial equity analyses and audits in 2022 of existing City programs, policies, and practices and to develop a citywide Strategic Action Plan that identifies systemic barriers in accessing benefits and opportunities available across the City.</li> <li>24: Integrate enhanced programming, community and recreational spaces, and a mixture of uses in certain locations to promote community economic development in the redevelopment of public housing.</li> <li>52: Integrate Citywide Housing Priorities and AFFH principles into the next 5-year Consolidated Plan (2023-2027) when assessing housing needs and identifying the funding priorities for the use of Federal programs including CDBG, HOME, ESG and HOPWA. For the 2018-2022 Consolidated Plan, allocate \$165 million to stabilize and revitalize low-income nesighborhoods and \$56 million to improve local employment for low-income residents. Determine similar levels of funding goals in 2022 and 2023 as part of the new consolidated plan and prioritize community development investments in High Segregation and Poverty</li></ul>	3. Place- based Strategies

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
		<b>65:</b> Create and incorporate tailored place-based land use strategies and programs in each plan (see program description for a range of implementation tools).	
		<b>68:</b> Provide educational assistance, computer training programs, recreational, educational and cultural programs and career assistance programs for 1,850 residents in public housing developments annually.	
		<b>14:</b> Conduct environmental assessments and clean-ups to enable the reuse and redevelopment of brownfields into affordable housing, amenities and parks. Clean up of at least five brownfield sites; 50 environmental assessments, create opportunity for 100 units, including 10 very-low and 10 low-income units. Identify new or increased sources of funding for brownfield clean up. Present an ordinance to the City Planning Commission by 2023, prohibiting new oil and gas extraction and declaring extraction activities a non-conforming use citywide.	
		<b>123:</b> Conduct an Assessment of Fair Housing beginning in 2022 to identify additional community development needs in low-income and high-poverty neighborhoods, which include designated Racial and Ethnically Concentrated Areas of Poverty (R/ECAPs) and prioritize funding to meet those needs. Report on the status of the Fair Housing Action plan as part of the Annual Progress Report.	

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
<b>H.</b> Develop new sources of financing for affordable housing production and preservation, including sources that also enhance the built environment through transportation, amenities, and infrastructure investments.	<ol> <li>Lack of Access to Opportunity Due to High Housing Costs</li> <li>Lack of Affordable Housing</li> <li>Lack of Private Investment in Specific Neighborhoods</li> <li>Lack of Public Investment in Specific Neighborhoods, Including Services and Amenities</li> </ol>	<ul> <li>9: Secure at least 15% of statewide Affordable Housing Sustainable Communities (AHSC) funding for affordable housing development and related infrastructure, including transportation-related amenities, and programs that encourage greater access to jobs, housing and amenities.</li> <li>20: Adopt a council resolution each year that supports state and federal initiatives that increase funding for affordable housing development and preservation. In all new funding opportunities and advocacy, ensure new funds support City Housing Priorities and AFFH, including prioritizing populations most in need, projects located in high resource areas and integration of housing with broader community development investments.</li> <li>133: Prioritize investments in infrastructure and mobility services that aim to meet the transportation needs of residents in lower-income neighborhoods through 2030.</li> </ul>	<ul><li>2. Access to Opportunity</li><li>3. Place- based Strategies</li></ul>

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries g (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
I. Expand efforts for the preservation and rehabilitation of deed-restricted affordable housing, naturally occurring affordable housing, RSO units, residential hotels and mobile home parks	8. Displacement of Residents Due to Economic Pressures	<b>27:</b> Preserve and/or extend the affordability of 300 deed-restricted affordable housing units annually. Monitor the risk of converting to market rate for 9,412 units. Contract a non-profit to enforce state noticing laws.	<ul> <li><b>3.</b> Place-based</li> <li>Strategies</li> <li><b>4.</b> Anti-Displacement</li> </ul>
		<b>10:</b> Allocate 20% of Linkage Fee Revenue to support affordable housing preservation.	
		<b>30, 24, and 68:</b> Acquire 5,000 units by 2030, primarily existing naturally occurring affordable housing in lower resource areas. Replace 2,401 housing units replaced, created, or rehabilitated for low income and moderate income households. Train and hire public housing residents to provide new solar roofs and energy efficiency retrofits to households in Watts who are income-eligible.	
		<b>32:</b> Ensure renters can maintain residence in safe rental units without the threat of arbitrary eviction and by stabilizing rents. Investigate and enforce 10,000 annual complaints of RSO violations and refer non-compliant cases to the City Attorney's office for further enforcement. Partner with community-based organizations to target outreach to areas with high displacement risk and High Segregation & Poverty areas.	
		<b>26:</b> Assist 100 mobile park tenants. 250 market-rate mobile home park pads in residential areas are preserved.	

Strategies and Actions	Primary Contributin Factor(s)	Implementing Program Summaries g (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
J. Carry out Equitable Development and Anti-Displacement Studies that includes recommendations relating to land use, the City's growth strategy, and opportunities to build affordable housing and prevent displacement of protected classes	<ul> <li>2. Land Use and Zoning Laws</li> <li>5. Insufficient Tenant Protections</li> <li>8. Displacement of Residents Due to Economic Pressures</li> <li>9. Lack of Private Investment in Specific Neighborhoods</li> <li>10. Lack of Public Investment in Specific Neighborhoods, Including Services and Amenities</li> </ul>	<b>122:</b> Identify areas facing displacement to better target tenants' rights outreach and education efforts, affordable housing preservation, and affordable housing subsidy programs. incorporating findings into existing tenant rights' and affordable housing programs by 2023. Develop policy recommendations to address housing needs in areas facing displacement pressure in an Equitable Development and Anti-Displacement Study for use in future General Plan updates, rezoning efforts, and policy development by Summer 2023.	<ul><li>2. Access to Opportunity</li><li>4. Anti- Displacement</li></ul>
<b>K.</b> Require the replacement of affordable housing and the right to return for existing residents, including relocation expenses	<ul> <li>4. Lack of Affordable Housing</li> <li>7. Violations of the Rent Stabilization Ordinance</li> <li>8. Displacement of Residents Due to Economic Pressures</li> </ul>	<b>28 and 29:</b> Require new housing developments to replace all affordable housing units lost due to new development. Record approximately 200 affordable housing replacement covenants per year. Extend replacement and right to return requirements prior to expiration of Housing Crisis Act in 2030 and evaluate best way to strengthen current requirements in order to make enhancements part of the Density Bonus update by 2024.	<ol> <li>Access to Opportunity</li> <li>Place- based Strategies</li> <li>Anti- Displacement</li> </ol>

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
L. Conduct code enforcement in a way that prevents and addresses habitability violations while minimizing displacement and preserving naturally occurring affordable housing	<ul> <li>8. Displacement of Residents Due to Economic Pressures 8</li> <li>10. Lack of Public Investment in Specific Neighborhoods, Including Services and Amenities</li> </ul>	<ul> <li>22 and 56: Proactively inspect all multi-family residential rental units every three to fours years to ensure compliance with habitability standards. Initiate contact for complaint-based inspections within 72 hours 80% of the time. Preserve 100 units a year, while preventing 100 tenants from being displaced and creating 100 deed-restricted affordable housing units, in cases where code enforcement of zoning code would have otherwise required eviction and loss of the housing. Partner with community-based organizations to provide additional support and outreach to tenants in low-resource and high segregation and poverty areas.</li> <li>38: Monitor active REAP Cases and ensure timely closure for compliance. Prevent 50 essential service shut-offs annually through the release of REAP/UMP funds. Contract with community-based organizations to conduct proactive outreach to tenants in REAP buildings, particularly in high segregation and poverty areas and areas facing displacement.</li> </ul>	<ul> <li><b>3.</b> Placebased</li> <li>Strategies</li> <li><b>4.</b> Anti-Displacement</li> </ul>
M. Implement existing tenant rights policies and continue to develop greater tenant protections for City Council consideration, including rental assistance and legal representation services for lower- income households that result in greater housing stability for protected classes	<ul> <li>5. Insufficient Tenant Protections</li> <li>6. Housing Discrimination</li> <li>7. Violations of the Rent Stabilization Ordinance</li> <li>8. Displacement of Residents Due to Economic Pressures</li> </ul>	<ul> <li>32: Investigate and enforce 10,000 annual complaints of RSO violations and refer non-compliant cases to the City Attorney's office for further enforcement.</li> <li>89: Facilitate at least 200 annual public presentations on the Rent Stabilization Ordinance, including Property Management Training Program presentations, community presentations, landlord/ tenant workshops/webinars, drop-in sessions, and fair housing clinics. Partner with community-based organizations to target outreach to areas with high displacement risk and High Segregation &amp; Poverty areas.</li> <li>85: Prepare a Just Cause Eviction Ordinance report for City Council consideration by 2023.</li> <li>86: Beginning in 2021, prevent and deter tenant harassment by implementing the newly adopted Tenant Anti-Harassment Ordinance.</li> </ul>	<ol> <li>Mobility and Inclusion</li> <li>Anti- Displacement</li> </ol>

Strategies and Actions	Primary Contributing Factor(s)	Implementing Program Summaries (see individual Programs for detailed Objectives and Program Descriptions)	AFFH Category
		<b>87:</b> Strengthen Ellis monitoring and enforcement (per SB 8) beginning in 2021, extend a contract with a relocation consultant in 2023, increase relocation amounts to adjust for CPI annually and conduct a fee study in 2022 to determine changes to relocation amounts.	
		<b>88:</b> Conduct initial outreach to 100,000 residents. Host or co-host 80 tenant educational events per year. Provide tenant navigation services (ongoing, one-on-one support) to 1,600 tenants per year in order to prevent homelessness and eviction. Through Family Source Centers, provide case management services (ongoing support) to 600 households and housing stability services to 480 households per year. Prioritize outreach and service-delivery in High Segregation & Poverty areas and areas facing displacement pressure.	
		<b>91:</b> Assist 200 seniors with housing-related legal advice at Multipurpose Senior Centers in low-income neighborhoods.	
		<b>122:</b> Identify areas facing displacement to better target tenants' rights outreach and education efforts, affordable housing preservation, and affordable housing subsidy programs. incorporating findings into existing tenant rights' and affordable housing programs by 2023.	

### **125. TRANSIT ORIENTED COMMUNITIES**

Goal #: 1, 3

Lead Agencies: LACP

Supporting Agencies: LAHD

Funding Sources: General Fund

**Objective:** Provide incentives to encourage transit oriented, mixed-income development to permit 5000 above market and 1,750 covenanted lower income (ELI, VLI, LI) units annually.

**Respective Policies:** 1.1.7, 1.3.1, 3.2.2

Continue implementation of the Transit Oriented Communities (TOC) program to encourage transit oriented mixed-income development. Report annually on the production of covenanted affordable units as described in program 45. Explore extension and expansion of the TOC program as described in programs 48, 81, and 121.

#### 126. INCLUSIONARY ZONING FEASIBILITY STUDY

Goal #: 1

Lead Agencies: LAHD, LACP

Supporting Agencies: CAO

Funding Sources: General Fund, AHLF

**Objective:** Conduct a feasibility study in 2021-22 and develop policy recommendations on inclusionary zoning in 2022.

Respective Policies: 1.1.1, 1.2.6

Conduct a two-phased feasibility study to analyze the financial and programmatic feasibility of introducing an inclusionary zoning policy. The City will complete a detailed analysis of the current and projected utilization of existing affordable housing programs (including TOC, Density Bonus, and the Affordable Housing Linkage Fee) and the potential value added of a mandatory inclusionary

requirement. The study can evaluate the creation of a citywide affordability requirement that could vary based on local geographies such as Community Plan areas, as well as the evaluation of local areas of the City that may particularly benefit from local inclusionary requirements. The study should also consider how such a requirement could complement and work alongside existing/proposed incentive programs, as well as the City's Affordable Housing Linkage Fee, and what types of changes would be needed to result in more overall affordable housing while supporting market production. Afterwards, a report back on findings will be prepared and presented to the City Council for direction. The study will provide policy recommendations consistent with economic feasibility study requirements of AB 1505, such as the percentage of affordable housing that could be required in each of the City's market areas, Community Plan Areas, or other geographic boundaries, as well as potential alternative means of compliance.

### 127. NEIGHBORHOOD SUSTAINABILITY & EQUITY

Goal #: 3,4

Lead Agencies: HACLA

Funding Sources: General Fund

**Objective:** Provide new solar roofs and energy efficiency retrofits to income qualifying households in the Watts neighborhood.

Respective Policies: 3.2.6, 4.1.5

Work with non-profit partners via direct MOUs to train and hire HACLA residents to provide new solar roofs and energy efficiency retrofits to households in Watts who are income-eligible. The residential retrofits are intended to help low-income homeowners stay in their homes, reduce utility bills and reduce the carbon footprint with the potential for increased equity in the surrounding housing stock. Preventing foreclosure and increasing economic well-being.

### **128. EMERGENCY HOUSING VOUCHERS**

Goal #: 2,5

Lead Agencies: HACLA

Funding Sources: HUD (American Rescue Plan Act)

**Objective:** Provide 3,365 Emergency Housing Vouchers to qualifying households annually.

Respective Policies: 2.1.2, 5.1.2

HACLA was awarded 3,365 Emergency Housing Vouchers (EHVs) to be effective July 1, 2021. This award represents almost 20% of all vouchers allocated to the State of California and it is the second largest award at the national level. These EHVs are limited to individuals and families who are (1) homeless; (2) at risk of homelessness; (3) fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking or human trafficking; or (4) recently homeless and for whom providing rental assistance will prevent the family's homelessness or having high risk of housing instability.

#### **129. HOUSING ACCESS FOR SENIORS**

Goal #: 2,4

Lead Agencies: LADoA

Supporting Agencies: LADBS, LACP, Mayor's Office, CAO

Funding Source: CDBG

**Objective:** Assess and facilitate efforts to find alternative housing solutions for senior citizens

Respective Policy: 2.1.2, 4.1.4, 4.1.5

Support seniors in accessing greater housing opportunities. Partner with community groups and nonprofits that offer innovative solutions on senior housing, such as programs that connect seniors with extra space and a fixed income with other seniors looking to rent a room or ADU (see ADU Accelerator Program in the ADU Program 63). Implement the Age Friendly Action Plan, specifically: supporting aging in place and ensure the needs of older adults and multigenerational households are prioritized through plans, zoning regulation and Building Codes; foster housing designed according to universal design principles, and consider the impact of demographics on housing needs during the community plan process. In keeping with the Age Friendly Action Plan recommendation #23: Assess efforts to date under the County and City's Homeless Initiatives to prevent and address homelessness among older adults, and to identify strategies to expand inclusion of the older adult population as part of these Initiatives, including through implementation of the ordinance authorizing

Accessory Dwelling Units (also known as "Granny Flats"), by targeting additional resources to serve older adults who are homeless (or at risk of homelessness), and by examining new and innovative strategies that may benefit older adults, such as how the County and City could develop or encourage development of alternative housing types such as co-op housing, co-housing, or other multi-generational living arrangements that could also help reduce housing costs, and mitigate social isolation as residents age (See Programs 11 and 62). In keeping with the Age Friendly Action Plan recommendation #24: Develop a Housing Assistance Program – building off existing County and City Home Improvement Programs, such as the County Housing Authority's Handyworker Program – focused on medium and low-income older adults that would provide various services, such as rent gap assistance, housing repairs/up-grades, retrofitting/ assistive devices, and other housing-related supports intended to help prevent homelessness, and assist older adults who wish to age in place in their homes.

## 130. HISTORIC HOUSING AND LAND USE STUDY

Goal #: 4

Lead Agencies: LACP

Supporting Agencies: LAHD

Funding Source: Regional Early Action Planning Grant (REAP)

**Objective:** Conduct a Historic Housing and Land Use Study in 2021, incorporate findings of the study into RHNA rezoning program 121

Respective Policy: 4.3.3

DCP staff will secure a consultant to prepare a narrative documenting the legacy of exclusionary and discriminatory land use and housing decisions in Los Angeles to inform future rezoning programs necessary for RHNA compliance (described in program 121). This study will analyze past public and private practices that have contributed to housing discrimination and lack of opportunity. This study will evaluate and document the role of city planning, the zoning code, deeds and covenants, lending practices, city investment, urban renewal, housing policy and the siting of and disinvestment in affordable housing in creating and furthering inequities in the City. Findings from the study will provide context to the housing needs and constraints in Los Angeles and help implement AFFH requirements in RHNA and required rezoning programs. The study was initiated in Spring 2021 and will be completed in late 2021.

### **131. LIVABLE COMMUNITIES INITIATIVE**

Goal #: 1, 3, 4

Lead Agencies: LACP, LADOT

Supporting Agencies: BOE, Bureau of Street Services (Streets LA), LAHD

Funding Source: General Fund, Potential State grant funds

**Objective:** Secure funding to identify opportunities. Coordinate with agencies to ensure effective responses to federal, state, and regional funding opportunities around efforts to holistically plan for housing, mobility and sustainability improvements.

Respective Policy: 3.2.2, 3.2.3, 3.2.4, 3.2.5

Identify opportunities to advance a holistic vision for livable, healthy, and sustainable communities along the City's transit-rich corridors utilizing mixed-use, mixed-income housing combined with opportunities to transform the street and public realm by adding or improving wide sidewalks, tree canopy, outdoor dining, bicycle infrastructure, transit shelters, fast and frequent transit, and public seating and plazas.

Pursue ways to better integrate rezoning and community planning efforts with implementation of Mobility Plan 2035, by coordinating across agencies to identify mobility investment needs through LADOT's Mobility Investment Program and LACP's Community Plan Update Program, as well as Metro's Transit Oriented Communities Policy. Coordinate between agencies as part of a multi-agency funding strategy to fund investments where the City is targeting new housing at a scale to complete corridor-wide and network-level investments. Example strategies include applying for grant opportunities such as the Infill Infrastructure Grant (IIG) and the Affordable Housing Sustainable Communities (AHSC) programs (see Program 9), as well as potential significant new federal grants targeting housing-linked mobility and sustainability grants under consideration in the current budget reconciliation bill to fund investments where the city is targeting new housing at a scale to complete corridor-wide and network-level investments.

Explore other opportunities to proportionately leverage investments through land use development by linking mobility investment fees, such as the West LA Transportation Improvement and Mitigation (TIMP) Specific Plan and Coastal Transportation Corridor (TIMP) Specific Plan, and committing dedications, and improvements to the public right of way where such investments advance the goals of the Mobility Plan 2035 and provide safe, livable, and dignified space in the public realm. Consider a fee study to examine opportunities to link rezonings with desired transportation improvements to ensure adequate public realm improvements and access to new housing through safe and well-connected pedestrian infrastructure. Also, promote corridor wide or network-level mobility investment in the list of Transportation Demand Management (TDM) strategies for rezoning program areas, through citywide regulations, and/or neighborhood plan (like the LADOT Downtown Los Angeles Mobility Investment Plan), specific plans, LADOT's Mobility Investment Program, or others.

### **132. FORECLOSURE REGISTRY**

Goal #: 2, 3

Lead Agencies: LAHD

Supporting Agencies: LADBS

Funding Source: Foreclosure Registration Fees

**Objective:** Maintain a database of contact information of all residential properties within the City of Los Angeles that are subject to Ordinance No. 183, 281 (Amended 2014).

Respective Policy: 2.2.2

Maintain and enhance a dashboard to show results and identify trends impacting neighborhoods, including statistics on initial foreclosure recordings (Notices of Default - NOD) and on the portion of those defaults which proceed to foreclosure (Real Estate Owned - REO); continue education and awareness of Ordinance and increase outreach to over 95% of responsible parties on all new foreclosures recorded in the calendar year; Integrate the foreclosure dashboard into anti-displacement studies and programs.

The Foreclosure Registry Ordinance (183281, Amended in 2014) was established in 2010 as a mechanism to protect residential neighborhoods, including abandoned properties, from blight through the lack of adequate maintenance and security as a result of the foreclosure crisis. Any lender (or beneficiary or trustee who holds or has an interest in a deed of trust) who either issues a notice of default or forecloses upon on a residential property located within the City of Los Angeles must register that property with and provide contact information to the Los Angeles Housing Department (LAHD) in case any exterior blight issues arise on the property in relation to foreclosure, along with completing required monthly lender inspections for as long as the property remains in foreclosure.

### **133. MOBILITY IMPROVEMENTS IN LOWER-INCOME AREAS**

Goal #: 3, 4

Lead Agencies: LADOT

Funding Source:

**Objective:** Have at least 75% of existing transportation investments (through Vision Zero, Great Streets, Active Transportation, Stress Free Connections, Safe Routes to Schools, Safe Routes for Seniors, and AHSC Programs) serve Mobility Equity Zones through 2030. Collaborate with community-based organizations to provide culturally relevant constituent engagement for major transportation investments. By 2025, implement a "Universal Basic Mobility Program" in a Disadvantaged Community, and expand public car-sharing in Disadvantaged Communities by at least 50 stations.

Respective Policy: 3.14, 3.17, 4.3.4

Through the Mobility Investment Program, the City of Los Angeles prioritizes investments in infrastructure and mobility services that aim to meet the transportation needs of residents in lower-income neighborhoods. The City strategically applies for and receives funding from programs that directly aim to invest in the State's most disadvantaged communities areas such as Transformative Climate Communities, the Affordable Housing and Sustainable Communities, and Active Transportation Program. As an example, in the FY16-17 funding cycle, the Housing Authority of the City of Los Angeles was awarded \$35 million for the Watts Rising Collaborative that included transformative transportation investment in Watts.

The City's equity-informed prioritization has resulted in active transportation and street improvement projects along Western Avenue and Watts Central Ave in South Los Angeles and along Osborn Street in Pacoima. To link lower-income areas with micro-mobility programs (like dockless scooters) the City identified "mobility equity zones" which are areas with access to bicycle infrastructure and high-frequency transit as well as high concentrations of households living in poverty, overcrowded housing, unemployment, and low educational attainment. Users who begin their trips in these zones have free access to micro mobility services and LADOT requires operators to engage in at least one financial partnership with a community-based organization (CBO) to develop and implement a culturally relevant customer engagement. In 2021, LADOT was also awarded nearly \$14 million in funding from the State of California Climate Investment Program to launch a "Universal Basic Mobility" pilot program in South Los Angeles. This pilot program integrates access across existing and new transportation options, introduces new shared mobility options for residents

and workers, expands and integrates fare payment subsidies, and expands electrification to advance Universal Basic Mobility for South LA residents. All of these projects and programs serve residents in low-income communities of color.

In 2019 the City also launched The Downtown Los Angeles Mobility Investment Plan (DTLA MIP) which builds upon the DTLA 2040 Downtown Community Plan update and prioritizes inclusive, equitable, sustainable, and healthy growth for DTLA. The DTLA MIP will provide critical mobility improvements in Downtown Los Angeles with a focus on populations of high need that include Skid Row, which as discussed in Appendix 1.1 is the only area of the City with a concentration of people with disabilities. The DTLA MIP is developed through a community first engagement process that prioritizes inclusive engagement and planning. The DTLA MIP plans transportation investments that support existing and future residents and employees. It also develops a funding strategy to fund priority projects. Priorities will be determined through a set of criteria that include advancing the City's equity goals such as making sure all people have access to dignified mobility solutions.

## 134. PROMOTE EQUITABLE ECONOMIC DEVELOPMENT IN HIGH POVERTY AND HIGH UNEMPLOYMENT AREAS

Goal #: 3, 4

Lead Agencies: Economic and Workforce Development Department (EWDD)

**Funding Source:** Community Development Block Grant (CDBG), American Rescue Plan Act (ARPA), Economic Development Administration (EDA),

**Objective:** Promote workforce development and economic revitalization in areas with high unemployment and poverty through the creation of at least 10 place-based initiatives by 2029, deploy at least \$100 million in grants and loans to small businesses targeting these high need areas and serve approximately 120,000 people annually through the City's Worksource Centers in order to connect residents in high unemployment areas to jobs.

Respective Policy: 1.16, 1.31, 3.2.2, 4.3.4

The City of Los Angeles has various economic development strategies targeted to areas with high unemployment and high poverty. In 2020, the City established the Jobs and Economic Development Incentive Zones (JEDI) Program that provides greater access to capital, a reduction in fees for development projects, facade improvements, and microloans to businesses located in these targeted areas that have been historically underinvested and that are under economic distress. Criteria to establish JEDI Zones include economic factors such as poverty, unemployment and blight. In addition to the JEDI program, the City currently has two federally recognized Promise Zones - SLATE Z and LA Promise Zone. These areas receive preference for competitive federal grant programs and tax incentives. In addition to place based strategies, EWDD also operates sixteen Worksource Centers which assist vulnerable populations such as dislocated workers, veterans, the homeless and re-entry individuals and ten YouthSource Centers that offer youth services such as career planning, job skills training and mentoring. Furthermore, through its ten BusinessSource Centers, located in strategic areas of the City, EWDD provides support and services to small business owners to promote economic opportunities and job creation for low-income persons. EWDD also administers various programs to facilitate access to capital to entrepreneurs who are not able to obtain financing through traditional programs. The City's programs include microloans, small business loans and loans for major development projects.

## 135. PLACE BASED COMMUNITY REVITALIZATION EFFORTS

Goal #: 3, 4

Lead Agencies: CAO, Mayor's Office, LACP, Civil + Human Rights and Equity Dept.

**Funding Source:** Los Angeles Reforms for Equity and Public Acknowledgment of Institutional Racism (L.A. REPAIR) Innovation Fund participatory budgeting pilot program.

**Objective:** Increase investment in areas most in need to improve community assets that support residents including transportation, infrastructure, community facilities, employment and workforce development, parks, schools, etc annually. Change the way local funding decisions are made in a way that prioritizes equity and disadvantaged communities in decisions about infrastructure improvements by 2029.

Respective Policy: 3.2.2, 4.3.4

Dedicate and seek funding for place-based community revitalization strategies that conserve and improve assets in areas of lower opportunity and concentrated poverty. These include targeted investment programs to facilitate neighborhood revitalization, preserving or rehabilitating existing affordable housing, improving infrastructure, schools, employment, parks, transportation and other community amenities. These programs include (but are not limited to):

**LA REPAIR Innovation Fund** - Through the City's first Participatory Budgeting process, spend \$8.5 million in 2022 on community led grants in 9 of the most under resourced communities called LA REPAIR Zones (Skid Row, South LA,

Southeast LA, Wilmington-Harbor Gateway, West Adams-Baldwin Hills-Leimert Park, Westlake, Arleta-Pacoima, Mission Hills-Panorama City-West Hills). Funding will be decided entirely by the community through a democratic process known as a Participatory Budget. Community members in each REPAIR Zone will submit ideas that everyone in the neighborhood can vote on, empowering individuals to decide how dollars are spent in their community.

**Racial Equity Audit** - Launch a citywide racial equity audit in 2022 of existing City programs, policies, and practices and to develop a citywide Strategic Action Plan that identifies systemic barriers in accessing benefits and opportunities available across the City, and other programmatic objectives (see CF 21-0702).

**Racial Equity Action Plans** - All City Departments/Offices will adopt and implement Racial Equity Action Plans for and appoint a Racial Equity Officer. Develop specific equity indicators and a description of how the Department/ Office will track progress on racial equity. Annually develop and implement strategies to ensure infrastructure and program spending is directed to the sections of the city with the highest need. The availability of funding at the state and federal level presents an opportunity to expedite this work by submitting competitive grants to identify and fund community revitalization programs (See the Mayor's Executive Directive 27).

**Park Equity Ballot Measure** - City Council has directed Recreation and Parks to hire a consultant to assist in the development of a ballot measure to provide funding for the purposes identified in the "Parks Condition Assessment Report" and Mayor's Executive Directive 31, "Achieving Park Equity".

**Los Angeles County Safe Clean Neighborhood Parks and Beaches (Measure A)** Measure A allocates approximately \$97 million in funds to cities and park development agencies to create new park space and improve existing parks and amenities. The measure is also aimed at improving park equity, with 30% of the funds set aside through a formula for projects in high and very high need ("park

poor") study areas.

**Parks Fee** - Recreation and Parks will collect park fees and allocate revenues annually from the Parks Fee Ordinance, which was enacted in 2017 to amend the way park fees are assessed on new residential projects. Park Fee revenues may now be spent in a wider geography to strengthen the equitable distribution of parks, so park improvements are less concentrated where new market rate development is happening. In addition, the ordinance encourages more on-site parks dedication as part of large development projects.

**Transit Oriented Communities (TOC)** - Metro will implement the TOC Policy to strengthen synergies between transit and the surrounding streets, public spaces and developments to support transit benefits to all, and capture value created by transit. Implement the First/Last Mile policy to develop a set of community-

supported improvements along key pathways to Metro stations and bus stops. Implement the Joint-Development Policy adopted in 2021 to maximize the ability to develop affordable housing on Metro-owned properties quickly and equitable, including prioritizing the development of 100% income-restricted housing on sites where the need is the greatest and where the greatest benefits may be realized fastest, use local income and rent data to set rents for income-restricted units to address gentrification and displacement concerns, and giving preference to development proposals that include Community-Based Organizations and Small Business Enterprises.

**Clean Streets** - To quickly address illegal dumping, the Bureau of Sanitation is hiring 61 positions, to keep city sidewalks and public areas clean, sanitary, safe and accessible by removing abandoned waste, prioritizing low-income, disadvantaged communities with the highest incidents reported of illegal dumping. The Department will also conduct a multi-lingual and multi-platform education campaign about illegal dumping, to inform Angelenos of resources including 3-1-1 and bulky item pick up.

**Great Streets Initiative** - LADOT will carry out improvements on 28 corridors identified as "Great Streets," where the City is working alongside community groups to energize public space, provide economic revitalization, increase public safety, enhance local culture, improve infrastructure and support great neighborhoods. Great streets designation is prioritized for high injury network segments and disadvantaged communities, with all 28 of the program corridors currently located on high injury networks,

**Resilience** - Address negative impacts from climate change through interventions in communities identified as having greater physical and social vulnerability. As described in Safety Element Program 15, develop land use mitigations specific to hazard areas. The Safety Element places a specific emphasis on Hillside areas, which are subject to multiple hazards, with direction to evaluate and expand evacuation capacity and building and land use regulations. The Safety Element additionally focuses on areas with compounding social and physical vulnerability with direction including: identify and mitigate oil drilling impacts (Program 6), expand the Clean Up Green Up pilot (Program 15), expand Cool Neighborhoods (Program 18) and building economic resilience and prosperity in disadvantaged communities (Programs 24 and 25).

**Cool Streets** - Address negative impacts from climate change through investments in adaptation measures such as cool streets and urban forestry, etc. in disadvantaged communities. Pilot five cool neighborhood projects in vulnerable communities across Los Angeles that incorporate cooling elements such as cool pavement, shade trees, and bus shelters. Initiate the program in 2022.

**Sidewalk and Transit Amenities Program (STAP)** - Streets LA will replace and expand upon the existing street furniture contract to provide sidewalk and transit

amenities to create a world-class, self-sustaining program that provides shelter, shade, safety, and comfort with furniture that supports an increased use of transit and alternative transportation, local economic activity and the shared use of City sidewalks.

**Climate Vulnerability Assessment (CVA)** - The recently formed Climate Emergency Mobilization Office (CEMO), in partnership with City Planning and Emergency Management, is working to commission a Citywide Climate Vulnerability Assessment that identifies areas of elevated physical vulnerability, in addition to areas of elevated social vulnerability. The CVA is expected to begin in 2023 and will inform a Climate Action Plan (CAP) once completed. CEMO has plans to overlay social and physical vulnerability and target engagement to high needs communities, in keeping with Safety Element guidance.

**Other Housing Related Programs** - See other targeted place-based housingrelated strategies in Program 9 (Affordable Housing and Sustainable Communities), Program 14 (Redevelopment of Brownfield Sites), Program 22 (SCEP), Program 24 (Residential Rehabilitation of Public Housing), Program 52. (Consolidated Planning Process), Program 66 (Redevelopment Tools), Program 68 (Services in Public Housing), Program 72 (Renewable Energy Programs), Program 73 (City Plants).

### 136. SOLID GROUND PROGRAM

Goal #: 2, 5

Lead Agencies: CIFD

Funding Source: Federal funds

**Objective:** Provide comprehensive case management and housing stability services to 1,500 households at imminent risk or at risk of homelessness per year in partnership with 16 FamilySource Centers through the Community Investment For Families Department's Solid Ground Program. Prevention services may be received as a "Brief Service" (one day) or "Full Service" (up to 12 months of case management).

Respective Policy: 2.1.4, 1.1.9

The Solid Ground program aims to prevent 1,500 households at risk of homelessness from becoming homeless. Participants seeking prevention services must be at imminent risk (delinquent on rent) or at risk of homelessness (facing a financial hardship that could result in homelessness) and have an income at or below 50% of the Area Median Income (AMI). The program uses evidence-based results to identify the most vulnerable households likely to experience homelessness based on housing status, vulnerabilities and barriers to stable housing, and local policy priorities such as history of intimate partner violence. Participants receive up to three months of financial assistance for security deposits, rental assistance/arrears, utility arrears, move-in expenses, transportation costs, and/or food, and a year of wraparound services. Wraparound services include financial coaching, counseling, and aid in opening a savings account, establishing or improving credit, and reducing debt. To better serve families at imminent risk or at risk of homelessness, CIFD is expanding the Solid Ground program from eight FSC service areas to sixteen in 2022.